	ULMAN Docket: 1385324 - 65083
Item	INDEX
1	Request/approval to study for discontinuance (02/12/2011)
2	Notice (if appropriate) to Headquarters of suspension
3	Notice (if appropriate) to customers/district personnel of suspension
4	Highway map with community highlighted (03/10/2011)
5	Eviction notice (if appropriate) (02/12/2011)
6	Building inspection report and original photos of building deficiencies (if appropriate) (03/10/2011)
7	Post Office and community photos (03/10/2011)
8	PS Form 150, Postmaster Workload Information (02/15/2011)
9	Worksheet for calculating work service credit (02/12/2011)
10	Window transaction record (03/10/2011)
11	Record of incoming mail (03/10/2011)
12	Record of dispatched mail (03/10/2011)
13	Administrative postmaster/OIC comments (02/25/2011)
14	Inspection Service/local law enforcement vandalism reports (02/14/2011)
15	Post Office fact sheet (03/10/2011)
16	Community fact sheet (06/29/2011)
17	Alternate service options/cost analysis (03/10/2011)
18	Form 4920, Post Office Fact Sheet (06/29/2011)
19	Recomendation and Service Replacement Type (03/10/2011)
20	Questionnaire instruction letter to postmaster/OIC (03/11/2011)
21	Cover letter, questionnaire, and enclosures (03/11/2011)
22	Returned customer questionnaires and Postal Service response letters (03/11/2011)
23	Analysis of questionnaires (04/07/2011)

24	Community meeting roster (04/01/2011)
25	Community meeting analysis (04/01/2011)
	Community meeting letter (Need to set before questionnaire if not held
26	<u>before) (03/11/2011)</u>
27	Petition and Postal Service response letter (if appropriate) (04/18/2011)
20	Congressional inquiry and Postal Service response letter (if
28	<u>appropriate) (05/03/2011)</u>
29	Proposal checklist (06/29/2011)
30	District notification to Government Affairs (04/18/2011)
31	Instructions to postmaster/OIC to post proposal (04/18/2011)
32	Invitation for comments exhibit (04/18/2011)
33	Proposal exhibit
34	Comment form exhibit (04/18/2011)
0.5	[
35	Instructions for postmaster/OIC to remove proposal (06/20/2011) Round-date stamped proposals and invitations for comments from affected
36	offices (06/24/2011)
37	Notification of taking proposal and comments under internal consideration (06/20/2011)
<u> </u>	
38	Proposal comments and Postal Service response letters (05/21/2011) Premature Postal Regulatory Commission appeal and Postal Service response letter
39	(if appropriate) ()
40	Analysis of comments (06/29/2011)
4.4	
41	Revised proposal (if appropriate) (04/18/2011)
42	Updated PS Form 4920 (if appropriate) (06/29/2011)
43	Certification of record (07/01/2011)
44	Log of Post Office discontinuance actions (07/01/2011)
	Transmittal to vice president, Delivery and Retail, from district manager, Customer
45	Service and Sales (07/01/2011)
46	Headquarters' acknowledgment of receipt of record (07/06/2011)
47	Final determination transmittal letter from Headquarters (07/08/2011)
48	Instruction letter to postmaster/OIC on posting (07/11/2011)



02/12/2011

DAVID MARTIN DISTRICT MANAGER GATEWAY PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the 4th congressional district.

Post Office Name:	ULMAN
Zip+4 Code:	65083-9998
EAS Level	II .
Finance Number:	288022
County:	Miller
Proposed Admin Office:	BRUMLEY
ADMIN Miles Away:	5.4
Near Office Name:	BRUMLEY
Near Miles Away fumber of Customers	5.4
Post Office Box:	19
General Delivery:	0
Rural Route (RR):	0
Highway Contract Route (HCR):	20
Intermediate RR:	107
Intermediate HCR:	13
City Delivery:	0
Total Customers:	159
ZIP Code Change:	Yes NO ZIP Code
Maintain Town Name:	Yes 💌 NO

The above office became vacant when the postmaster retired on 03/03/2009.

decining postal needs in this community in addition to the vacant postmaster position. Other means of providing reguals and effective service are available to the area. The office is heated with a space heater and there is no running water or restroom facilities.

DEBBIE WILSHUSEN

Manager, Post Office Operations

Approval to Study for Discontinuance:



Dockert 1365324

				NOTICE OF POST O	FFICE E	MERGEN	Y SUSPENSION	
Office								
ame:	ULMAN	read of the same of					State: MO	Zip Code: 65083
en.	GREAT	LAKES				District	GATEWAY PFC	
ongress	onal Dist	nct:	4th			County	Miller	
AS Grad	e:		11				Finance Number:	288022
ost Offic	e:	1		Classified Station			Classified Branch	СРО

. There was no Emergency Supension for this office

Prepared by:	Sue Wandersee	Date	04/07/2011
Title	GATEWAY PFC Post Office Review Coordinator		STATE OF STATE
Tele No:	(314) 436-3645	Fax No:	(651) 365-9708

Title:

Tele No:



Office	****						Eight 1			****
lame UL	MAN REAT LAKES				_	District:	State: 1	10	Zip Code: 6	5083
ongression		4th			_	County:	Miller			
AS Grade		11			_		Finance Nun	nber: 28	8022	
ost Office:	K	-	Classified	Station			Classified Branch		CPO	
dut Cirice:	LIC.		Classified	diacan	1,1		Ciassined Grandi		Gro.	
ere was no	Emergency	Supersio	on for this offic	ce						

(651) 365-9708

Fax No:

GATEWAY PFC Post Office Review Coordinator

(314) 436-3645

Google maps POBI Office

Notes Dockect: 1385324 - 65083 Page Nbr. 4

A. US Post Office

2111 Bagnell Dam Boulevard, Lake Ozark, MO - (573) 365-3344 1 review B. US Post Office 357 Highway C, MO - (573) 369-2821

c. US Post Office

140 South Walnut Street, St. Elizabeth, MO -(573) 493-2343 1 review

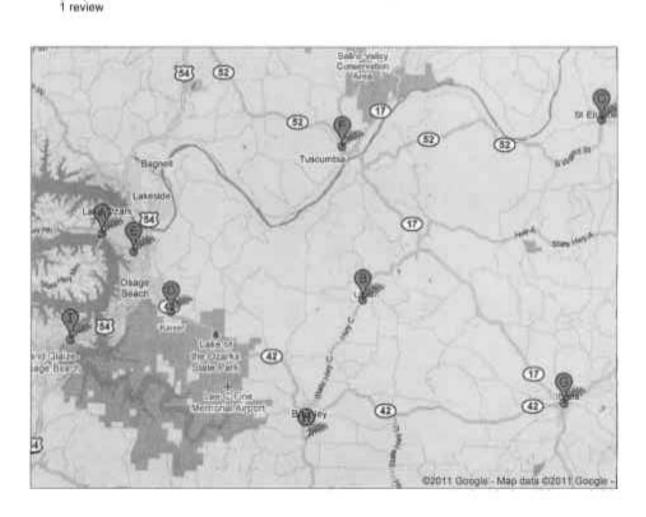
- D. US Post Office 405 Missouri 42, MO - (573) 348-3924 1 review
- E. The UPS Store 3251 Bagnell Dam Boulevard, Lake Ozark, MO - (573) 365-6991
- F. US Post Office 1972 Missouri 52, Tuscumbia, MO -(573) 369-2309
- G. US Post Office

836 Missouri 42, Iberia, MO - (573) 793-2713

H. US Post Office

4909 Highway C, Brumley, MO -(573) 369-2733

- US Post Office
 5545 Highway 54, Osage Beach, MO -(573) 348-2915
- J. US Post Office 4000 State Road East, MO - (573) 346-7960 1 review





					Eviction	Notice				
A. Office										
	ULMAN						State:	MO	Zip Code	65083
30F01F1	GREATLA	-				District	GATEWAY PE	C.		
Congressio		t :	4th			County	Miller			
EAS Grade	¥	- 13	11				Finance I	lumber:	288022	
Post Office:		1		Classified Station			Classified Bran	oh	CP CP	0 🗆

There was no evection notice for this office

 Prepared by:
 Sue Wandersee
 Date:
 04/07/2011

 Title:
 GATEWAY PFC Post Office Review Coordinator
 Fax No:
 (651) 365-9708



			Bulld	ing Inspe	ction Rep	ort		
. Office								
lame: ULMA	AN AT LAKES				District	State: MO GATEWAY PFC	Zip Cod	65083
ongressional D	istrict.	4th		_	County	Miller Finance Number	288022	
Post Office:	1		Classified Station			Classified Branch		CPO [
							1304-0	

. There was no building inspection report nor photos for this office

Prepared by:	Sue Wandersee	Date:	04/07/2011
Title:	GATEWAY PFC Post Office Review Coordinator		
Tele No:	(314) 436-3645	Fax No:	(651) 365-9708







PLAN NOW I







PS Form 150, Postmaster Workload Information

Post Office, State & Zip Code ULMAN, MO 65983			Postmaster's Signature R45260	Dale 02/15/2011
District Office, State & Zip Code GATEWAY PFC, MO 63155			District Manager's Signature KZN/IDB	Date 02/15/2011
(Check Box) Vacancy Management Review		RFR	See Instru	The second second
Current Office Level			1	11
2. Finance Number		(1-6)	20	98022
General Delivery Families Served		(7-9)		0
Post Office Boxes/Call Boxes Rented		(10-10	53	19
5. Possible City Deliveries		(16-2)	3).	0
Administrative Flurial Boxes Served		(21-25	5).	0
7. Intermediate Rural Boxes Served		(26-3)	Db .	107
Administrative Responsibility form Intermediate Rural Boxes for Other Offices		[31-35	5)	a
Administrative Highway Contract/Star Route Boxes Served		(36-36	n	20
10. Intermediate Highway Contract/Star Route Boxes Served		(40-4)	0)	13
11. Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices		(44-47	0	0
12. Number of Carner Stations/Branches		(48-41	0	0
13. Number of Finance Stations/Branches		(50-5)	0
14. Number of Contract Stations/Branches & Community Post Offices		(52-5)	1)	0
15a. Does Office Experience A Seasonal Workload? (box one "Y" of yes. "N" for no) (if you answer "yes" of this question, complete "Seasonal Workload" section on reverse.)		(54)		N
15b. Duration of Experience A Seasonal Workload? (minimum or 6 weeks)		(55-5)	17	9
16. Does Office Perform Outgoing Distribution for Other Offices?		(57)		N
17. Does Office Perform Incoming Distribution for Other Offices?		(58)	1	N
18. Does Office Perform Incoming Secondary Distribution for Other Offices?		(59)		N
19. Do You Separate All Incoming Letter Size Mail to City & Rural Carner Routes for Your Own Office?	-	(00)		N
20. Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?		(61)		N
21. Do You Have Responsibility for Vehicle Maintenance Facilities?		(62)		N
22. Does Your Office Have Administrative Responsibility for an Air Transfer Office?		(63)		N
23. Is Postmaster Leasur for Government Owned Building?		(64)		N
24. Does Office Have MPLSM/SPLSM?		(65)		N
26. Does Office Distribute Food Stamps?		(65)		N

PS Form 150, January 1983

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

ffice Name:									
	ULMAN	_							
ffice Zip+4	65083 -9998	District:	GATE	WAY PFC		_			
		Ac	tivity V	VSCs					
General Delivery	Families Served (Item	3, PS Form 150)				0	X 1.0		0
Post Office Boxe:	/Call Boxes Rented (It	em 4, PS Form 1	50)			19	X 1.0		19
Possible City Del	veries (Item 5, PS For	m 150)				0	X 1.33	=	0
Administrative Ru	ral Boxes Served (Iten	n 6, PS Form 150)	*******		0	X 1.0	=	0
Intermediate Run	al Boxes Served (Item	7, PS Form 150)				107	X 0.7		75
	sponsibility for Interme					1100-			-
(Item 8, PS For	m 150)		++ - + + +			0	X 0.3	=	0
Administrative His	hway Contract/Star R	oute Boxes Serve	ed		-			12.0	
(Item 9, PS For	m 150)		11-11		100	00	0.0		-
Interconnection Library	CardenatiCtes Dec	de Davier Convert			-	20	X 1.0		20
	rway Contract/Star Roi rm 150)								
	250 10 10 10				-	13	X 0.7	=	9
Administrative Re	sponsibility for Interme offices (Item 11, PS Fo	ediate Highway Co	ontract/	Star Route		0	X 0.3	1.0	0
DUNCA IOI CITIES C	mices (nem 11, F3 F0	Total Activity WS			_		_ ^ 0.3		123
		100	venue V						- 120
F1									
First		25 revenue units:		×-	25 unit		* .	25.00	
Next		75 revenue units:		×-	0 unit	70		0.00	
Next Next		00 revenue units:		- 5—	0 unit		٠.	0.00	
Maxi		00 revenue units: of revenue units:		, ×,—	0 unit		* -	0.00	
	Total revenue		0.01	×	0 unit	5		0.00	
	Total revenue	wacs.						25.00	
Activity WSCs	123 + Revenue	WSCs =25.	00 8	Base WSCs	148	3.00	= EAS Grade	11	
Previous evaluat	on: EAS grade	11							
Effective date of	change in service hour	s:					(if a	ppropriate	e)
(when a vacancy	exists, hours must refl	ect the appropriat	te EAS	grade)					200
Worksheet comp	leted by:			56. 00					
SUE WANDERS	EE		5	SUE.M.WAN	DERSE	@US	PS.GOV		
Printed Name			- 3	Signature					—
GATEWAY PFC	District Review Coordi	nator	0	2/12/2011					
Title			- 7	Date					



02/15/2011

OIC/POSTMASTER

SUBJECT: ULMAN Post Office

As you are aware, the Postal Service is evaluating a possible change in how postal services are provided to ULMAN customers.

Please conduct the following surveys: Window Transaction Survey, Survey of Incoming Mail, and Survey of Dispatched Mail at the ULMAN Post Office for a 2-week period. The surveys should begin 02/19/2011 and end on 03/04/2011. Please complete the enclosed forms as accurately as possible.

All forms should be completed by 03/05/2011. The completed forms may become part of an official and public record.

Thank you for your assistance. If you have any questions, please contact SUE WANDERSEE, Post Office Review Coordinator, at (314) 436-3645.

SUE WANDERSEE

Post Office Review Coordinator

cc: Official Record

Links: Window Transaction Survey - http://hqcsopps/po_dis/win/in_survey.cfm?fin=1385324
Survey of Incoming Mail - http://hqcsopps/po_dis/invol/in_survey.cfm?fin=1385324
Survey of Dispatched Mail - http://hqcsopps/po_dis/outvol/in_survey.cfm?fin=1385324

Page No. 13

Window Transaction Survey

			Window Transaction Sur	vey		
PO Name:	ULMAN	ZIP+4:	65083 - 9998	Completed By:	DEBBIE WILSHUSEN	
Survey Period.	02/19/2011	through	03/04/2011			

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order 2007-A, Window Transaction Record, PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. Use hash marks (###) for daily entires in the columns. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days. is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail, Instead of this worksheet, you may use PS Form in the survey period.

Postage Money (777) Registered (770) Medical Settings (5.05) Medical Settings (5.05) Medical Settings (5.05) Medical Settings (5.05) Rent (7.05) Medical Settings (5.05) Rent (7.05) Medical Settings (5.05) Rent (7.05) Medical Settings (7.05) (7.05) <th></th> <th>á. á</th> <th>Priority Pamels Ev</th> <th>Express P</th> <th>Passnorts</th> <th></th> <th>Certified</th> <th></th> <th></th>		á. á	Priority Pamels Ev	Express P	Passnorts		Certified		
2 7 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Day/Date	Postage M Sales O (777)	oney Reg inders C .083) (1	isfered O.D. S 969)	Meter Settings (5.06)	Box Rent (2.875)	Special Service (1.792)	Misc. Services (1.787)	Nontevenue Services (1.188)
0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Sat - 02/19	2			-	0	0	0	0
121	Sun - 02/20	0	0	0	0	0	0	0	0
2 23 0 1 0 1 0 </td <td>Mon - 02/21</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td></td>	Mon - 02/21	0	0	0	0	0	0	0	
23	Tue - 02/22	9		0	-	-	0	0	-
4 6 0 0 1 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0	Wed - 02/23	0		0	-	0	0	0	-
2 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Thu - 02/24	4	0	0		o	-	0	65
1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Fri - 02/25	2	0	0	-	0	0	0	0
7. 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0	Sat - 02/26	-	0	0	0	0	0	0	0
13 1 0 </td <td>Sun - 02/27</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td>	Sun - 02/27	0	0	0	0	0	0	0	0
1 5 9 9 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Mon - 02/28	2	-	0	o	0	-	0	0
32 0 1 0 0 0 0 0 0 0 0 3 2 1 0 0 0 0 0 0 0 2 0 0 0 0 1 0 0 8 28 21 0 5 2 0 0 8 7 7 7 7 7 7 7 7 7 7 1 0 3 0 3 0 0 0 0 0 0 0 1 0	Tue - 03/01	g)	0)	0	٥	0	0	0	*
3 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Wed - 03/02	0	-	0	0	0	0	0	
r 28 21 0 5 2 0 0 r 28 21 0 5 2 2 0 r X	Thu - 03/03	0	-	0	0	0	a	0	-
r X	Fri - 03/04	2	0	0	0	-	0	0	(1)
X	TOTALS		21	0	10	2	2	0	13
2.7 2.8 0.0 3.2 0.7 0.4 0.0	Time Factor				X 5.06	X 2.875	X 1,792		X 1.188
8.9 Average Daily Retail	Daily Average			0.0	3.2	0.7	9'0	0.0	1.9
	Average Number Daily Transactions:			8.9	10030	Averag Workloa	e Daily R	etail	11.7

Survey of Incoming Mail

Survey of Incoming Mail (Record in Pieces)

Post Office Name and Zip+4

ULMAN 65083 - 9998

Dates Recorded

02/19/2011 through 03/04/2011

Date	Le	tters	F	ats	Par	rcels	Ott	her:
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 02/19	187	120	1	108	1	3	14	0
Sun - 02/20	0	0	0	.0	0.	0	0	0
Mon - 02/21	0	0	0	0	0	0	0	0
Tue - 02/22	260	489	5	256	4	14	52	7
Wed - 02/23	221	52	3	22	0	6	11	0
Thu - 02/24	188	161	13	18	2	6	32	. 5
Fri - 02/25	216	99	5	11	1	-5	30	3
Sat - 02/26	236	155	7	87	2	4	250	6
Sun - 02/27	0	0	0	0	0	0	0	0
Mon - 02/28	207	227	11	86	2	9	19	3
Tue - 03/01	117	117	3	25	4	1	28	4
Wed - 03/02	138	134	10	22		4	28	0
Thu - 03/03	301	58	8	44	2	3	38	2
Fri - 03/04	225	73	10	51	1	6	48	1
TOTALS	2,296	1,685	76	730	20	61	550	31
Daily Average	208.7	153.2	6.9	66,4	1.8	5.5	50.0	2.8

Signature of Person Making Count:

DEBBIE WILSHUSEN

Printed Name:

DEBBIE WILSHUSEN

Date:

03/10/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Dispatched Mail

Survey of Dispatched Mail (Record in Pieces)

Post Office Name and Zip+4

ULMAN 65083 - 9998

Dates Recorded

02/19/2011 through 03/04/2011

Date	Le	tters	FI	lats	Par	cels	Ot	her
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 02/19	-6	0	0	0	0	0	O.	0
Sun - 02/20	0	0	0	0	0	0	Ö	0
Mon - 02/21	-0	0	0	0	0	0	0	0
Tue - 02/22	59	4	-1	6	1	0	2	0
Wed - 02/23	34	0	0	0	3	0	0	0
Thu - 02/24	50	0	1	0	0	0	0	0
Fri - 02/25	34	0	1	2	0	0	Ö	0
Sat - 02/26	22	0	1	2	0	0	Ö	0
Sun - 02/27	0	0	0	0	0	0	.0	0
Mon - 02/28	43	0	0	0	1	0	0	0
Tue - 03/01	102	0	0	0	0	0	1	1
Wed - 03/02	41	0	0	0	1	0	2	2
Thu - 03/03	28	0	0	4	7	4	1	0
Fri - 03/04	39	0	0	0	0	0	0	0
TOTALS	458	4	4	14	13	4	6	3
Daily Average	41.6	0.4	0.4	1,3	1.2	0.4	0.5	0.3

Signature of Person Making Count:

DEBBIE WILSHUSEN

Printed Name:

DEBBIE WILSHUSEN

Date

03/10/11



02/25/2011

OIC/POSTMASTER

SUBJECT: ULMAN Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the ULMAN Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the ULMAN Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to SUE WANDERSEE by 03/11/2011. This information will be entered into the official record for public viewing.

Post Office Box	19
General Delivery	0
Rural Route (RR)	0
Highway Contract Route (HCR)	20
Intermediate RR	107
Intermediate HCR	13
City Delivery	- 0
Total Customers	159

If you have any comments on alternate means of providing services to the ULMAN customers, please provide them below:

Rural delivery service is provided in the area from the Brumley and Tuscombia Post Offices.

SUE WANDERSEE

Post Office Review Coordinator

Comments:

Business serviced by Ulman Post Office: Kennels, Farms, Recycling Center, Paint, Mary Kay Agent, Greenway Financial, Marina, Chopper Shopper Co., Circle Bar E Inc., Circle of the Red Road, Power Washing, Concrete Construction, Excavating, Manufacturing, Lawn Care, Hauling, Septic, Churches, and Uncle Ron's Garage



02/14/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the ULMAN Post Office, 65083 - 9998, located in Miller County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

SUE WANDERSEE Post Office Review Coordinator GATEWAY PFC

NBR records of mail theft or vandalism: 0

Comments/Findings:

cc: Official Record

	Post Office Name	ULMAN	ZI	P+4	65083-9998
	Congressional District	4th	Da	te	03/10/2011
	List specific information ab where restrooms are availab No water, no restroom, very	ble), security, and	ch as structural defects, safety hazards, la other deficiencies or factors to consider- tem.	ck of runni	ing water or restrooms (if so,
	Is the facility accessible	to persons with dis	sabilities? Yes	□ No	
	Lease terms// 30-day can	cellation clause?	Renewal Option, \$2700		
1.	Are suitable alternate qu No	arters available for	un independent Post Office? If so, where	а	
Š,	List potential CPO sites. None				
	France				
	2		oermit mailers? Yes 📝 No Idresa.		
	Are there any postage m If yes, please identify the n/n	em by name and ac	1000	vill be mad	le for them?
k.	Are there any postage multi-yes, please identify the n/a. Which career and noncar Postmaster Relief (PMR). How is mail received and a box be retained? Will a loc	em by name and ad recr employees wil) - noncareer disputched at the or sked pouch be utilit	thress. The affected and what accommodations will this be		
	Are there any postage multi-yes, please identify the n/a. Which career and noncar Postmaster Relief (PMR). How is mail received and a box be retained? Will a loc	em by name and ad reer employees wil) - noncareer disputched at the or- sked peach be utility 5 No collection box	fdress. I be affected and what accommodations of the first set of the first set of the following set of the follo		
	Are there any postage multi-yes, please identify the n/n Which career and nonear Postmaster Relief (PMR) How is mail received and a box be retained? Will a loc HCR Bramley, MO - 06:5:	reer employees will) - noncareer disputched at the or- iked pouch be utility 5 No collection booker installed?	fdress. I be affected and what accommodations of the sold at what times? How will this be zed? x retained No locked pouch	affected by	
	Are there any postage multi-yes, please identify the n/a. Which career and noncar Postmaster Relief (PMR). How is mail received and a box be retained? Will a loc HCR Bramley, MO - 06:5:	recr employees will a noncareer disputched at the oracle be utility. No collection bother installed?	fdress. I be affected and what accommodations of the first set of the first set of the following set of the follo	40 19	y discontinuance? Will a collection
	Are there any postage multi-yes, please identify the nin. Which career and noncar Postmaster Relief (PMR). How is mail received and abox be retained? Will a loc HCR Brumley, MO - 06:5: How Post Office boxes a How Post Office boxes a What are the window ser	reer employees will) - noncareer disputched at the or- ked pouch be utility 5 No collection bost are installed? are used? vice hours?	fdress. I be affected and what accommodations will this be zed? x retained No locked pouch 7:30 a.m. to 11:30 a.m. and	40 19 12:00 M-F	y discontinuance? Will a collection
	Are there any postage multi-yes, please identify the nin. Which career and noncar Postmaster Relief (PMR) How is mail received and a box be retained? Will a loc HCR Bramley, MO - 06:5: How Post Office boxes a How Post Office boxes a	reer employees will) - noncareer disputched at the or- ked pouch be utility 5 No collection bost are installed? are used? vice hours?	fdress. I be affected and what accommodations of ffice and at what times? How will this be zed? x retained No locked pouch 7:30 a.m. to 11:30 a.m. and p.m. to 3:45	40 19 12:00 M-F 5 a.m. S 0 p.m. M-F	y discontinuance? Will a collection

Post Office Survey Sheet (communical)

Docket 1385524 - 63083 Page Not: 15 Page Shr 2

1.	1000	otential CBU/parcel lockers sites and distances from present Post Office site, bly onsite.	
2,		re any special customer needs? (People who cannot read or write, who cannot drive, who ips, etc.) How can these people be accommodated? wn	have infirmities or physical
13.	Rural a	delivery/HCR delivery. What is current evaluation?	431
	b.	Will this change result in the route being overburdened?	Yes 🗹 No
		If so, what accommodations will be made to adjust the route?	n/a
	C.	How many boxes and miles will be added to the route?	0, box 0 Miles
	d.	What would be the additional annual expense if the route is increased?	2124
	¢.	What is the one-time cost of CBU/parcel locker installation (id appropriate)?	0
	f.	At what time of the day does the carrier begin delivery to the community?	noon
		Will this delivery time be affected if the office is discontinued? (Y or N)	Yes 🗹 No
		If so, how?	0

Post Office Name	ULMAN		Z(P+4	65083-9998
Congressional District	4th		Date	03/10/2011
List specific information at where restrooms are availal No water, no restroom, ver	sle), security, and	d other deficiencies or t	ts, safety hazards, fack of runnin factors to consider	g water or restrooms (if so,
Is the facility accessible	to persons with o	fisabilities?	Yes No	
Lease terms? 30-day can	cellation clause?	Renewal Option;	\$2700	
Are suitable alternate qu No	arters available f	or an independent Post	Office? If so, where?	
and the second of the second o				
List potential CPO sites. None				
	éter éustamers o	411114	Yes 🗾 No	
None Are there my postage m If yes, please identify the	eter customers or on by name and neer employees w	address.	Yes 🗾 No at accommodations will be made	for them?
Are there any postage m If yes, please identify the n/a Which career and noncar Postmoster Relief (PMR)	eter customers or on by name and reer employees w) - noncareer dispatched at the sked pouch be at	address. vill be affected and what office and at what time	at accommodations will be made	
Are there any postage mult yes, please identify the n/a. Which career and noncast Postmoster Relief (PMR). How is mail received and a box be retained? Will a los	eter customers or on by name and neer employees w) - noneareer dispatched at the sked pouch be ut	address. vill be affected and what office and at what time	at accommodations will be made	
Are there any postage me If yes, please identify the n/a Which career and noncas Postmoster Relief (PMR) How is mail received and a box be retained? Will a loc HCR Brumley, MO + 06:5	eter customers or on by name and reer employees w) - noncareer dispatched at the ked pouch be at 5 No collection b	address. vill be affected and what office and at what time	at accommodations will be made of How will this be affected by	
Are there any postage multi yes, please identify the n/a. Which career and noncast Postmoster Relief (PMR). How is mail received and a box be retained? Will a lost HCR Brumley, MO - 06:5. How Post Office boxes a	eter customers or on by name and neer employees w) - noncareer dispatched at the sked pouch be at 5 No collection b re installed?	address. will be affected and what office and at what time flized? Nex retained No locked	at accommodations will be made a? How will this be affected by pouch	
Are there any postage in If yes, please identify the n/a Which career and noncar Postmoster Relief (PMR) How is mail received and o box be retained? Will a los HCR Brumley, MO - 06:5: How Post Office boxes a How Post Office boxes a What are the window ser	eter customers or on by name and over employees w) - noncareer lispatched at the ked pouch be an 5 No collection b re installed? re used?	address. will be affected and what office and at what time flized? Nex retained No locked	pouch to 11:30 a.m. and 12:00 M-F 7:30 a.m. to 9:15 a.m. S	
Are there any postage mult yes, please identify the n/a. Which career and noncast Postmoster Relief (PMR) How is mail received and a box be retained? Will a loc HCR Brumley, MO - 06:5: How Post Office boxes as How Post Office boxes as	eter customers or on by name and over employees w) - noncareer lispatched at the ked pouch be an 5 No collection b re installed? re used?	address. will be affected and what office and at what time flized? Nex retained No locked	at accommodations will be made of How will this be affected by pouch 40 19 10 to 11:30 a.m. and 12:00 M-F p.m. to 3:45 p.m.	

Post Office Survey Sheet/community

Docket 1385324 - 65083 Page Niv: 35 Page Niv: 2

List re	[1] [1] [1] [1] [1] [1] [1] [1] [1] [1]	
10000	stential CBU/parcel lockers sites and distances from present Post Office site. ly onsite.	
handica	ps, etc.) How can these people be accommodated?	have infirmities or physical
Rural	delivery/HCR delivery.	
18.	What is current evaluation?	43.1
ь.	Will this change result in the route being overburdened?	Yes 📝 No
	If so, what accommodations will be made to adjust the route?	0/0
¢.	How many boxes and miles will be added to the route?	0, box 0 Miles
d.	What would be the additional annual expense if the route is increased?	2124
e.	What is the one-time cost of CBU/parcel locker installation (id appropriate)?	0
f.	At what time of the day does the carrier begin delivery to the community?	noon
	Will this delivery time be affected if the office is discontinued? (Y or N)	Yes 🗹 No
	If so, how?	0
1	Are then nandica Unknow Rural i ii. b.	Are there any special customer needs? (People who cannot read or write, who cannot drive, who candicaps, etc.) How can these people be accommodated? Unknown Rural delivery/HCR delivery. a. What is current evaluation? b. Will this change result in the route being overburdened? If so, what accommodations will be made to adjust the route? c. How many boxes and miles will be added to the route? d. What would be the additional annual expense if the route is increased? e. What is the one-time cost of CBU/parcel locker installation (id appropriate)? f. At what time of the day does the carrier begin delivery to the community? Will this delivery time be affected if the office is discontinued? (Y or N)

Community Survey Sheet

Post Office Name	ULMAN	ZIP+4	65083-9998
Congressional District	4th	Date	03/10/2011
Incorporated?		☐ Yes 🗹 No	
Local government provi	ded by:	Miller County	
Police protection provid	ed by:	Miller County Sherriff's E	Department
Fire protection provided	by:	Brumley Volunteer Fire I	District
School location:		None	
Projected Annual Househo	dd Growth Rate: 0.00% ZIP		174 2013 471 2013 178
Projected Annual Househo	ld Growth Rate: 0.00% ZIP	Code Demographic	178 2015 471 2015 178
Projected Annual Househo What residential, commo None History. (Are there any	dd Growth Rate; 0.00% ZIP ercial, or business growth is special historical events relat	Code Demographic expected? (Please document your source) led to the community?	178 2013 471 2013 178
Projected Annual Househo What residential, common None History. (Are there any s Are there any special co Is the Post Office facility	old Growth Rate; 0.00% ZIP ercial, or business growth is special historical events relat minumity events to consider	Code Demographic expected? (Please document your source) led to the community? landmark (see ASM 515.23)?	170 2013 471 2013 179
Projected Annual Househo What residential, common None History. (Are there any s Are there any special co Is the Post Office facility	old Growth Rate; 0.00% ZIP ercial, or business growth is special historical events relat minumity events to consider; a state or national historic	Code Demographic expected? (Please document your source) led to the community? landmark (see ASM 515.23)?	178 2013 471 2013 179
Projected Annual Househr What residential, common None History. (Are there any special collist the Post Office facility Check with the field real None	old Growth Rate; 0.00% ZIP ercial, or business growth is special historical events relat minumity events to consider; a state or national historic; estate office when verificat	Code Demographic expected? (Please document your source) led to the community? landmark (see ASM 515.23)?	
Projected Annual Househr What residential, common None History. (Are there any special collist the Post Office facility Check with the field real None	and Growth Rate, 0.00% ZIP orcial, or husiness growth is special historical events relationmunity events to consider a state or national historic estate office when verificat economic make-up of the concentration.	Code Demographic expected? (Please document your source) led to the community? landmark (see ASM 515.23)? ion is needed.)	
Projected Annual Househo What residential, common None History. (Are there any special collis the Post Office facility Check with the field real None What is the geographics Communiters and retired which nonpostal service school bus stop, community of the office of the office.	and Growth Rate, 0.00% ZIP cretal, or husiness growth is special historical events relate minumity events to consider's a state or national historic is estate office when verificat economic make-up of the consistency as are provided by the Post Conity meeting location, voting lice offer assistance to aenior	Code Demographic expected? (Please document your source) led to the community? landmark (see ASM 515.23)? ion is needed.) minumity (e.g., retirees, commuters, self-employ office (e.g., public bulletin board, t place, government form distribution center.	

Rural Route Cost Analysis Form

Docket: 1385324 - 85083

Hem Nor. 17 Page Nor. 2

Rural Route Carrier Estimated Cost for Alternative Replacement Service

Office	Name:	ULMAN				
Office	Zip+4:	65083 -9998	District:	GATEWAY PFC		
5		number of additional se added to the rural route		19		
2.	miles to be	number of additional e added to the route		0.00		
	Enter the	volume factor		1.77		
				Total (additi	onal boxes x volume factor)	33.63
3.		number of additional boxes ad to the rural route		19		
	Centralize	d boxes		0.00	x 1.00 Min	0.00
	Regular L	route boxes		0.00	x 1.82 Min	0.00
	Regular N	on-L route boxes		19.00	x 2.00 Min	38.00
				To	otal additional box allowance	38.00
4.	Enter the no the rural roo	umber of additional daily m ute	les to be ad	ded to0.00	x 12 Mileage Standard	0.00
					additional minutes per week s carried to two decimal places)	71.63
5,	11, 30 1000 00110 001111	onal annual minutes minutes per week year)		71.63	x 52 Weeks	3,724.76
6,		onal annual hours annual minutes/ per hour)		3,724.76	/ 60 Minutes	62.08
7.		rral cost per hour (see yrall summary report – rural solidated)	U	34.21		
		Te	otal Annual	Cost (additional annua	hours x rural cost per hour)	2,123,73
8.	Enter lock p	oouch allowance (if applicat	ole)			0.00
		Total annual cost	for alternat	e service (annual cost	minus lock pouch allowance)	2,123,73

	at		1000000000
Fact She			63/10/26
ULMMA	3, State and 2IP + 4 Code MO. 05003-5998		
4. District, Customer Service S. Area, Customer Service	8, County		Sonal District
GATEWAY PFD GREAT LAKES 8. Reason for Proposal to Discontinue 8. PO Emergency Suspen	Miller d/Reason and Date: 110	, Proposed Permane	nt Alternate Service
Jedning postal needs in this community in addition to the vacant posture postern. The effice is heated with a space heater and there is no running water or obstraces technique.			
11. Staffing		2. Hours of Service	
a PM PM Vacanty Reason & Date retired	a. Trire M-F 07:30 - 11:00. 12:00 - 15:45	5al 07.30 - 09.15	Total Wystaw House
is OIC Career Non-Career	a. Lottby Time M-F 7:30 a.m. in:490 p.m.	Sal 1:30 a.m. to 3:30 p.m	Per Wess.
6. Current PM POSITION Level Downgraded from EAS-11 150 (EAS-11 Mo of Career-0 No of Non-Career-0 No of Non-Career-1 No of Others-0 No of Career-1		l,	1.
13. Number of Customers Served	14.	Daily Volume (Pieces	1
a. Genéral Delivery D	Typex of Mail	Received	Dypatched
b. P.O. Bus 19	a.Frei-Class	361	42
E. City Delivery 0	is Neverpaper	73	1
d. Rural Delivery D	c. Parcel	7	- 1
e. Highway Contract Route Sce. 20	# OPer	52	0
Total 36	n. Total	493	48
g. No. Receiving Duplicate Senace 0	1, No. of Postage Meters		c c
h. Average No. Daily Trensactions 8.58	g No. at Permis		- 0
Finances & FY	TRecepts	Th. EAS Sen 1	L. PW Fringe Benefits
2010		\$ 42460	I .
Postal Owned Leasest at Leasest at Leasest Successor Own		Annual La	ase 6 3700 No
Postal Dynad Description Control Description Control Description Control Description Description Description Description Description Description Description Description Description	NOOMETTI	Annual La	1255
Donal Owned Leasen J. Leas	19. Administrative/Emansion Nome BRUMLEY PO Window Service Hours M+9	Amust Las Yee, stust vacada by) #1 Yee #2 #2 #30 Am 15 12 30 to #4 50 Am 15 12 30 and #30 Am 15 12 30	No.
Postal Owned Description Control of Control	10. Administrative/Emanative 10. Administrative 10. Ad	Annual Lac Yee, crust vacale by) y Office (Proprised) EA0 Level 12 30 am 15 12 30 and 12 30 pm to 10 p.m. 15 Werent from abovey EA5 13 Werent from abovey EA6 13 S0 am 15 12 30 m and 12 30 sp 45 pm. 15 30 am 15 12 30 m and 12 30 sp 15 45 pm. 15 30 am 15 12 30 nd 12 30 pm 15	Miles Xway 5.4 F 30 a.m. to 9.15 SATELIN. F 90 a.m. to 10.00
Detay ranceSates clause? Yes No. E Located in: Stuerness Home Other 10. Explain 10. Explain 10. Explain 11. Schools, Churches and Organization in Service Area: No. 0.	19. Administrative/Emanates 19. Administrative/Emanates 19. Administrative/Emanates Nome BRUMLEY PO Whidow Service Hours M-F9 Lisbby Hours M-F9 Uniby Hours M-F9 White BRUMLEY PO White BRUMLEY PO White BRUMLEY PO White BRUMLEY PO Lobby Hours M-F9 Lobby Hours M-F9 Lobby Hours M-F9 PO Boves Available: 45	Annual Lac Yee, crust vacale by) y Office (Proprised) EA0 Level 12 30 am 15 12 30 and 12 30 pm to 10 p.m. 15 Werent from abovey EA5 13 Werent from abovey EA6 13 S0 am 15 12 30 m and 12 30 sp 45 pm. 15 30 am 15 12 30 m and 12 30 sp 15 45 pm. 15 30 am 15 12 30 nd 12 30 pm 15	Miles Away 5.4 7.30 a.m. to 9.15 SATEM. Miles Away 5.4 Miles Away 5.4 Miles Away 5.4 7.00 a.m. to 10.00 ATEM.
Postal Owned Leasers of Contains Contains Contains Contains Contains Contains Contains Contains Contains Studentees Hother Other Studentees Hother Other Studentees Contains C	19. Administrative/Emanatric 19. Administrative/Emanatric 19. Administrative/Emanatric 19. Administrative/Emanatric 19. Administrative/Emanatric 19. Administrative/Emanatric 19. White BRUMLEY PO 20. Nearest Post Office (From Mana Brown Emana Post Office (From Mana Brown Emana Mana Post Office (From Brown Eman Eman Eman Eman Eman Eman Eman Ema	Annual Lac Yee, crust vacale by) y Office (Proprised) EA0 Level 12 30 am 15 12 30 and 12 30 pm to 10 p.m. 15 Werent from abovey EA5 13 Werent from abovey EA6 13 S0 am 15 12 30 m and 12 30 sp 45 pm. 15 30 am 15 12 30 m and 12 30 sp 15 45 pm. 15 30 am 15 12 30 nd 12 30 pm 15	Miles Away 5.4 7.30 a.m. to 9.15 SATEIR. P.00 a.m. to 10.00 Miles Away 5.4 Miles Away 5.4 7.00 a.m. to 10.00

Tele No:

(314) 436-3645



	2										
Name: Vea:	ULMAN	AVE	-			District	State: MO GATEWAY PFC	Zip Code: 65083			
Congres	GREAT LAKES sional District		4th			County	Miller				
AS Gra	le:		11				Finance Number:	288022			
Post Offi	ce:	1	0	lassified Station			Classified Branch		СРО		
nis farm	ris a place	holder	for number	19. And the verifical	ion of new	v service t	ype is complete.				
Prepare			Vandersee						04/07/201		

(551) 365-9708

Fax No:



03/11/11

OIC/POSTMASTER

SUBJECT: ULMAN Post Office

Enclosed are questionnaires addressed to customers of the ULMAN Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 03/27/11 for further review.

Sue Wandersee Post Office Review Coordinator Enclosures



03/11/2011

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the ULMAN Post Office retired on 03/03/2009. The Office is being studied for possible closing or consolidation for the following reasons: decining postal needs in this community in addition to the vacant postmaster position. The fffice is heated with a space heater and there is no running water or restroom facilities.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by highway contract route service emanating from the BRUMLEY PO.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the BRUMLEY PO, located 5.4 miles away. Hours of service at this office are 7:30 a.m. to 12:00 p.m. and 12:30 to 3:45 p.m., Monday through Friday, and 7:30 a.m. to 9:15 a.m. on Saturday. Post Office box service is available at this location at the same fees.

As always, you are welcome to continue using any neighboring facility that is convenient for you. Many customers in your community are already serviced by carriers in the area and this service will continue.

I invite you to think about a possible change to highway contract route service. Please return the enclosed questionnaire by 03/23/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the the Ulman Post Office on 03/23/2011 from 10:00 a.m. to 11:00 a.m. to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Sue Wandersee at (314) 436-3645.

Thank you for your assistance.

Sincerely.

DEBBIE WILSHUSEN Manager, Post Office Operations 1720 Market St Room 3000 Saint Louis, MO, 63155-9900

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations, Carrier delivery information CBU information sheet (when appropriate)



2,

Docket 1385324 - 65083

Item Nor. 21 Page Nor. 2

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ULMAN Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
n.	Buying Stamps				
b.	Mailing Letters				
c.	Mailing Parcels				
d.	Pick up Post Office box mail				
e,	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
4.	Buying stamp-collecting material				
Oth	er Postal Services				
a,	Entering permit mailings	YES	☐ NO		
b.	Resetting/using postage meter	YES	☐ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	☐ YES	□ NO		
С.	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
	If yes, please explain:				_
đ,	Using public bulletin board	YES	□ NO		_
e,	Other	YES	NO		
	If yes, please explain:				_
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal ne	eds?
		YES	NO		
	If yes, please explain:				

		☐ Bette	ər		Just as Good		No Opinion		Worse	
	If yes,	please exp	olain:							
	For wh	hich of the (ollowina da va	ı leave	your community? (Che	ck all that app	ilv.) Where do you o	o to obtain t	hese	
8	service				*************		,,,,,		8000	
		Persona								
		Banking								
		Employment								
		Social n	eeds							
	Do you	u currently i	use local busin	osses i	n the community?					
		Yes	☐ No							
	If yes,	would you	continue to use	them	if the Post Office is disc	ontinued?				
		☐ Yes	☐ No							
me	*!									
dre	FBB:									
ep	hone:									

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



03/11/2011

Dear Postal Service Customer.

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the ULMAN Post Office retired on 03/03/2009. The Office is being studied for possible closing or consolidation for the following reasons: decining postal needs in this community in addition to the vacant postmaster position. The fffice is heated with a space heater and there is no running water or restroom facilities.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by highway contract route service emanating from the BRUMLEY PC.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the BRUMLEY PO, located 5.4 miles away. Hours of service at this office are 7:30 a.m. to 12:00 p.m. and 12:30 to 3:45 p.m., Monday through Friday, and 7:30 a.m. to 9:15 a.m. on Saturday. Post Office box service is available at this location at the same fees.

As always, you are welcome to continue using any neighboring facility that is convenient for you. Many customers in your community are already serviced by carriers in the area and this service will continue.

I invite you to think about a possible change to highway contract route service. Please return the enclosed questionnaire by 03/23/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the the Ulman Post Office on 03/23/2011 from 10:00 a.m. to 11:00 a.m. to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Sue Wandersee at (314) 436-3545,

Thank you for your assistance.

Sincerely,

DEBBIE WILSHUSEN Manager, Post Office Operations 1720 Market St Room 3000 Saint Louis, MO, 63155-9900

Enclosures

Questionnaire and return envelope Summary of Post Office Change Regulations, Carrier delivery information CBU information sheet (when appropriate)



POST OFFICE ON WHEELS SERVICES AVAILABLE FROM RURAL AND HIGHWAY CONTRACT ROUTE CARRIERS

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package MUST have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

PURCHASING STAMPS BY MAIL

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the Post Office or the carrier. Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.

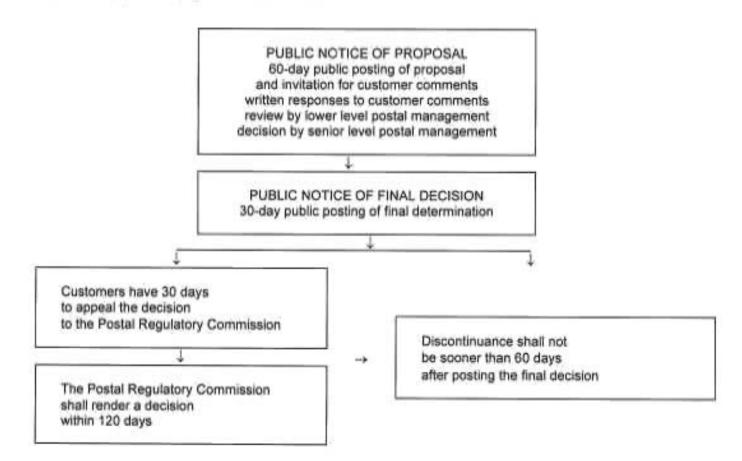


SUMMARY OF POST OFFICE CHANGE REGULATIONS.

Certain regulations based on federal law apply when postal managers propose to replace a post office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory regulations appears in Title 39, United States Code, Section 404(b), while the implementing regulations appear in Title 39, Code of Federal Regulations, Part 241.3.

An initial investigation and any subsequent formal proposal to discontinue a post office originate with postal field managers responsible for post offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected post offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected post offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no post office may be closed sooner than 60 days after the public posting of the final decision.



Postal Service Customer Questionaire

1.	1. Please check the appropriate box to indicate whether you used the ULMAN Post Office for each of the following:						
	Ро	stal Services	Daily	Weekly	Monthly	Never	
	a.	Buying Slamps			$oxed{oxed}$		
	ь.	Mailing Letters					
	c.	Mailing Parcels			\boxtimes		
	d.	Pick up Post Office box mail				X	
	e.	Pick up general delivery mail					
	f.	Buying money orders		X			
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X		
	h.	Sending Express Mail			X		
	i.	Buying stamp-collecting material				\mathbf{X}	
	Oth	ner Postal Services					
	a.	Entering permit mailings	YES	⋈ ио			
	Э.	Resetting/using postage meter	YES	⊠ NO			
	No	npostal Services					
	a.	Picking up government forms (such as tax forms)	YES	Ои 🖾			
	b.	Using for school bus stop	YES	NO K			
	c.	Assisting senior citizes, persons with disabilities, ect.	YES	√ NO			
		If yes, please explain;					
	đ.	Using public builetin board	YES	⊠ но			
	e.	Other	YES	☐ NO			
		Il yes, please explain:					
2.	Do ·	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	ersonal ne	eds?	
			YES	☐ NO			
		Il yes, please explain:					
							

3.	previously	/ rece	eived Post Offi	ce box servic	there will be no change or general delivery evious service?	ge lo your delive service, complet	ery service — procede this section. How	ed to question 4. If you do you think carrier
			Better	\square	Just as Good		No Opinion	Worse
	ll yes	, plea	se explain:					
4.	For wh	ich at	f the following	do you leave	your community? (Ch	neck all that app	ly.) Where do you g	o to obtain these
		Sh	opping	ELDO	V			
		Pe	rsonal needs	ELDO	N			
		Ba	nking	TUSCU	MBA			
		Em	ployement ·	TUSC	UMBIA			
		Soc	cial needs					
5.		M would	Yes No	to use them i	n the community? If the Post Office is dis	scontinued?		
Name	e: Ct	tri	S PAT	TERSON			_	
Addre	ess: 3	4	MORNI	Na G	LORY LOOP	ULMAN	V, Mo U	5083
Telep	nhone:	5	73-369	.2787	,			
Date:	3	_	26-11				•	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/07/2011 CHRIS PATTERSON 34 MORNING GLORY LOOP ULMAN, MO 65083

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ULMAN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ULMAN Post Office should be pursued, a formal proposal will be posted in the ULMAN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Debbie Wilshusen Manager, Post Office Operations 1720 Market St Room 3000 Saint Louis, MO, 63155-9900

Po	ostal Services	Daily	Weekly	Monthly	Nev
a.	Buying Stamps				
b.	Mailing Letters			\boxtimes	
c.	Mailing Parcels				X
d.	Pick up Post Office box mail				X
e.	Pick up general delivery mail				\boxtimes
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
ħ.	Sending Express Mail				X
i.	Buying stamp-collecting material				K
1O	her Postal Services				
a.	Entering permit mailings	YES	NO 🗓		
а.	Resetting/using postage meter	YES	MO MO		
No	onpostal Services				
a.	Picking up government forms (such as tax forms)	YES	₩ ио		
b.	Using for school bus stop	YES	⊠ ио		
c.	Assisting senior citizes, persons with disabilities, ect.	YES	MO IX		
	If yes, please explain:				
d.	Using public bulletin board	YES	Ø NO		
e.	Other	YES	NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for p	personal ne	eds?
		X YES	☐ NO		
	If yes, please explain:	Bruml	P 1 17	0	

3.	previousl	eviously received ca y received Post Offi ivery service compa	ce box service	e or general delivery	nge to your deliv y service, compte	ery service — proce ele this section. Hov	eed to question 4. If you v do you think carrier
		Better		Just as Good		No Opinion	Worse
	If yes	, please explain:				_	
4.	For wh	nich of the following	do you leave	your community? (0	Check all that ap	ply.) Where do you	go to obtain these
	ĺΧί	Shapping					
	\square	Personal needs					
	X	Banking					
	区	Employement					
	\boxtimes	Social needs					
5.	If yes,	Yes No	to use them if	the Post Office is a			
Nam	e: Du	urward.	- Jane	et Ron	gers		
Addı	ess: 3	8 Jack	son C	emeter	v Rd	Um	91
Tele	phone: 5	573 36	9-289	80	_		
Date	3	23-11					



04/07/2011

DURWARD AND JANET RODGERS

38 JACKSON CEMETERY RD ULMAN, MO 65083

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the ULMAN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ULMAN Post Office should be pursued, a formal proposal will be posted in the ULMAN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Please check the appropriate box to indicate whether you used the ULMAN Post Office for each of the following: Daily Weekly Monthly Never Postal Services M **Buying Stamps Mailing Letters** b. \square Mailing Parcels C. Pick up Post Office box mail d. Pick up general delivery mail e. f. Buying money orders Ø Obtaining special services, including Certifled Mail, Registered Mail, Insured g. M Mail, Delivery Confirmation, or Signature Confirmation \boxtimes Sending Express Mail h. \boxtimes į, Buying stamp-collecting material Other Postal Services M NO YES Entering permit mailings Resetting/using postage meter X NO a. YES Nonpostal Services Picking up government forms ON K YES (such as tax forms) ON b. Using for school bus stop YES Assisting senior citizes, persons with disabilities, ect. YES ∃ ио C. If yes, please explain: NO X d. Using public bulletin board YES Other YES X NO e. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? NO YES If yes, please explain:

3.	D B 320 111 (15 - 5 -	on 4. If you carrier					
		Better	Just as Go	boo	No Opinion	×	Worse
	If yes,	personal needs Banking Benders Bende					
	previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service? Better Just as Good No Opinion Worst If yes, please explain: For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping Jake Banking Personal needs Banking Jake Banking Employement Callegative Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? The state of the post Office is discontinued? The post Office is discontinued?						
4.		reviously received Post Office box service or general delivery service, complete this section. How do you think carrie rute delivery service compares to your previous service? Better Just as Good No Opinion Worst If yes, please explain: For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping Personal needs Banking Personal needs Employement Collembra. Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No Busha Waya Mana Goods Social needs Social needs Where do you go to obtain these services?	nesē				
	\boxtimes	Shopping	Sake Object	k			
	X	Personal needs	0				
	図	Banking	June	bia			
	XI.	Employement	Colymbia				
		Social needs					
5.		Yes No	to use them if the Post 0				
Nam	ne: 8	uster o	Myra	m Sow	in		
Adda	ress.	a. Box	398	Ulman	6	5083	s 1
Tele	phone:	573. 31	09-2513				
Date	: 3-	12-11					



04/07/2011

BUSTER AND MYNA MC GOWIN

PO BOX 398 ULMAN, MO 65083

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ULMAN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ULMAN Post Office should be pursued, a formal proposal will be posted in the ULMAN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

1. Please check the appropriate box to indicate whether you used the ULMAN Post Office for each of the following:

	Pos	tal Services	Daily	Weekly	Monthly	Never	
	a.	Buying Stamps			\boxtimes		
	b.	Mailing Letters	\boxtimes				
	c.	Mailing Parcels			X		
	d.	Pick up Post Office box mail					
	e.	Pick up general delivery mail					
	f.	Buying money orders			M		
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			\boxtimes		
	h.	Sending Express Mail					
	i.	Buying stamp-collecting material					
	Oth	er Postal Services					
	a.	Entering permit mailings	YES	□ №			
	a.	Resetting/using postage meter	YES	П ио			
	Noл	postal Services Disking up gayarament forms When needed					
	a.	Picking up government forms (such as tax forms) Using for school bus stop When were the forms that	YES	□ №			
	b.		YES	□ NO			
	C.	Assisting senior citizes, persons with disabilities. ect. Remetimes	YES	☐ NO			
		If yes, please explain: A lat Dour Population have gutter a	lder				
	d.	Using public bulletin board	☐ YES	П ио			
	e.	Other	YES	☐ NO			
		If yes, please explain:					
2.	Do y	ou pass another Post Office during business hours while traveling to or from wo	rk, or shopp	sing, or for p	ersonal ne	eds?	
			X YES				
		If yes, please explain:	-				
lan lie .	n bi	an him and Eldan are wething 92 and do not drive anymer and do not drive anymer and de the Po. to he sured got and mail and has here been since 1857 and her and transmission so in that they would be requisited to have crossed - down to be together its home crossed - down to be	20 m evering evhen	all.	New I wow II were in a	libe Stee L. Do the	epi his are
in accus	01	together its have crased - dan't take	e aur	> P.O.	3/3	10/11	

3.	previous	ly received Post Office	rier delivery, there will be no change be box service or general delivery ser res to your previous service?	to your delivery service — procee vice, complete this section. How o	d to question 4. If you do you think carrier
		Better	Just as Good	No Opinion	Worse
	If yes	s, please explain:			
4.	For wi		do you leave your community? (Chec	k all that apply.) Where do you go	to obtain these
	\boxtimes	Shopping			
	\boxtimes	Personal needs			
	\boxtimes	Banking			
		Employement			
	\boxtimes	Social needs			
5.	•	Yes No	to use them if the Post Office is disco	•	
Nan	ne:	Mrs Je	sse Dourdy		
Add	ress:	407 Hu	y C		
Tele	phone:	573-369	7-2788		
Date	e: 3	3/20/11			
		/			

Where will ever get as Clased? If do not be made to the Burnble and shade a like my Phone, So of down address for the state and Phone, So of down, we would not be now, evour a low of the state and lower the state and lower and sound now.



04/07/2011 JESSE DOURLY 407 HWY C ULMAN, MO 65083

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ULMAN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special
 challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a
 special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an
 exception for hardship delivery, customers may contact the administrative postmaster for more information.
- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality
 of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the
 Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the ULMAN Post Office should be pursued, a formal proposal will be posted in the ULMAN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Please check the appropriate box to indicate whether you used the ULMAN Post Office for each of the following: **Postal Services** Daily Weekly Monthly Never **Buying Stamps** \mathbf{A} Ŋ Mailing Letters b. Mailing Parcels M c. X Pick up Post Office box mail d. e. Pick up general delivery mail Q $\overline{\mathsf{V}}$ f. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured X Mail, Delivery Confirmation, or Signature Confirmation M h. Sending Express Mall M Buying stamp-collecting material Other Postal Services Entering permit mailings YES NO NO Resetting/using postage meter YES MO NO a. Nonpostal Services Picking up government forms NO (such as tax forms) b. Using for school bus stop YES NO C. Assisting senior citizes, persons with disabilities, ect. YES X NO If yes, please explain: d. Using public bulletin board YS YES NO Other YES NO K e. If yes, please explain. Do you pass another Post Office dunng business hours while traveling to or from work, or shopping, or for personal needs? YES YES Ои Г If yes, please explain:

3.	previousl	ly rece	ived Post Offic	e box servic	there will be no cha e or general deliver evious service?	ange to your or ry service, cor	delivery service — p mplete this section.	proceed to qu How do you	uestion 4. If you think carrier
			Better		Just as Good		No Opinion		Worse
	If yes	s, pleas	se explain:						
4.	For wi		the following d	o you leave	your community? ((Check all tha	i apply.) Where do	you go to ob	tain these
		She	opping						
	M	Pe	rsonal needs				_		
	X	Bai	nking			_			
		Em	ployement						
	A	Soc	cial needs						
5.	If yes.	would	Yes No	o use them i	the community?				
Nan	ne: (11	FF FI	DEN H	DUR				
Add	ress:	31	SAND	ROCK	184				
Tele	ephone:	5	73-569	9-056	У		_		_
Date	e:	32	20 - 11						



04/07/2011 CLIFF RIDENHOUR 131 SANDROCK RD ULMAN, MO 65083

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ULMAN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ULMAN Post Office should be pursued, a formal proposal will be posted in the ULMAN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely.

F	ostal Services	Daily	Weekly	Monthly	Neve
а	Buying Stamps			X	
b	Mailing Letters				
С	Mailing Parcels			X	
d	Pick up Post Office box mail				
е	Pick up general delivery mail				
f.	Buying money orders				
g	Obtaining special services, including Certified Mail, Registered Mail, Insur Mail, Delivery Confirmation, or Signature Confirmation	red			
ħ	Sending Express Mail				
ì.	Buying stamp-collecting material				
0	ther Postal Services				
a.	Entering permit mailings	YES	☐ NO		
a,	Resetting/using postage meter	YES	☐ NO		
N	onpostal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	☐ YES	[] ио		
C.	Assisting senior citizes, persons with disabilities, ect.	TYES	□ №		
	If yes, please explain:				
ď.	Using public bulletin board	X YES	□ NO		
e.	Other	YES	ON []		
	If yes, please explain:				
De	you pass another Post Office during business hours while traveling to or fro	m work, or shopp	oing, or for p	ersonal ne	eds?
		X YES	□ NO		
	Il yes, please explain: Brumbey - Kaiser				

	☐ Better	Just as Good	☐ No Op	oinion Worse
lf ye	s, please explain:			
for w		lo you leave your community?	(Check all that apply.) Who	ere do you go to obtain these
\boxtimes	Shapping			
X	Personal needs		-	
	Banking			
	Employement		_	
X	Social needs			
1				
0	u ouernaile can la sai l	wainaaaa in tha ann an 'e a'	,	
. Do yo		ousinesses in the community?	,	
	Yes No			
If yes.	, would you continue to	a use them if the Post Office	s discontinued?	
	Yes No			
	/			
ame: M	aria kai	17		
dress: /	08 Hawker	a Cemetery K	d- Ulman	,mo 65083
	573-486	~ ~ ~		
repriorie.	175-700	0-476		
ile. M	ar 22 20	111		
		ts on a separate piece of pap	er and attach it to this form.	Thank you for taking the time to
mplete this	questionnaire.			
1 th	e carrie	has to pe	form all	the other
				yam pure
he i	oad "per	vice" may	have to	se dropped e my addre
	1.50			
14	don't un	It to have	towhana	e my adolre

to Brumley



04/07/2011 MARIA KAIN 128 HAWKEU CEMETARY RD ULMAN, MO 65083

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ULMAN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mall service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.
- You expressed a concern about a change in address. Customers will be assigned a 911 address. If you are already using your 911 assigned address, there will be no change in your delivery. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

If it is determined that a discontinuance of the ULMAN Post Office should be pursued, a formal proposal will be posted in the ULMAN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Р٥	stal Services	Dally	Weekly	Monthly	Neve
a.	Buying Stamps			X	
ъ.	Mailing Letters	X I			
c.	Mailing Parcels			X	
d.	Pick up Post Office box mail	Ø			
e.	Pick up general delivery mail			\boxtimes	
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		区		
h.	Sending Express Mail			K J	
i.	Buying stamp-collecting material				X
Oth	ner Postal Services				
a.	Entering permit mailings	YES	М МО		
a	Resetting/using postage meter	YES	X NO		
Νo	npostal Services				
a.	Picking up government forms (such as tax forms)	↑[] YES	□ NO		
b.	Using for school bus stop	YES	М ио		
C.	Assisting senior citizes, persons with disabilities, ect.	☐ YES	₩ ио		
	If yes, please explain:				
d.	Using public bulletin board	X YES	☐ NO		
e.	Olher	YES	☐ NO		
	If yes, please explain.				
Dα	you pass another Post Office during business hours while traveling to or from w	ork, or shopt	oing, or for a	personal ne	eds?
20	you past another 1 dot office during boomess hours without around to	YES	☐ NO		
	If yes, please explain:				

3.	previously	received Post Off	rrier delivery, there will be no change ice box service or general delivery se ires to your previous service?	la your delivery service — production, complete this section. Ha	beed to question 4. If you wido you think carrier
		Better	Just as Good	No Opinion	Worse
	If yes.	please explain:			
4.	For wh		do you leave your community? (Che	ck all that apply.) Where do you	go to obtain these
	\bowtie	Shopping			
	X	Personal needs			
	$\overline{\mathbb{X}}$	Banking			
		Employement			
	\square	Social needs			
	If yes, s	Yes Nowould you continue Yes No	to use them if the Post Office is disc	ontinued?	
Nam	e: <u> </u>	Wed 6	rail[50n	_	
Addr	ess: 6	4 Keye	SSChool RC		
Tele	phone:	573-36	9-2944		
Dale	3/	22/201)		
		, additional comme uestionnaire.	nts on a separate piece of paper and	attach it to this form. Thank yo	u for taking the time to
	I G	set a	Lotoflo	rise Pack	19565
	an	dNet	ed a Local	Post off	ice,



04/07/2011 ALFRED GARRISON 64 KEYES SCHOOL RD ULMAN, MO 65083

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the ULMAN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if
the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated
place, such as on your porch or under a carport.

If it is determined that a discontinuance of the ULMAN Post Office should be pursued, a formal proposal will be posted in the ULMAN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

1. Please check the appropriate box to indicate whether you used the ULMAN Post Office for each of the following:							
	Pos	stal Services	Daily	Weekly	Monthly	Never	
	a.	Buying Stamps			\boxtimes		
	b.	Mailing Letters		\boxtimes			
	c.	Mailing Parcels - Sometimes					
	d.	Pick up Post Office box mail				\boxtimes	
	e.	Pick up general delivery mail				\boxtimes	
	f.	Buying money orders when I need -					
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation					
	h.	Sending Express Mail				\boxtimes	
	i.	Buying stamp-collecting material				\boxtimes	
	Oth	ner Postal Services					
	а.	Entering permit mailings	YES	⊠ NO			
	a.	Resetting/using postage meter	YES	⊠ №			
	Nor	npostal Services					
	а.	Picking up government forms (such as tax forms)	YES	⊠ ио			
	b,	Using for school bus slop	YES	⊠ NO			
	C.	Assisting senior citizes, persons with disabilities, ect.	YES	M WO			
		If yes, please explain:	<u>_</u> _				
	ď.	Using public bulletin board	X YES	□ №			
	ė.	Other	YES	□ №			
		If yes, please explain: It is a good place to post and view what is a	Oine On	in Our	area.		
2.	Doy	you pass another Post Office during business hours while traveling to or from					
			X YES	□ NO			
		If yes, please explain:					

3.	previously	eviously recelved ca y received Post Offi ivery service compa	ce box service	e or general delivery	nge to your do y service, com	elivery service — proce plete this section. How	eed to question 4. If you v do you lhink carrier
		Better		Just as Good		No Opinion	Worse
	If yes	s, please explain:					
4,	For wh		do you leave	your community? (0	Check all that	apply.) Where do you	go to obtain these
	\boxtimes	Shopping					
	\boxtimes	Personal needs					
		Banking					
		Employement					
	X	Social needs	_				
5.	if yes,	yes Nowould you continue Yes No	to use them i	•	discontinued?		
Nan	ne: P	994 1.). 11	JE62				
Add	ress: 3r	13 Hwy-	C, L	Iman, sh	0.650	33	
Tele	phone:	573-369	-2411				
Date	5	arch 20	,2011				



04/07/2011 PEGGY D. MYERS 373 HWY C ULMAN, MO 65083

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the ULMAN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ULMAN Post Office should be pursued, a formal proposal will be posted in the ULMAN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

1,	Ple	Please check the appropriate box to indicate whether you used the ULMAN Post Office for each of the following:												
	Pos	stal Services	Daily	Weekly	Monthly	Neve								
	a.	Buying Stamps			X									
	b.	Mailing Letters		X										
	c.	Mailing Parcels			\boxtimes									
	đ.	Pick up Post Office box mail												
	e.	Pick up general delivery mail			X									
	ſ.	Buying money orders												
	9.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X									
	ክ.	Sending Express Mail												
	ì.	Buying stamp-collecting material				\boxtimes								
	Oth	ner Postal Services												
	a.	Entering permit mailings	YES	□ №										
	a.	Resetting/using postage meter	X YES	□ №										
	Noi	npostal Services												
	a.	Picking up government forms (such as tax forms)	YES	□ №										
	b.	Using for school bus stop	X YES	☐ NO										
	c.	Assisting senior citizes, persons with disabilities, ect.	YES	☐ NO										
		If yes, please explain:												
	d.	Using public bulletin board	YES	□ NO										
	٤.	Other	YES	□ №										
		If yes, please explain:												
2.	D٥	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	personal ne	eds?								
			YES	□ №										
		If yes, please explain.												

2.

3.	prévious	ly rece		x service	or general delivery		very service — proceed this section. How	ed to question 4. If you do you think carrier
			Belter		Just as Good		No Opinion	Worse
	If yes	s, plea	se explain;					
4.	For w servic		f the following do y	ou leave y	our community? (Cf	heck all that ap	oply.) Where do you g	o lo obtain these
	X	Sh	opping Osaal	Beach	Theria.	le fferson	City	
	X	Pe	rsonal needs	н	// 0			
	\times	Ва	nking Osage	Beach	1			
		Em	nployement					
	X	So	cial needs 500	eth C				
5.			ently use local busi Yes No I you continue to us Yes No		the community? the Post Office is dis	scontinued?		
Name	: D	oug	las + Chi	istii	Spriggs			
Addre	ess	181	Hwy_C	(Uman, n	10 65	683	
Telep	hone:	57	3-369-	2458				
Date:	Mo	ara	h 22, 20	011				



04/07/2011

DOUGLAS AND CHRISTII SPRIGGS

481 HWY C ULMAN, MO 65083

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ULMAN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ULMAN Post Office should be pursued, a formal proposal will be posted in the ULMAN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Pie	ase check the appropriate box to indicate whether you used the ULMAN Post O	ffice for each	of the follo	wing:	
Ро	stal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps		\square		
b.	Mailing Letters				
€.	Mailing Parcels	\Box			
d.	Pick up Post Office box mail	\checkmark		\Box_{j}	
e.	Pick up general delivery mail			V	
ſ.	Buying money orders				\square'
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			\square	
h,	Sending Express Mail				V
t.	Buying stamp-collecting material				\subseteq
Off	ner Postal Services		,		
ā.	Entering permit mailings	YES	M NO		
а.	Rosetting/using postage mater	YES	M NO		
Νоι	npostal Services		,		
a.	Picking up government forms (such as tax forms)	YES	NO NO		
b.	Using for school bus stop	YES	NO NO		
c.	Assisting senior citizes, persons with disabilities, ect.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	П ио		
e.	Other	YES	□ №		
	If yes, please explain.				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?
		YES	Пио		
	If yes, please explain.	Some	times		

2.

3.	previousl	eviously received car ly received Post Offic ivery service compar	e box service or	general delivery so	e to your delive ervice, comple	ery service — proced te this section. How	ed to question do you think	on 4. If you c carrier
		Better	☐ Ju	st as Good	X	No Opinion		Worse
	If yes	s, please explain:						
4.	For wh	hich of the following es?	do you leave you	or community? (Che	eck all that app	ly.) Where do you g	o to obtain ti	hese
	X	Shopping						
		Personal needs		_				
	X	Banking						
	X	Employement						
		Social needs					_	
5.	Do you	u currently use local	businesses in the	e community?				
		Yes No						
	If yes,	would you continue	to use them if the	e Post Office is disc	continued?			
		Yes No						
Nam	ne: JP	150n 4	Morga	, Keets	1			
Addı	ress: P	.D. Box "	the W	Iman ma	0508	33		
Tele	phone:	573-360	1-218					
Date	3/	/22/11						
		•						



04/07/2011

JASON AND MORGAN KEETH

PO BOX 416 ULMAN, MO 65083

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ULMAN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ULMAN Post Office should be pursued, a formal proposal will be posted in the ULMAN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

05	stal Services	Daily	Weekly	Monthly	Never
ì.	Buying Stamps				
).	Mailing Letters				4
	Mailing Parcels				4
	Pick up Post Office box mail				N
	Pick up general delivery mail				
	Buying money orders				2
	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				A
	Sending Express Mail				2
	Buying stamp-collecting material				
th	er Postal Services				
	Entering permit mailings	YES	W NO		
	Resetting/using postage meter	YES	NO		
or	npostal Services		,		
	Picking up government forms (such as tax forms)	YES	1 NO		
	Using for school bus stop	YES	D NO		
	Assisting senior citizes, persons with disabilities ect.	YES	M NO		
	If yes, please explain.				
	Using public bulletin board	YES	NO		
	Other	YES	□ №		
	If yes, please explain;				
o	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	ning, or for p	ersonal ne	eds?
		1 YES	☐ NO	,	,
	If yes, please explain:	Where	Jaine	p sku	pulg

2.

3. 1	previousl	eviously received y received Post (ivery service com	Office box servic	e or general deliv	hange to your deli ery service, compl	very service — proce ete this section. How	eed to question 4. If you or do you think carrier
		Better		Just as Good		No Opinion	Worse
	If yes	, please explain:		_			
	-			_			
4.	For wh	nich of the followi	ng do you leave	your community?	Check all that ap	pply.) Where do you	go to obtain these
	Y	Shopping					
	U	Personal need	ds				
	W	Banking					
		Employement					
		Social needs					
5.	Do you	currently use lo		n the community?			
	If yes,	would you contin	ue to use them i	f the Post Office i	s discontinued?		
		Yes [No				
Name	. 7	rank 9	Milua	0.0	elleg		
Addre	ess:	312 H	wy c	L We	man,	no 650	83
Telep	hone:	573	369-2.	561			
Dale:	3	3-22-	-11				



04/07/2011

FRANK AND MELVA D DILLEY

312 HWY C ULMAN, MO 65083

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ULMAN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ULMAN Post Office should be pursued, a formal proposal will be posted in the ULMAN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

1.

2.

Pos	stal Services	Dally	Weekly	Monthly	Never
a.	Buying Stamps		X		
b.	Mailing Letters		·		
C.	Mailing Parcels				
d.	Pick up Post Office box mail	X			
e.	Pick up general delivery mail				
ť.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
ħ.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	ner Postal Services				
a.	Entering permit mailings	YES	□ ио		
a.	Resetting/using postage meter	YES	□ NO		
Noi	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	□ №		
ხ.	Using for school bus stop	YES	□] NO		
C.	Assisting senior citizes, persons with disabilities, ect.	YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	□ №		
е.	Other	YES	□ ио		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal n	eeds?
	If yes, please explain:		NO □		

RECEIVED 3/24/11

3.	previous)	y received Post (carrier delivery, the Office box service or opares to your previo	general delivery serv	o your delive vice, complete	ry service — procee e this section. How o	ed to question 4. If you do you think carrier
		Better	☐ Ju	st as Good		No Opinion	Worse
	lf yes	s, please explain:					
4.	For wl service		ing do you leave you	ar community? (Check	all that appl	y.) Where do you go	o to obtain these
		Shopping	OSAGE	BIACL	EL	DON	
		Personal nee	ds				
	Q.	Banking	OSHER	REACH			
		Employemen					
		Social needs					
5.	Dovo	u currently uses la	ocal businesses in th	e community?			
J.	DO you	Yes [e community?			
	If yes,	would you contin	nue to use them if the	e Post Office is discor	ntinued?		
		Yes 🗌	No				
Nan	ne: J)00 ACT) D.	DATE	EDISC	ON	
Add	ress:	PO P	30X =	363,	UC	MAN,	6508
Tele	ephone:	573.	- 369	- 28	84		
Date	9: •	3-2=	3-11				



04/07/2011 DONALD D. PATTERSON PO BOX 363 ULMAN, MO 65083

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ULMAN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ULMAN Post Office should be pursued, a formal proposal will be posted in the ULMAN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

1.	. Please check the appropriate box to indicate whether you used the ULMAN Post Office for each of the following:							
	Pos	atal Services	Daily	Weekly	Monthly	Never		
	a.	Buying Stamps			X			
	b.	Mailing Letters	\square					
	c.	Mailing Parcels			\square			
	d.	Pick up Post Office box mail	Ø					
	e.	Pick up general delivery mail	X					
	f.	Buying moncy orders				I ∑ I		
	g.	Obtaining special services, including Certified Mall, Registered Mall, Insured Mail, Delivery Confirmation, or Signature Confirmation		M				
	h.	Sending Express Mail			Z.			
	i.	Buying stamp-collecting material				\boxtimes		
	Oth	er Postal Services						
	a.	Entering permit mailings	YES	⊠ ио				
	a.	Resetting/using postage meter	YES	₩ ио				
	Nor	npostal Services						
	a.	Picking up government forms (such as tax forms)	X YES	□ ио				
	b.	Using for school bus stop	YES	Ои 🔯				
	C.	Assisting senior citizes, persons with disabilities, ect.	YES	NO				
		If yes, please explain:						
	d.	Using public bulletin board	X YES	□ NO				
	e.	Other	YES	_ NO				
		lives, please explain: We pick up parcels met don't fel in mai	0 mor	at loo	of oure	valo yin	r	
2.	Do	you pass another Post Office during business hours while traveling to or from wo					•	
			YES	□ №			C	
		If yes, please explain:						
		I do not loave and house to go into!	Hour	"Mio	o An	an		
		turn of Gimes times a week, Wemen L	1000	408	27 10			
		and very convenient for me and i	my her	bene	d. He			
get packages uselvey and having tolso some					utere			
1/1/	===	and walled a brust solere two	e gas	, Tho	maci	2		
		tuck goes by lieman acrossly - Roep	one L	Uma	n P.O.	1		
		OPEND						

3.	fyou previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier to delivery service compares to your previous service?
	☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse
	If yes, please explain: Mail jam's mured typ & delured to yourng
	Robos on tousiness I have mail box like it is in Laice Ozaile.
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping Kansas lity, Collembra, Osace Bauch, Jeff Coty
	Personal needs Elden, Osage Beach, Keensas City, Wilman
	Banking Obase Beach + Jake Ozouk
	Employment refused
	Social needs Weman area, Obac Bach, Dake Ozolk, Kanses Com
5.	Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No
Nam	Rebeca S. Molsem
Addr	ss: POBOX368
Telep	none: 573-369-2944
Date	3115/11
come	e add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to ete this questionnaire.
l	us just maced have. Howing to change addresses
L	your (Po. box) would be a lot of work, which as
۷	You page, O don't like. Cut Seturday, Deweer, but
}	eep my local P.O. Box, Brumley is NOT my local
C	uea + a 15-20 minute dive from whose we we depending
4	n weether & farm traffic.



04/07/2011 REBECCA S. MALCOEM PO BOX 368 ULMAN, MO 65083

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ULMAN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter.

- You expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.
- You expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.
- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to
 use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address
 forms are available from the Postal Service to assist customers in notifying correspondents of the change.

If it is determined that a discontinuance of the ULMAN Post Office should be pursued, a formal proposal will be posted in the ULMAN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

1.

2.

Ple	ase check the appropriate box to indicate whether you used the ULMAN Post C	office for each	of the follo	owing:	
Pos	stal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps			X	
b.	Mailing Letters				
c.	Mailing Parcels			\boxtimes	
d.	Plck up Post Office box mail				X
e.	Pick up general delivery mail	X			
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	要		X	
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				V
Oth	er Postal Services				
а.	Entering permit mailings	YES	М МО		
а.	Resetting/using postage meter	YES	MO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	X YES	□ NO		
b.	Using for school bus stop	YES	⋈ но м н		
c.	Assisting senior citizes, persons with disabilities, ect.	YES	NO		
	If yes, please explain:		-		
d.	Using public bulletin board	YES	NO NO		
e.	Other	YES	NO MO		
	If yes, please explain:	-			
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	oing, or for	personal ne	eeds?
		YES	M_NO		
	If yes, please explain:				

RECEIVED 3/21/11

	previous	ly received Pos	st Office box sen	ry, there will be no vice or general del previous service?	livery service, complete	ry service — procee e this section, How	ed to question 4. If you do you think carrier
		Better		Just as Good		No Opinion	Worse
	lí ye:	s, please expla	in:				
4.	For w		owing do you lea	ve your communit	y? (Check all that appl	y.) Where do you g	o to obtain these
	中	Shopping					
	中	Personal n	eeds				
	中	Banking					
	中	Employem	ent	_			
	中	Social nee	ds			_	
5.	Do vo	u cumently use	local husinessa	s in the communit	w2		
٥.	DO yo	Yes [_	s in the commont	y:		
	If yes,	would you con	ntinue to use the	m if the Post Offic	e is discontinued?		
	8	Yes X	No				
Nam	e: /	Marty	Paisley	Lake	Area Concre	te Constr	uction, uc.
Addr	ess:	63	ConntySi	de Rd.	Area Concre	MO 65	083
Tele	phone:		375-0		· _ ·		
Date	3	-14-1	<u>/</u>				

Please check the appropriate box to indicate whether you used the ULMAN Post Office for each of the following: Postal Services Daily Weekly Monthly Never **Buying Stamps** X Mailing Letters b. c. Mailing Parcels Pick up Post Office box mail d. e. Pick up general delivery mail Buying money orders ſ. Obtaining special services, including Certified Mall, Registered Mall, Insured g. Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail Buying stamp-collecting material i, Other Postal Services 8, Entering permit mailings YES Resetting/using postage meter YES а. Nonpostal Services Picking up government forms YES a. (such as tax forms) Using for school bus stop YES b. Assisting senior citizes, persons with disabilities, ect. YES C. If yes, please explain: Using public bulletin board YES q. NO Other e. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES If yes, please explain:

2.

3.	previously	rece	y received carrier deliventived Post Office box servicervice compares to your	ice or general deli	ivery service, complet	ery service — proc e this section. Ho	ceed to question 4. If you w do you think carrier
			Better	Just as Good		No Opinion	☐ Worse
	If yes	, pleas	se explain:				
4.	For wh		f the following do you leav	e your community	y? (Check all that app	ly.) Where do you	go to obtain these
	中	Sh	opping	Ne Ive	inarur	al Comr	nunity.
	中	Pei	rsonal needs	We hav	ie to got	o Dsage	Beach,
	中	Bai	nking	Eldon	or Ibe	na foi	Stores.
	中	Em	nployement	That	15 a ha	ssle. I	Jo Post
	中	Soc	cial needs	Office	2 Will be	e a bia	ger hassle!
				0	-	J	
5.	Do you	CUTTE	ently use local businesses Yes No	in the community	/ ?		
	If yes,	would	Yes _ \ No I you continue to use then	n if the Post Office	e is discontinued?		
			Yes No				
Nam	e: (el	ina Earlu	WIRE			
Addr	ess:	03	County Sid	e Rd	Ulman 1	10 650	83
Tele	ohone:	5	13-723-	2770			<u> </u>
Date	3	115	5/11_				
		,	,				

3 15 11

If our post office is closed, it will be a HUGE inconvenience for me, personally, and for our business.

Most days, our carrier does not deliver mail until IIam - most days it is later.

With a business to run, we are up at 5:30 am most days Being able to pick up our mail by 8 am at the post office is much more convenient and beneficial for the effective running of our business.

Personally, if the Ulman, Mo, Post office is alosed, I will cancel my Po Box and request a refund for the time remaining. I WILL NOT keep a Po Box at the Brumley, Mo, Post office as it would not only be an inconvence for me but an aggravation.

RECEIVED 3/17/11 Sincerely, Celina Earlywine Lake Area Concrete anst. (573) 723-2770



04/07/2011

CELINA EARLYWINE AND MARTY PAISLEY

63 COUNTY SIDE RD ULMAN, MO 65083

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ULMAN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.
- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be
 available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require
 meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the ULMAN Post Office should be pursued, a formal proposal will be posted in the ULMAN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

1. Please check the appropriate box to indicate whether you used the ULMAN Post Office for each of the following:							
	Ро	estal Services	Daily	Weekly	Monthly	Neve	
	a.	Buying Stamps			V		
	b.	Mailing Letters					
	C.	Mailing Parcels				1	
	d.	Pick up Post Office box mail	I				
	e.	Pick up general delivery mail				V	
	f.	Buying money orders				V	
	9.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Y	
	h.	Sending Express Mail				1	
	i.	Buying stamp-collecting material				Y	
	Oth	her Postal Services					
	a.	Entering permit mailings	YES	NO 🖺			
	а.	Resetting/using postage meter	YES	☐ NO			
	No	npostal Services					
	a.	Picking up government forms (such as tax forms)	YE\$	☑ №			
	b.	Using for school bus stop	YES	□ №			
	c.	Assisting senior citizes, persons with disabilities, ect.	YES	М мо			
		If yes, please explain:					
	ď.	Using public bulletin board	YES	☑ NO			
	e.	Other	YES	□ №			
		If yes, please explain:					
2.	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	ersonal ne	eds?	
			YES	☐ NO			
		If yes, please explain:	Brumker	MO			
			•				

2.

3.	previously	y rece	ly received carrier of eived Post Office bo service compares to	x service	e or general deliver	inge lo your de y service, com	livery plete t	service — proced his section. How	ed to question do you think	on 4. If you carrier
			Better		Just as Good	[) N	lo Opinion		Worse
	II yes	, plea	se explain;							
								_		-
4.	For wh		f the following do yo	u leave	your community? (Check all that a	apply.)	Where do you g	o to obtain t	hese
	V	Sh	opping							
	4	Pe	rsonal needs							
	I	Ba	nking							
	I	Err	nployement							
		So	cial needs							
5	Da		andle con land head		the community?					
5.	Do you		ently use local busin	iesses ii	i the community?					
	If yes,	would	you continue to us	e them i	f the Post Office is	discontinued?				
			Yes No							
Nam	e:		CiNDA	Rs	BAX					
Addr	ress:		PO BO	× :	386	4/1	na	N M	06	,50 85
Tele	phone:		PO BO	69-	2715					
Date	r		3-17-11			_				



04/07/2011

C. BAX

PO BOX 386 , 60583

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ULMAN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ULMAN Post Office should be pursued, a formal proposal will be posted in the ULMAN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee et (314) 436-3645.

Sincerely,

Please check the appropriate box to indicate whether you used the OLIVIAN Post Office for each of the following.							
Pos	tal Services	Daily	Weekly	Monthly	Neve		
a.	Buying Stamps			Ø .			
b .	Mailing Letters			V			
c.	Mailing Parcels				V		
d.	Pick up Post Office box mail		V				
e.	Pick up general delivery mail						
f.	Buying money orders			V	\Box		
g.	Obtaining special services, including Certified Mall, Registered Mall, Insured Mail, Delivery Confirmation, or Signature Confirmation				V		
ħ.	Sending Express Mail				V		
i.	Buying stamp-collecting material				1		
Oth	er Postal Services						
a.	Entering permit mailings	YES	1 NO				
a.	Resetting/using postage meter	YES	NO				
Nor	postal Services						
a.	Picking up government forms (such as tax forms)	YES	MO F				
b.	Using for school bus stop	YES	NO NO				
c.	Assisting senior citizes, persons with disabilities, ect.	YES	NO				
	If yes, please explain:						
d.	Using public bulletin board	YES	NO				
e.	Other	YES	No				
	If yes, please explain:						
Do.	you pass another Post Office during business hours while traveling to or from wo	ork or shoor	sino or for a	nersonal ne	ede?		
00	you pass another Post Office during business flours write traveling to of from we	YES	NO []	Dersonal III	56091		
	If yes, please explain:	5	.,				
	Brumley & Ciaque Beach Post office	S					

2.

RECEIVED 3/23/11

3.	previously re	ceived Post Office bo	delivery, there will be no change ox service or general delivery ser o your previous service?	to your delivery service — procee vice, complete this section. How o	d to question 4. If you to you think carrier
		Better	Just as Good	No Opinion	Worse
	If yes, pl	ease explain:			
4.	For which services?		ou leave your community? (Chec	k all that apply.) Where do you go	to obtain these
	4	Shopping			
		Personal needs			
		Banking	-		
	4	Employement			
		Social needs			
5.		Yes No	nesses in the community?	ontinued?	_
		Yes No			
Nam	e: 76U	ita John	1500		
Addr	ess: PO	Box 414	Ulman, mo. 6	5083	
Tele	nhone: 🚳	573-369	-2704		
Date	3-21	-11	_		



04/07/2011

JENITA JOHNSON

PO BOX 414 ULMAN, MO 65083

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ULMAN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ULMAN Post Office should be pursued, a formal proposal will be posted in the ULMAN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Please check the appropriate box to indicate whether you used the ULMAN Post Office for each of the following: **Postal Services** Daily Weekly Monthly Never **Buying Stamps** M Mailing Letters ∇ Ъ. Mailing Parcels c. Pick up Post Office box mail d. e. Pick up general delivery mail f. Buying money orders Obtaining special services, including Certified Mall, Registered Mail, Insured g. X Mail, Delivery Confirmation, or Signature Confirmation h, Sending Express Mail j. Buying stamp-collecting material Other Postal Services Entering permit mailings Resetting/using postage meter YES a. Nonpostal Services Picking up government forms а. (such as tax forms) b. Using for school bus stop YES YES C. Assisting senior citizes, persons with disabilities, ect. If yes, please explain: d. Using public bulletin board YES Other е. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES X NO If yes, please explain:

2.

previous	sly received Post Office	e box service or general of	delivery service, complete this	rvice — proceed to quest s section. How do you thin	ion 4. If you k carrier
	Better	Just as God	d No	Opinion	Worse
lf ye	es, please explain:	_			
		io you leave your commu	nity? (Check all that apply.) V	Vhere do you go to obtain	these
	Shopping				
	Personal needs				
	Banking				
	Employement				
	Social needs				
Do ye	ou currently use local t	ousinesses in the commu	nity?		
	Yes No				
If yes	100	o use them if the Post Of	fice is discontinued?		
	Yes No	7			
ne:	Paul G	s. Helt			
ress:	P.O. 130	x 402	Ulman M	0 6508	3
phone:	573-369	-2351			
è:	oflishe	_			
	For v servi	previously received Post Office route delivery service compared. Better If yes, please explain: For which of the following diservices? Shopping Personal needs Banking Employement Social needs Do you currently use local to yes, would you continue to yes. Yes No If yes, would you continue to yes. P. O. B. O. Personal needs A yes No No No No No No No No No No	previously received Post Office box service or general or route delivery service compares to your previous service. Better	previously received Post Office box service or general delivery service, complete this route delivery service compares to your previous service? Better	Better



04/18/2011

PAUL G. HELTON PO BOX 402 ULMAN, MO 65083

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Ulman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Ulman Post Office should be pursued, a formal proposal will be posted in the Brumley Post Office and Ulman Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely.

Debbie Wilshusen

3.

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ULMAN Post Office.

1.	Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
	Most of the people in Ulman jews
	thru Brumby or tuscumbia 263
	thru Brumby or tuscumbra 263 tenes award - sufficient for me to do my mailiand" & incoming letters als
	to do my mailiand" & incoming letters are
2.	Effect on Your Community. Please describe any favorable or unfavorable effects that
	you believe the proposal would have on your community.
	Sove meney (P.O. = Bure)
	Save gas to emissions

Elderhypeople who Lout drive, are mere ast to be affected, the winceme facks

Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Evelyn J. McGowin	Freder M. Lawin
Name of Postal Customer 675 Hura C	Signature of Postal Customer
Mailing Address Ulwar, Mo 65083	5-2-2011
City, State, and ZIP Code	Date



EVELYN MCGOWIN 675 HWY C ULMAN, MO 65083

Dear Postal Service Customer:

Thank you for taking the time to submit your comments on the proposal to consolidate the ULMAN. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter.

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special
 challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to
 make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To
 request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

I realize that with change there is always concern. However, we are confident that highway contract route service will continue to provide you with effective and regular service. If you have questions or further comments concerning this change in service, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Manager, Post Office Operations 1720 Market St Room 3000

Following are comments I wish to make concerning the proposed discontinuance of the ULMAN Post Office.

- L Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. We will have to drive Sarther & use more gas -
- 2. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. There are people in this community that don't drive; but they can walk to the Post office.
- Other Comments. Please provide any other views or information that you believe the 3. I understand that you need to reduce cost. I would rather see Saturday delivery Postal Service should consider in deciding whether to adopt the proposal. stopped-

481 Hwy C Mailing Address

Ulman, MO 65083 City, State, and ZIP Code

May 14, 2011

Following are comments I wish to make concerning the proposed discontinuance of the ULMAN Post Office.

- believe the proposal would have on the regularity or effectiveness of your postal services.

 We use the Ulman past office on a rigular basis,

 with the price of gas these days it would not be

 Cost effective for us to drive to another town to

 mail out bills or buy stamps. Local postal service

 is more personal, thus we get good survice

 that is reliable and fast.
- Effect on Your Community. Please describe any favorable or unfavorable effects that
 you believe the proposal would have on your community.

The Ulman Post office is the only business that the town of Ulman has. It provides neuch needs for our community and gives everyone in the area a since of one ness.

 Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Name of Postal Customer

Walling Address

LLMan; MO 65033

City, State, and ZIP Code

Signature of Postal Customer

May 14, 2011

Date



DOUGLAS AND CHRISTI SPRIGGS 481 HWY C ULMAN, MO 65083

Dear Postal Service Customer.

Thank you for taking the time to submit your comments on the proposal to consolidate the ULMAN. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality
 of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the
 Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
- You expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

I realize that with change there is always concern. However, we are confident that highway contract route service will continue to provide you with effective and regular service. If you have questions or further comments concerning this change in service, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Manager, Post Office Operations 1720 Market St Room 3000

Following are comments I wish to make concerning the proposed discontinuance of the ULMAN Post Office.

Effect on Your Postal Services. Describe any favorable or unfavorable effects you
believe the proposal would have on the regularity or effectiveness of your postal services.

This Will Effect How & Get My Larse Package, Mailferson Will not Love Package at Box.

Effect on Your Community. Please describe any favorable or unfavorable effects that
you believe the proposal would have on your community.

It will make it hard for some people to get there Mail,

 Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Name of Postal Customer

64 Keyes School Ad

Mailing Address

Viman Mo 65083

City, State, and ZIP Code

City State, and ZIP Code

Olive Garvison

When Devices Signature of Postal Customer

5 14 11

Date



ALFRED GARRISON 64 KEYSE SCHOOL RD ULMAN, MO 65083

Dear Postal Service Customer:

Thank you for taking the time to submit your comments on the proposal to consolidate the ULMAN. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

• If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the post office or request redelivery online or by calling 1-800-ASK-USPS.

I realize that with change there is always concern. However, we are confident that highway contract route service will continue to provide you with effective and regular service. If you have questions or further comments concerning this change in service, please feel free to contact Suc Wandersee at (314) 436-3645

Sincerely,

Manager, Post Office Operations 1720 Market St Room 3000 Saint Louis, MO, 63155-9900

Following are comments I wish to make concerning the proposed discontinuance of the ULMAN Post Office.

Effect on Your Postal Services. Describe any favorable or unfavorable effects you
believe the proposal would have on the regularity or effectiveness of your postal services.

Even the our PO is small, it is very important to our community

 Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Closing the Power of descript our care of ment delivery as we have a PU Box not home delivery

 Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

> Sust because it is a small PO is no Reason to think it is not an injuntant Survice for us

Name of Postal Customer

Signature of Postal Customer

Mailing Address

Ulman Mo 65083

City, State, and ZIP Code

Date

Following are comments I wish to make concerning the proposed discontinuance of the ULMAN Post Office.

Effect on Your Postal Services. Describe any favorable or unfavorable effects you
believe the proposal would have on the regularity or effectiveness of your postal services.

Small tours need the same Service as large ones

Effect on Your Community. Please describe any favorable or unfavorable effects that
you believe the proposal would have on your community.

Keep it gren! Traveling to the next town to get mail will be hard for me

 Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

> Plz keep it open - small Joes not matter it's still

Name of Postal Customer

Signature of Postal Customer

PD Swape 393
Mailing Address

Mailing Address

Ulman MW 65083

City, State, and ZIP Code

Date



RAY AND BUFF SALASSA PO BOX 393 ULMAN, MO 65083

Dear Postal Service Customer:

Thank you for taking the time to submit your comments on the proposal to consolidate the ULMAN. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a
 case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and
 investigate the feasibility of providing service by alternate means.
- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality
 of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the
 Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
- Customers may choose to be assigned a carrier route address. The new address will continue to use the community name. Mail
 will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to
 assist customers in notifying correspondents of the change.
- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

I realize that with change there is always concern. However, we are confident that highway contract route service will continue to provide you with effective and regular service. If you have questions or further comments concerning this change in service, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Manager, Post Office Operations 1720 Market St Room 3000 Saint Louis, MO, 63155-9900

Following are comments I wish to make concerning the proposed discontinuance of the ULMAN Post Office.

Effect on Your Postal Services. Describe any favorable or unfavorable effects you
believe the proposal would have on the regularity or effectiveness of your postal services.

Effect on Your Community. Please describe any favorable or unfavorable effects that
you believe the proposal would have on your community.

This Proposal would in effect elimate Ulman from Existance, which HAS Been here for 140 yrs.

 Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Cut SATUrday Service.

Close Every postablice 5:30 pm Friday
Open 530 Am monday with an Eighthry

Work day.

Mr. Donald D. Patterson P.O. Box 363 Ulman, MO 65083

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

Date



DONALD PATTERSON PC BOX 363 ULMAN, MO 65083

Dear Postal Service Customer:

Thank you for taking the time to submit your comments on the proposal to consolidate the ULMAN. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality
of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the
Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

I realize that with change there is always concern. However, we are confident that highway contract route service will continue to provide you with effective and regular service. If you have questions or further comments concerning this change in service, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Manager, Post Office Operations 1720 Market St Room 3000

Effect on Your Postal Services. Describe any favorable or unfavorable effects you

Following are comments I wish to make concerning the proposed discontinuance of the ULMAN Post Office.

believe the proposal would have on the regularity or effectiveness of your postal services.
There are too many things in this world that have done away with a Lithings that the post office it the one main link we have to the Post, Present of feture.
There has been several octoseons we fut morey in a marking stanger, 2. Effect on Your Community. Please describe any favorable or unfavorable effects that
When you get older, sometimes the mail man is something to Gook farward to, we also give them seggins from the garden which they look farward lor also
3. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal. Something Somethings are believe the left a Cost, I show more
Someting some eveny of Cittle Dord office makes more

for a facts that our little post office makes more
money for the government than you want to beloise.

Money for the government than you want to beloise.

Please in Lost mame, leave it alone. May sol bless all of you.

Name of Postal Customer

FRANK F. DILLEY

Mailing Address

ULMAN, MO 65083 (312 HWY C) 5-3-11

City. State, and ZIP Code

Date

Following are comments I wish to make concerning the proposed discontinuance of the ULMAN Post Office.

1.		e any favorable or unfavorable effects you egularity or effectiveness of your postal services.
	of the A	Λ 1 / . Ω
	Let warm on a	andy for as if you
	Closed aur Jost	stamps them you would in Miles to the Closet would be
	you were ant of	stamps there of a cost
	Danie to drive s	y Miles to Mile Could &
	Dood Office and ga	o is so Algh it wall
	unhandes sou "	. cribe any favorable or unfavorable effects that
2.	you baliava the proposed would have on	Value action materials
	you beneve the proposal would have on	auful have an
	at waited su	0 = 5 = 0 (1) 9 = (1)
	some of the old	der People When
	+0.	740 1X 1000
	Meson of all stages	it on them to take then
	they frame to Wa	on them to
3.	Deleral mele	ther views or information that you believe the
.,.	Postal Service should consider in deciding	
		er not to frame
	mil Bli Satur	day than to close
	11/2000 000 0000000	A STEEL OF THE
	the Past office	V
Mel	VA D. Dillex	Melus D. Deller
Name of	f Postal Customer	Signature of Postal Customer
31	2 HW1 C	2
Mailing	Address /	
1/0	MAN, MO 65083	5-3-11
City, Sta	ate, and ZIP Code	Date



FRANK AND MELVA DILLEY 312 HWY C ULMAN, MO 65083

Dear Postal Service Customer:

Thank you for taking the time to submit your comments on the proposal to consolidate the ULMAN. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the
carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are
available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day. SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Costomers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

• You expressed a concern about senior citizens. Carner service is beneficial to many senior citizens and those who face special citallienges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

I realize that with change there is always concern. However, we are confident that highway contract route service will continue to provide you with effective and regular service. If you have questions or further comments concerning this change in service, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Manager, Post Office Operations 1720 Market St Room 3000 Saint Louis, MO, 63155-9900 ١.

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ULMAN Post Office.

Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. Having to go farther to mail packager or pick up registered letters or things that don't fit in the box will be a rea hassle.

2. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Many people use the past office every day. Some may not even drive. Clasing the past office will have a creal negative effect on the community.

3. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

With high gas sprices - Il feel use need our local past office.

JANICE P Humphreys Name of Postal Customer	Janice P. Quanphrey Signature of Postal Customer
109 Redbird LANE	Signature of Postal Customer
Mailing Address Ulman Mo 65083	5-20-11
City. State, and ZIP Code	Date



JANICE HUMPHREYS 109 REDBIRD LANE ULMAN, MO 65083

Dear Postal Service Customer:

Thank you for taking the time to submit your comments on the proposal to consolidate the ULMAN. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the post office or request redelivery online or by calling 1-800-ASK-USPS.
- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

I realize that with change there is always concern. However, we are confident that highway contract route service will continue to provide you with effective and regular service. If you have questions or further comments concerning this change in service, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Manager, Post Office Operations 1720 Market St Room 3000

Following are comments I wish to make concerning the proposed discontinuance of the ULMAN Post Office.

}.	Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
	elant get help with my mail el an
	Hordicep and they put my mad in a box
	vey indrapy with individed resorce
2.	Effect on Your Community. Please describe any favorable or unfavorable effects that
	current that every with Utras plant
	starge more may vide
3.	Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
	delivery services with party into UPS
/	That the Rung 11 the mills
	and the country
	ie of Postal Customer Signature of Postal Customer
Mail	Po, Box 394 Ulmas No 5-7-11
City	State, and ZIP Code Date



MIKE PARLSON PO BOX 394 ULMAN, MO 65083

Dear Postal Service Customer:

Thank you for taking the time to submit your comments on the proposal to consolidate the ULMAN. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided
by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home
of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme
physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the
administrative postmaster.

I realize that with change there is always concern. However, we are confident that highway contract route service will continue to provide you with effective and regular service. If you have questions or further comments concerning this change in service, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Manager, Post Office Operations 1720 Market St Room 3000 Saint Louis, MO, 63155-9900

Following are comments I wish to make concerning the proposed discontinuance of the ULMAN Post Office.

1. I would feet on Your Postal Services. Describe any favorable or unfavorable effects you not see the believe the proposal would have on the regularity or effectiveness of your postal services. Out office stay of how ruch mile from it fol 60 years. I am 82 years of age and I want to see it

office Pateffect on Your Community. Please describe any favorable or unfavorable effects that halfsyou believe the proposal would have on your community.

us trailly as a community.

3. Most de Other Comments. Please provide any other views or information that you believe the wind had Postal Service should consider in deciding whether to adopt the proposal.

By min why blind, The way of the proposal.

Name of Postal Customer Helen EdwardS	Signature of Postal Customer
Mailing Address Lorg	
City_State, and ZIP Code Ulnar, NO 65083	Date

Following are comments I wish to make concerning the proposed discontinuance of the ULMAN Post Office.

- Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

 The falk your favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

 The falk your favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

 The falk your favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
- Effect on Your Community. Please describe any favorable or unfavorable effects that
 you believe the proposal would have on your community.

When your love Somehing your lost from Sam il back

 Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Warrie of Postal Customer

Mailing Address

City. State, and ZIP Code

Male Special Deliver State and Day 23



GENE AND HELEN EDWARDS 220 HOWELL LOOP ULMAN, MO 65083

Dear Postal Service Customer.

Thank you for taking the time to submit your comments on the proposal to consolidate the ULMAN. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
- Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided
 by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home
 of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme
 physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the
 administrative postmaster.
- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality
 of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the
 Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
- A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.
- You expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

I realize that with change there is always concern. However, we are confident that highway contract route service will continue to provide you with effective and regular service. If you have questions or further comments concerning this change in service, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Manager, Post Office Operations 1720 Market St Room 3000 Saint Louis, MO, 63155-9900

Following are comments I wish to make concerning the proposed discontinuance of the ULMAN Post Office.

1.	7112 mood our loc	al Port office! to puchase stampe. need there; wee
2.	Effect on Your Community. Please describyou believe the proposal would have on you	
	Our community is taken away would	be a definent
3.	Postal Service should consider in deciding	er views or information that you believe the whether to adopt the proposal. Harful by small man meed these
Mu	ing McGowin	Mega Mysour
	f Postal Customer Box 398	Signature of Postal Customer
Mailing	Address	
Ull	man Mo 65083	5-1-11
City, Sta	ate, and ZIP Code	Date

Following are comments I wish to make concerning the proposed discontinuance of the ULMAN Post Office.

Effect on Your Postal Services. Describe any favorable of unfavorable effects you
believe the proposal would have on the regularity or effectiveness of your postal services.

We WOULD havE A Personal LOSS OF POSTAL Service that All OF PROPIE NEED & Deserve. We Feel like we should Have SAME Service AS EVERYONE Else-

Effect on Your Community. Please describe any favorable or unfavorable effects that
you believe the proposal would have on your community.

We HAVE TWO THINGS THAT OUR COMMUNITY REVOLVES ALBUND - DUR COMMUNITY CENTER AND OUR POST OFFICE - WE CAN NOT AFFORD THE HOSS OF OUR POST OFFICE

 Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

this is About ServicE NOT SACriFICE

BUSTER MEGOWIN	Buster Mª Housin
Name of Postal Customer P.O. BOX 398	Signature of Postal Customer
Mailing Address UMAN, MO. 65083	5-1-11
City, State, and ZIP Code	Date



BUSTER AND MYNA MCGOVVIN PO BOX 398 ULMAN, MO 65083

Dear Postal Service Customer:

Thank you for taking the time to submit your comments on the proposal to consolidate the ULMAN. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality
 of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the
 Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

I realize that with change there is always concern. However, we are confident that highway contract route service will continue to provide you with effective and regular service. If you have questions or further comments concerning this change in service, please feet free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Manager, Post Office Operations 1720 Market St Room 3000 Saint Louis, MO, 63155-9900

Following are comments I wish to make concerning the proposed discontinuance of the ULMAN Post Office.

- Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

 We would lose the convenience of purchasing postage, having my mail held and picking it up before the carrier leaves for the route
- 2. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

 The Monetary effects on the income of the post office, the loss of jobs, the loss of income for the building itself, and there are so many older people in our area that rely on the closeness on the Post office.
- 3. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

 Anytime We have Sources with the wrong mail being delivered. He

Convenience of gains right to the post office in town would no longer be available

Sheldon Mtoapin	(2 A)
Name of Postal Customer	Signature of Postal Customer
Mailing Address	55111
City, State, and ZIP Code	b

2.

3.

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ULMAN Post Office.

- Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

 I would lose the Convenience of Burchasing postage, having many mail held, picking it up before it goes on the laute
- you believe the proposal would have on your community.

 The monetary effects of the encome of the post office, the loss of yobs, the loss of encome for the building etself so many older people in our community that rely on the closeness of the los loss be hurt

Effect on Your Community. Please describe any favorable or unfavorable effects that

Postal Service should consider in deciding whether to adopt the proposal.

Oryfine of how costues with the wrong mail being delineted to the mail being delineted to the mail box. The convenience of going right to the post of the in town will no longer be available

Other Comments. Please provide any other views or information that you believe the

Name of Postal Customer

Of Huy JJ

Mailing Address

City. State, and ZIP Code

And Code

Ondko Ill Horour

Signature of Postal Customer

Signature of Postal Customer

Signature of Postal Customer

Signature of Postal Customer

Date



SHELDON AND ANDREA MCGOWIN 69 HWY JJ ULMAN, MO 65083

Dear Postal Service Customer:

Thank you for taking the time to submit your comments on the proposal to consolidate the ULMAN. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special
 challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to
 make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To
 request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
- The concern about misdelivery has been brought to the attention of the administrative postmaster. The Postal Service regrets any
 inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem
 and appreciate when customers report this to us since it provides an opportunity to take corrective action.
- You expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

I realize that with change there is always concern. However, we are confident that highway contract route service will continue to provide you with effective and regular service. If you have questions or further comments concerning this change in service, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely.

Manager, Post Office Operations 1720 Market St Room 3000 Saint Louis, MO, 63155-9900

Following are comments I wish to make concerning the proposed discontinuance of the ULMAN Post Office.

1.	Effect on Your Postal Services. Describe any fa believe the proposal would have on the regularity	
	It just makes it which already have enough	
2.	Effect on Your Community. Please describe an	
	Jaking away the passeruing the community years seems like lo	
	years seems like lo	sing an old friend.
3.	Other Comments. Please provide any other view Postal Service should consider in deciding whether	
	,	see our postal sexue
Ken Name of	neth Carico f Postal Customer	Signature of Postal Customer
141	Huy 9 J Address	
716 City, Sta	nand No. 65083 ate, and ZIP Code	May 8, 2011 Date

Following are comments I wish to make concerning the proposed discontinuance of the ULMAN Post Office.

1.	Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
	It would mean we would need to drive
	8-11 miles one way if we need some things of a service of the postal service. This does
	gut a hardship on older residents and others as I
2.	Effect on Your Community. Please describe any favorable or unfavorable effects that
	you believe the proposal would have on your community.
	Our rural oreas seem to be getting things taken away a little at a time.
	things taken away a little at a time.
3.	Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
	Please consider leaving our post office
	in services
Ma	rilyn Carico Makilyn Carrio
Name of	Postal Customer Signature of Postal Customer
141	Hwy JJ
Mailing	Address
the state of the s	12 n, Mo 65083 May 8, 2011 Ite, and ZIP Code Date
2119,010	



KENNETH AND MARILYN CARICO 141 HWY JJ ULMAN, MO 65083

Dear Postal Service Customer:

Thank you for taking the time to submit your comments on the proposal to consolidate the ULMAN. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special
 challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to
 make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To
 request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality
 of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the
 Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

I realize that with change there is always concern. However, we are confident that highway contract route service will continue to provide you with effective and regular service. If you have questions or further comments concerning this change in service, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Manager, Post Office Operations 1720 Market St Room 3000

Following are comments I wish to make concerning the proposed discontinuance of the ULMAN Post Office.

1.	Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.	
	I believe that closing our Little was	(
	I believe that closing our Little post	
	mail on the next town. Thus more	
	minney Coc ans and circle Coc to the	
	money for gas and such for the other del man, heep it simple / short little routes. Effect on Your Community. Please describe any favorable or unfavorable effects that	iver
2.	Effect on Your Community. Please describe any favorable or unfavorable effects that	
	you believe the proposal would have on your community.	
	I like that i can go down the road	
	I like that i can go down the road to the town I live in for post office A	seed
	and I don't have to drive 20 milest	_
	another town.	0
	10 -071,	
3.	Other Comments. Please provide any other views or information that you believe the	
	Postal Service should consider in deciding whether to adopt the proposal,	
	I like the small personal post office every body knows every body else.	
	every body knows every body else.	
	mail doesn't get lost due to over crowdi	20
	one postoffice to take on 2 torns.	d
R		
	dolph E. Shipp The Shipp	
	of Postal Customer Signature of Postal Customer	
	Hwy JJ	
/ I	Address (-1 - 1)	
City	man, mo. 65083 5/5/11	
CITY OF	tate, and ZIP Code Date /	



RANDOLPH AND SHERIE SHIPP 9 HWY JJ ULMAN, MO 65083

Dear Postal Service Customer:

Thank you for taking the time to submit your comments on the proposal to consolidate the ULMAN. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
- Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in
 rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public.
 This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and
 local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great
 responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at
 boxes at about the same time each day.

I realize that with change there is always concern. However, we are confident that highway contract route service will continue to provide you with effective and regular service. If you have questions or further comments concerning this change in service, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Manager, Post Office Operations 1720 Market St Room 3000

City, State, and ZIP Code

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ULMAN Post Office.

1.:	Effect on Your Postal Services. Describe any favorable or infavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. Making Out litters and Packages
2.	Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. Let of people don't have Iran sporation to so any where to mail things our
3.	Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
	of Postal Customer 26 Hey C g Address Signature of Postal Customer
	g Address May 1 4 18 3



BETTY DRACE 326 HWY C ULMAN, MO 65083

Dear Postal Service Customer:

Thank you for taking the time to submit your comments on the proposal to consolidate the ULMAN. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

 Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

I realize that with change there is always concern. However, we are confident that highway contract route service will continue to provide you with effective and regular service. If you have questions or further comments concerning this change in service, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Manager, Post Office Operations 1720 Market St Room 3000

Following are comments I wish to make concerning the proposed discontinuance of the ULMAN Post Office.

- Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. Which the price of Has I would have to dive out your postal services. Out your for dive out your postal services. The price of the posto of the services are posto of the services. Pifut By my home.
- 2. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

 With the Post of the we Gre Still a Town the Post of th
- Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Dhinda Sur Nixport	- P 1 C 0
Name of Postal Customer	Signature of Postal Customer
Mailing Address	5/6/11
City, State, and ZIP Code	Date



LINDA SUE NIXDORF 328 HWY C ULMAN, MO 65083

Dear Postal Service Customer:

Thank you for taking the time to submit your comments on the proposal to consolidate the ULMAN. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality
 of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the
 Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Additional services may be obtained online at usps.com.

I realize that with change there is always concern. However, we are confident that highway contract route service will continue to provide you with effective and regular service. If you have questions or further comments concerning this change in service, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Markager, Post Office Operations 1720 Market St Room 3000

Following are comments I wish to make concerning the proposed discontinuance of the ULMAN Post Office.

1.	Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. I believe this Proposal Well have an unfavorable affect on how I presently receive my mail.
2.	Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. This is a small farming community and to sless its Post office would effect our toem and our small are in a very impavorable way.
3.	Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal. We have thosen to live in a hural area but the don't believe that should hinder us from receiving first class mail service, after all the Postal Service is suppose to provide sorvice first
	of Postal Customer Signature of Postal Customer
Mailing	3 Huy-C 3 Address
	an, Mo. 65083 5/9/2011
City. S	tate, and ZIP Code Date

Following are comments I wish to make concerning the proposed discontinuance of the ULMAN Post Office.

Effect on Your Postal Services. Describe any favorable or unfavorable effects you
believe the proposal would have on the regularity or effectiveness of your postal services.

Effect on Your Community. Please describe any favorable or unfavorable effects that
you believe the proposal would have on your community.

 Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Name of Postal Customer

373 Hwy C

Mailing Address

ULMAN MO. 65083

City, State, and ZIP Code

Signature of Postal Customer

5-10-2011

Date



05/26/2011

JIMMY AND PEGGY MYERS 373 HWY C ULMAN, MO 65083

Dear Postal Service Customer:

Thank you for taking the time to submit your comments on the proposal to consolidate the ULMAN. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality
 of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the
 Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
- Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in
 rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public.
 This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and
 local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great
 responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.
 Mail is already delivered to the town by a neighboring carrier.

I realize that with change there is always concern. However, we are confident that highway contract route service will continue to provide you with effective and regular service. If you have questions or further comments concerning this change in service, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Manager, Post Office Operations 1720 Market St Room 3000

Saint Louis, MO, 63155-9900

Following are comments I wish to make concerning the proposed discontinuance of the ULMAN Post Office.

Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Without the post office in Viman the nearest post office is 10-15 miles away Which would make it very inconvenient for postal services.

Effect on Your Community. Please describe any favorable of unfavorable effects that
you believe the proposal would have on your community.

The post office is basically the only business left in Ulman if it closes the town will have nothing left. People will have to travel much further to a post office.

 Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

LeAnn McGowin La	ZuMGani
Name of Postal Customer	Signature of Postal Customer
1302 HWY 17	
Mailing Address	
Tuscombia, Mo 65082 City, State, and ZIP Code	3 May 2011 Date
Business Address - LeAnnis 357-B HWYC Ulman, Mo 65083	Partrait Design
Olman, Illa	



05/26/2011

LEANN MCGOWIN

1302 HWY 17 TUSCUMBIA, MO 65082

Dear Postal Service Customer:

Thank you for taking the time to submit your comments on the proposal to consolidate the ULMAN. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality
 of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the
 Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

I realize that with change there is always concern. However, we are confident that highway contract route service will continue to provide you with effective and regular service. If you have questions or further comments concerning this change in service, please feel free to contact Sue Wandersee at (314) 436-3645

Sincerely,

Manager, Post Office Operations 1720 Market St Room 3000

Saint Louis, MO, 63155-9900

Following are comments I wish to make concerning the proposed discontinuance of the ULMAN Post Office.

1.	Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. Oll impower above - farther to go to got to a post of the a post of the box, forther for postal supplies, forther to pick up packages.
<u>2</u> .	Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
	Post Office is important place for pesting
	connuncty actuables and as a place to
	moet others in over pural community
	Joss of at loss one local job.
	John of a bush of a bush
3.	Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
	Our home is more than 14 mile of the read.
	Day a series descript deliver beckage the
	up at nearby Werran Past Office. Closing it would
R	borg molivem RSMolcolm
_	of Postal Customer Signature of Postal Customer
PO	5 Box 368
	ng Address
	linan, mo 65083 5/22/11
City.	State, and ZIP Code Date

Following are comments I wish to make concerning the proposed discontinuance of the ULMAN Post Office.

1. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

The post office is just a minute from my house. Which is very conviened.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

This is all an little community of Ulmon Now,
Please don't take it away from us. It's continent
to we've ulmon, not Brumley. We love our postoffice
to an little town. Thonks for taking the time to read this.

 Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Lindson Kessler	Joidan Kersler
Name of Postal Customer	Signature of Postal Customer
14 Count-side Read	
Mailing Address	1.
Ulman Ma 15083	5/19/11
City, State, and ZIP Code	Date



05/26/2011

LINDSEY KESSLER 14 COUNTYSIDE RD ULMAN, MO 65083

Dear Postal Service Customer:

Thank you for taking the time to submit your comments on the proposal to consolidate the ULMAN. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter;

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality
 of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the
 Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox, Stamps by Mail and Money Order Application forms are available for customer convenience.

I realize that with change there is always concern. However, we are confident that highway contract route service will continue to provide you with effective and regular service. If you have questions or further comments concerning this change in service, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Manager, Post Office Operations 1720 Market St Room 3000

Saint Louis, MO, 63155-9900

Following are comments I wish to make concerning the proposed discontinuance of the ULMAN Post Office.

1.	Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
2.	Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
3.	Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal. If I need Stan mail something or pick up a package I would have ab go to another town. With gas prices I try not to go anymore than I have to Going to anearby town would be a incomment when I have to Going to anearby town would be a incomment when I have to Going to anearby town would be a
Name of Mailing	Postal Customer Signature of Postal Customer Address Man Mo 65083 Ste, and ZIP Code Date



05/26/2011

DARIN AND MELISSA CARICO 155 HWY JJ ULMAN, MO 65083

Dear Postal Service Customer:

Thank you for taking the time to submit your comments on the proposal to consolidate the ULMAN. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
- If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the post office or request redelivery online or by calling 1-800-ASK-USPS.

I realize that with change there is always concern. However, we are confident that highway contract route service will continue to provide you with effective and regular service. If you have questions or further comments concerning this change in service, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely.

Manager, Post Office Operations 1720 Market St Room 3000

Saint Louis, MO, 63155-9900

Following are comments I wish to make concerning the proposed discontinuance of the ULMAN Post Office.

l.	Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
	If the Post Office closes then I would have to find another one to use. This is the only one I use because its on my way to work.

2. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

In the community there are alst of elderly people and the Ulman Post Office is convenient for them. And with the way gasoline cost now it helps them to use that Post office I now mail more than ever in Ulman,

 Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Its just a very convenient Post Office and I would hate to see it close

Debbie Crawford	Debbie Crawford
Name of Postal Customer 1462 Huy 17	Signature of Postal Customer
Mailing Address Iberia, No 65486	May 19, 2011
City, State, and ZIP Code	Date



05/26/2011

DEBBIE CRAWFORD 1462 HWY 17 IBERIA, MO 65486

Dear Postal Service Customer

Thank you for taking the time to submit your comments on the proposal to consolidate the ULMAN. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special
 challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to
 make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To
 request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

I realize that with change there is always concern. However, we are confident that highway contract route service will continue to provide you with effective and regular service. If you have questions or further comments concerning this change in service, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Manager, Post Office Operations 1720 Market St Room 3000

Saint Louis, MO, 63155-9900

Following are comments I wish to make concerning the proposed discontinuance of the ULMAN Post Office.

ĺ.	Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services
	This is my neighborhood post affice Its just around the corner from me. So I hope they don't close.

2. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Hot of Elderly people use this post office Its convenient and gas prices to high. So they need it to stay open

 Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Name of Postal Customer

Hal Ulman Ridge Road

Mailing Address

Luseumbia, mo 65082

City, State, and ZIP Code

Oger Fischer

Signature of Postal Customer

5-17-11

Date



05/26/2011

ROGER FISCHER 421 ULMAN RIDGE RD ULMAN, MO 65083

Dear Postal Service Customer:

Thank you for taking the time to submit your comments on the proposal to consolidate the ULMAN. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special
challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to
make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To
request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

I realize that with change there is always concern. However, we are confident that highway contract route service will continue to provide you with effective and regular service. If you have questions or further comments concerning this change in service, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Manager, Post Office Operations 1720 Market St Room 3000 Saint Louis, MO, 63155-9900

Following are comments I wish to make concerning the proposed discontinuance of the ULMAN Post Office.

Effect on Your Postal Services. Describe any favorable or unfavorable effects you
believe the proposal would have on the regularity or effectiveness of your postal services.

IF INBED TO SHIP PACKAGES QUICKLY I WILL NOT BE ABLE TO, SATURDAY HOURS ARE LOW SO IF COULDN'T EVEN DO ANYTHING ON SATURDAY

Effect on Your Community. Please describe any favorable or unfavorable effects that
you believe the proposal would have on your community.

PEDPLE WITH NO COMPUTER, NO VEHICLE, ETC. WILL HAVE A HARD TIME DOING POSTAL BUSINESS

 Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

PEOPLE WALK TO THE POST OFFICE.

Name of Postal Customer

131 SAD ROCK Pd.

Mailing Address

ULMAD MO. 65063

City, State, and ZIP Code

Date



05/29/2011

CLIFF RIDENHOUR 131 SAUD ROCK RD ULMAN, MO 65083

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Ulman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special
 challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units.
 Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or
 special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for
 more information.
- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.
- You expressed a concern about the limited hours of operation at the Post Office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis indicated the office level had declined and qualified for for less hours of service per week. Carrier service will provide 24-hour access to the mail. Should workload increase, hours may increase as well.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely.

Debbie Wilshusen Manager, Post Office Operations 1720 Market St Room 3000

Saint Louis, MO, 63155-9900

Following are comments I wish to make concerning the proposed discontinuance of the ULMAN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

1) changing All personal Returns. BANK checky, Business.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Less of the "feel" of being A community As is we port exist.

 Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

this is our home best, our Jatherry place for community was a views were for Key our Post office in our four.

Name of Postal Customer

Postal Customer

Signature of Postal Customer

Mailing Address

I mad mo 65-08-3

City, State, and ZIP Code

Date



06/29/2011

ZOE MARION PO BOX 385 ULMAN, MO 65083

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Ulman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about an address change on your bank checks and stationery. Customers will be assigned a carrier
 route address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance
 with postal regulations, and change of address forms are available online at usps.com or from the Postal Service to assist
 customers in notifying correspondents of the change. Customers may deplete their current supply of checks and stationery and
 make the address corrections when ordering new supplies.
- You expressed a concern about the loss of the Communities' identity. You expressed a concern about the loss of the
 Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The
 Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the
 National Five-Digit ZIP Code and Post Office Directory.
- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Debbie Wilshusen Manager, Post Office Operations 1720 Market St Room 3000 Saint Louis, MO, 63155-9900

Following are comments I wish to make concerning the proposed discontinuance of the ULMAN Post Office.

Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Would have to drive Farther for Postal Services

- 2. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

 We are a Sman Community and I believe it the Post office is Closed it will be quother Nail in our Coffin
 - Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

SAM Edwards

Name of Postal Customer

Signature of Postal Customer

Signature of Postal Customer

Mailing Address

JIMAN Mo 65083

City, State, and ZIP Code

Date



06/29/2011

SAM EDWARDS 266 HOWELL LOOP ULMAN, MO 65083

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Ulman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- You expressed a concern about the loss of the Communities' identity. You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Debbie Wilshusen Manager, Post Office Operations 1720 Market St Room 3000 Saint Louis, MO, 63155-9900



02/25/2011

OIC/POSTMASTER

SUBJECT: ULMAN Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the ULMAN Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the ULMAN Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to SUE WANDERSEE by 03/11/2011. This information will be entered into the official record for public viewing.

Post Office Box	19
General Delivery	0
Rural Route (RR)	0
Highway Contract Route (HCR)	20
Intermediate RR	107
Intermediate HCR	13
City Delivery	0
Total Customers	159

If you have any comments on alternate means of providing services to the ULMAN customers, please provide them below:

Rural delivery service is provided in the area from the Brumley Post Office. Rural delivery service is also provided in the area from the Tuscumbia Post Office.

SUE WANDERSEE

Post Office Review Coordinator

Comments:

Local Government Provided by: Miller County Police Protection Provided by: Miller County Fire Protection Provided by: Brumley Fire Protection District School Locations: Customers attend Iberia, Tuscumbia, and School of the Osage in the Ulman delivery area Business serviced by the Ulman Post Office: 42 Recycling Center Andrea Burks/Mary Kay Agent Andrea McGowin/Pooches Gracias Kennels/Greenway Financial Black Rock Ranch Blue Moon Marina Brushy Fork Pork Chopper Shopper Co. Circle Bar E Inc. Circle of the Red Road C&R Power Washing Cynthia Zeigenbein (Kennel) Lake Area Concrete Construction, LLC Marvin Patterson Dennis Rush Digger Uppers Excavating. LLC Dog Creek Ranch D&W Manufacturing Elmer & Jean Halderman Gary Graham Graham Caseworks Kenneth & Donna Patterson Nixdorf Lawn Care Possum Ridge Farm

Item Nhr. 13 Page Nhr. 2

Robert J Sparrow Robinette Farms Ronnie & Chris Patterson Steve's Hauling STL Septic & Construction Thomas Kennels Ulman Christian Church Ulman Baptist Church Uncle Ron's Garage Vincent Custom Paint

cc: Official Record

Postal Service Customer Questionaire Analysis

Questionnaires were distributed to all delivery customers of the ULMAN Post Office on 03/11/2011. Additionally, during the survey period, questionnaires were available at the ULMAN Post Office to walk-in retail customers.

1. Number of Questionaires

Total questionnaires distributed	25	
Favorable to proposal	2	
Unfavorable to proposal	6	
Expressing no opinon	8	
Total questionnaires received	16	

Postal Concerns

The following postal concerns were expressed

Concern (Favorable):

No Concern

Response:

Concern (No Opinion):

Customer expressed a concern about package delivery and pickup

Response

You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

Concern (No Opinion):

Customers expressed concern for loss of community identity

Response:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

. Concern (No Opinion):

Customers expressed concern over the dependability of rural route service

Response

You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

5 Concern (No Opinion):

Customers were concerned about a change of address

Response:

You expressed a concern about a change in address. Customers will be assigned a 911 address. If you are already using your 911 assigned address, there will be no change in your delivery. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

6. Concern (No Opinion):

No Concern

Response:

Concern (UnFavorable):

Customers were concerned about a change of address

Response

You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change

 Concern (UnFavorable): Customers were concerned about later delivery of mail

Response:

You expressed a concern about delivery time. A customer's location on a carner's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

Concern (UnFavorable):

Customers were concerned about obtaining accountable mail and large parcels

Response:

You expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items

on another day of authorize delivery to another party.

10. Concern (UnFavorable):

No Concern

Response

.. Concern (UnFavorable):

You were concerned about having to travel to another post office for service

Response

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Nonpostal Concerns

The following nonpostal concerns were expressed

. Concern (No Opinion):

Customers were concerned about senior citizens

Response:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Concern (UnFavorable):

Customers felt the post office should remain open since they paid taxes

Response:

You expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

Dockect: 1385324 - 65083 Page Nbr: 24

Community Meeting Roster

Postal Service Respresentive (Names and Debbie Wilshusen, Manager, Post Office O			Date: 03/23/201 Time 10:00 a.r	÷	
Total Number of Customers Present	66	Place:	the Ulman Post Office		_

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Buster MGOI	UNININ-MO	65083	573-369-2513
Debbie Brewer	Camdenton Mo	65020	678-480-5055
	ELLI FOX GARRE &	65804	WATUR RATINGE PRE
Grany Duffield	Thicke to Artyra	65024	573-392-5458
Decile Shipsen	DO REED COME	65023	314.744.1948
Brad Lowere	Elder 100	65026	£73-450-5127
PHANSPESCI	Bug Chan Mo	65033	573-290-6/628
Marilyn Carico	141 HWY JJ	656 83	573 369 3427
DWELTHOMAS	671 Howard	65083	573 2806667
Storry Letter	Po Eux 375	65083	573 - 369 3336
Derter Brown	176 Huy 33	69083	573-369-3719
Jane Lotmeth	Role IBeria	45486	573-793-3095
Dein Myery	373 HWY C	65083	513-369-2411
Phile for	les word	2065993	513-369 3141
sad W. a.b	Road Ulman MO	65083	573-369-2508
nous Kins	128 Hawken Cornelory Ulman	65083	573 486 - 4481
Son Obey	11 mer motors	65083	573.369.2750
Drang Drace	330 Hade -	65083	573-369-2750
But & Digular	312 HWY C	45053	513.369-25 81
1	heman 870		

Dockect: 1385324 - 65983

Page Nor: 24

Community Meeting Roster

Postal Service Respresentive (Debbie Wilshusen, Manager, P	Names and Titles): ost Office Operations		Date: 03/23/2011 Time 10:00 a.m.	
Total Number of Customers Pro	esent: M. DAT.	Place: the Ulman	Post Office	
This document may become a Names of Customers Present	part of the official record that will be	available for public viewing.	able for public viewing.	
Name	Mailing Address (optional)	Zip Code	Phone Number	
Alfred Garrison	64 Keyesschoolad	65023	573-369-299	
acky moosem	POBER 368	65083	373-369-294	
DONALD PATIES	W POBOX 363	65083	573-368-2884	
			_	

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

- . Concern (UnFavorable):
- Customer expressed a concern about package delivery and pickup

Response

You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to % mile off of the line of travel, at a designated place, such as on your porch or under a carport, if there is no response to attempts to attact the customer to the mailbox, the carrier will dismount the vehicle to obtain a signature.

Concern (UnFavorable):

Customers wanted the post office to stay the same. Customers said that they wanted to be able to go into the post office to see which stamps they want

Response:

You stated that you wanted the post office to stay the same. Customers said that they wanted to be able to go into the post office to see which stamps they wanted to purchase. Customers interested in the largest variety of stamps available from the Postal Service are encouraged to look online at usps.com or call 1-800-STAMP24 to place specific orders.

Concern (UnFavorable):

Customers expressed concerns about packages wieghing more than 13 ounces.

Response

You expressed concerns about packages wieghing more than 13 ounces. Mailpieces weighing more than 13 ounces bearing only postage stamps as postage, must be taken by the customer to an employee at the retail counter of a Post Office. Contract Postal Unit, or Approved Shipper location. Items with meters or online postage will be accepted.

Concern (UnFavorable):

Customers were concerned about the limited hours of operation at the post office

Response

You expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis determines the number of window service hours as the post office.

Concern (UnFavorable):

Customers questioned the economic savings of the proposed discontinuance

Response

You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates a positive annual savings.

Goncern (UnFavorable):

Customers expressed concern about having to erect a rural mailbox

Response:

You expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from a whichever neighboring Post Office that is most convienient.

, Concern (UnFavorable):

Customers were concerned about obtaining services from the carrier

Response

You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the

The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Nonpostal Concerns

Concern (UnFavorable):

Customers expressed concern for loss of community identity

Response

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

Concern (UnFavorable):

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

Response:

You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service; using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

Concern (UnFavorable):

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.
 Response:

You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.



03/11/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

The postmaster at the Ulman Post Office retired on 03/03/2009. A review of the business activities of the Post Office revealed that the office workload had declined. Our office review revealed an average 8.90 daily retail window transactions. This reduced workload suggests that the maintenance of an independent office at ULMAN may not be warranted. Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by Highway Contract Route Service emanating from the Brumley Post Office. We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Retail services are also available at the Brumley Post Office, located 5.4 miles away. Hours of service at this office are 7:30 a.m. to 12:00 p.m. and 12:30 to 3:45 p.m., Monday through Friday, and 07:30 09:15 on Saturday. Post Office box service is available at this location at the same fees. As always; you are welcome to continue using any neighboring facility that is convenient for you. Many customers in your community are already serviced by carriers in the area and this service will continue.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at the Ulman Post Office on 03/23/2011 from 10:00 a.m. to 11:00 a.m. to answer questions and provide information about our service.

If you have any questions, you may contact Sue Wandersee at (314) 436-3645.

Thank you for your assistance.

Sincerely.

Oebbie Wilshusen Manager, Post Office Operations







02/12/2011

DAVID MARTIN DISTRICT MANAGER GATEWAY PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the 4th congressional district.

Post Office Name	UEMAN
Zip+4 Code	65083-9998
EAS Level:	II
Finance Number:	288022
County:	Miller
Proposed Admin Office:	BRUMLEY
ADMIN Miles Away:	5.4
Near Office Name:	BRUMLEY
Near Miles Away:	5.4
Number of Customers: Post Office Box:	19
General Delivery:	9
Rural Route (RR):	9
Highway Contract Route (HCR):	20
Intermediate RR:	107
Intermediate HCR:	13
City Delivery:	0
Total Customers:	159
ZIP Code Change:	Yes NO ZIP Code
Maintain Town Name:	Yes 🗹 NO 🗔

The above office became vacant when the postmaster retired on 03/03/2009.

decining postal needs in this community in addition to the vacant postmaster position. Other means of providing regualr and effective service are available to the area. The office is heated with a space heater and there is no running water or restroom facilities.

DEBBIE WILSHUSEN Manager, Post Office Operations

Approval to Study for Discontinuance:

DOLLARY, 1585 524-65085 1970 Aur - 27 Pogs Aur - 1

DISTRICT MANAGER CUSTOMER SERVICE AND SALES UNITED STATES POSTAL SERVICE

We the citizens and customers of the Ulman Post Office hereby protest any change in the present status of our post office.

It is our desire to retain our post office at its present status—a United States post office operated by a postmaster and career postal employees.

We have many concerns, among them the sanctity of the mail and the inconvenience your proposal presents to us in delivering and sending the mail, particularly accountable mail. We are especially concerned over what effect your proposal action would have regarding the purchase of postal money orders. We are also well aware of the documented abuses possible through a contract mail station.

The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular postal service to rural areas, communities and small towns where post offices are not financially self-sustaining.

We do not feel your proposals meet these criteria.

Sincerely, Customers of the Ulman Post Office

We would appreciate any help you could gue us. Buster a Myra M' Hourin P.O. Box 348 Welman, Mo 65083 Jul-513.369-2513 HOLLET 1885 > 24-6508> Herrich - 37 Poge No. 27

Ulman Post Office Petition

Date	Name	Phone Number	Address
4/8 11	Peggy Myers	573-369-2411	373 Nwy-C Ulman No 65083
4/8/11	Jason Keeth	573-369-2181	P.D.BOX 416 65083
1/9/1	Ousty mets	573-552-2620	509 Hy-Chingapo
4/9/11	adrestin Sprice	573-369-2458	431 Acua C. Ulman 1050
4/11/11	Doug Springs	573 369 2458	481 Huy Culman 65
4/11/11	July Myer	573-369-2411	373 HWY C ULMAN, MALS
4/11/11	Alina Striggs	573-369-8840	563 Hury C Menan Work
4/11/11	Lean & Sough	573-369-8840	563 Herry C Ulman MOW
4/1/11	Done 2 Bell	573-369-2715	473 HUYUC Whiteh Miles
4/6/4	do 154	573-615-916L	50 Dos Crell School Rd Ulm
Filler	CINDY BOX	SJ334975	475 Her Klein
1/12/1	I day Inache	357 2901	220 Harrill, When, W.
26/19/1	Dese clean	3/9- 980)	230 few 2000 his
Engla.	Fire! Bleese 8	369-2116	42 Bluebell Landa
4/12/11	Brin Schill	552-5762	57 Tipping 18d Warn 100 6503
4-12-11	Charlettern	364-2751	BYHORAIN = CLORYLOUP, DLMAN, MY
4-12-11	Konny Pederson	369-2757	BYMBANG GLOST LOOP ULMAN, MO
4-12-11	DENNIS PATTERSON	573-364-2996	47 FAMILIA Dt. Tuscienten, Ma 6500
4-12-11	Sama Carlos	573-280-1618	356- Hwy & ULMAN MO 650
4-12	Forella Parkey	573-375-668	356 How y C Whyan 4465
4.12	Mah Keli	573 -368 - 2904	13 Count Ento 10 Celever 1
4-17	solory tend	573-369-2904	13 Country S. de Rd Illow an IN
4-12-	Hanny Cott	573 480 6417	12 County side Ulman Me
1.12	1600	573.480 6418	12 County Side Clarent
412	Mik Kssi	573-367-330}	14 county 3.d. Rd Uning
4/12	Zwiday Kersan	573-280 7547	14 Count and Pol Mores, 100
4112	Dande Jappnes	573-369 0005	25 County Side Kd Ulman
4/12	akafey Tellan	523 369 0025	25 Conty Side Rd. Chomes
4/12	David Thompson	573 -378 3145	24 County Side Kil Winsun 630
4/12	of steason	573-569-1808	24 COUNTY SIDE PO YLINA
4/12	Thomas R. Arings	573-369-2403	18 County Site Rt When
4/12	Bick Sucas	417-827-8690	1.5 Chicoly alman min
4/12	Henry Signo	417 827-8696	13 Chicary Illman Mow
- (U		

Page [of 5

Page Nor 3

Ulman Post Office Petition

Date	Name	Phone Number	Address
14.8-11	Ben Lupardua	513-369-2218	143 Sond Rok 3d Ulman
2 4/10/11	Jim ALIERSAITS	573-545-2740	436 Hwy C. 18 mm
3 4/10-11	mildel Aliotsaites.	572-569-2823	Jackson Constige Lyman
44/10/11	Danly alliet Stile	573-369-2340	436 HMC. Ulman
5 White	De Parte	573-369 2972	10H ANY II Ulnan 6503
6 4/12/11	Danislav. Rafe	575-369-3082	237 Hay J.T. ULMAN, Mc 65083
7 4/10/11	Hard Graham	573-369-2891	4 topping Rl. Ulman Mo. 650
84-10-15	Bul Olle	573-369-2581	312 HUMIC GLATAN MAS
9 4 10-11	Wiana Koy Rushan	573-369-2891	4. Topping to clucy MC
04/10/11	Stath Spelan	573-369-3082	237 Hay J.J. UlmaxMo
12 10-11	Dean Delley	573-349-2581	312 Hwy & William, 7
2 21-10-1	Dela Plemmons ()	573369.3359	7 County Side Rollmin Mo
3 4-13-11	The sp ship	573-480-5074	9 Hay IJ Vanny MO
44-13-11	Shi A Ships	692-3135	9 Huy J J Umanma
5 4-13-11	Anita Lugardus	573-369-2218	143 Sand Rock Rd. Wan M.
64-13-11	Should the Ultigon	573-369-2655	107 Sandroiked Ulman
7 4-13-11	John Dalterson	6 71 11	11 11 11 11
8 4-13-11	Gudy Fatterson	573-369-2553	152 Qual Drive no as
9 4-13-4		5 13. 3 69. 25 83	152 Oper Drive Julman Mo
04-13-11	El V. ST	575-280-9773	43 Opel Dr. Ulma, Ma 45
14-1311	Man fatting	177 369 2553	152 grat Q. When he for
24/13/10	Expected & Moderalm	573-369-2944	64 Keyes School as Winner
34/15/11	Third Daries	573-369-2944	64 Kejes School Rd 1500
44-12-1	Paul Pattan	577-369-2816	147 Red Rrd Lane
5 4-13-11	Cherry Town	573-369-2816	147 Redbyd Lane Ulman
64-13-11	MarchallAnglykal	573-369-3081	106 Keyes School Rd.
74-13-11			109 Redbird Line Up
8 4-13-11	Wichael Humphredo	573 375 0287	128 Keyes School Rd Ulma
9			
30			
31			
32			
33			
34			
35			

PoguNo-4

Ulman Post Office Petition

Date	Name	Phone Number	Address
14/8/11 Ke	wweth Carico	573 369 2427	141 Hwy 01
	Jarilyn Carico	573 369 2427	141 Have Q. A
4-10-11 D	and Cario	513 344-0050	155 Huy 1)
1-0-11 IV	Wissa Careo	573-369-0030	155 Huy 1)
4-1041 E	ARL JOHNSON	593-552-5999	93 HAWKIUS LEM.
4-10-11 P	ATTI JOHNSON	578-369-8814	97 HAWKINS CE IN
4-10-11 1	YILLIE JOHNSON	513-552-5919	93 HAWKINS CEM.
H-10-11 /	ICK JOHNSON	593-369-8814	97 HAWKIUS CEM.
4-10-11 1	aura Patterson	513-480-7370	Patterson Loop Road
4-10-11 1	Paniel Patterson	578 480 7370	208 Patterson Loop
4/10/11/4	1. Min LBRUL	523693719	176 day 11
4-10-11 D	sein Halton	573-369-3336	146 Doo Perck School Del
1	urward Rodgers	572 3692880	30 FACKSON CLUTYK
A-414 J	anet Rodgers	and the season of the season of	38 Jackson Cemater
4-11-0 K	atic Smith	573-3693092	40 Jackson centrey
P/112 56	1 W 71 16 4	J643012	40 Saly cents
41111 0	HAR DUDGOY	573 369 2710	TO ISPLESON CONSTOCK KD
34/11/11 C	land Dudley	" "	" "
4/11/11 0	Canil OK Bull	572 369 0009	69 Jackson Constany (V)
4/11/11 7	J-D/ Hary	573-369-2477	216 PATTERSON LOOP
4/11/11	ende Theley	573-369-2471	216 Patterson Loup
2 4/W/11 B	en bilour	573-369-2471	2115 latterson Loup
34/11/14 6	in fattured	573-375-0291	200 patterson
4/11/11/0	one Vietus	573.369-2518	- A Commission of the Commissi
5 41-11	any Patterson	573-369-2518	84 Patterson Loop
54-11-11	m Path	573-369-2844	40 Patterson Loop
4/1:11 /	mmy Pallowoon	573 369 2844	40 Patherson Loop
34/11/11 Bd	rurea J Colo	573 280 0340	30 Patterson Long
Walu Ka	y Sonaton	573-369 2844	10 Patterson Lago
4-11-117		RMS73-369-258	28 Tatto same Food
4-11-11	an Pattorson		28 Patterson Roop
2			-
3			
4			
5			

Page 3 of 5

fogt NET .-

Ulman Post Office Petition

Date	Name	Phone Number	Address
1 4-8-11	Busty Mc Lowin	573-369-2513	7.0. Box 398 Wmw Molos 083
24-8-11	Meses missources	5-93-368-2500	P.O. Day 398 2/man 65083
34-10.		36950041	1.1. Pax 299 Warzo
44-10-11	RAY SALASSA	573-286-5715	POBOX 393 Ulman Molesass
5 4-10-11	Buff Salassa	573-286-9729	PO Box 393 65083
64-10-11	Andrea McGawin	573-280-5626	69 4kg JJ Ulman, Mr 65083
74-10/11	Bois Shipp	513-369-2525	264 Hugett (Ammino, 6505)
87/10/11	Don Shop	513-364-2525	264 HW 400 UT WAR MAN (650) 3
9/10/11	Organi Alpero	573-369-2469	80 332 Huy Climan 100 voor
0 4/10/11	The second secon	(573)216 7651	R.O. Pox 392 Ulmany Millosa
1 4/10/11	Don Wickson	570 692 2118	Po-Box 392 Ulman, MOU
2 4/10/11	Seef Jabley	373.369.2780	328 Hong Clader Mebi 1
3/10/	Dennis Nixwarer	573-369-0055	61 Dog Cuch Schol RO 650
4/10/11	Donna K Foster	573-369-2857	730 beak lege Rd. 6508.
5/10/11	Charles O Foster	573-369-2857	750 PerRidge Rd 6508
6 4 10-11	Sam Edwards	573 280 4934	266 HOWELL LOST UMM
4-10-11	Wilma Edward	573-364 2216	266 Howell for your hi
8 4-10-11	St. Pr	213-361-528	MOU ECKNH PO
9 4-10-14	0 13111	573-240-361-	272 Howel had 650\$3
0 4-11-11	Debra Cray ford,	573-375-0301	1462 Hwy 17 Steria 65486
14-11-11	trager tascher	573-375-0100	422 421 Ulman Ridgell 65
24-12-11	Malling Con	5/3-3/5-06-09	17 county side RI BSOST
3 4-12-11	Jack W. ash	573-389-2508	1 2 2 1 2 1 2 1 2 2
4-12-11	Beverty D. Ash	513 - 369 2508	17 County Side Kd. WUTANT
5 4-12-1	DESCRIPTION OF THE PARTY OF THE	573 364 3282	334 huy 5 65083
3 4-12-11	marusa Kesser	573 369 3282	234 Hwy. IT Wiman 6503
4-12-11	Fachel Macount		50 Heary JJ Ulman 450
417.11	Anthory McCourses	573-480-6357	50 Hay JJ almer 650
			- 27
		-	
3			
4		-	
5			

Оир.

Page Poor 6

Ulman Post Office Petition

Date	Name	Phone Number	Address
14-13-1	1 DONAGO D. PHITEIRE	573-368-1884	10 80×363 6508
2413-	1 marian a. Latterson	The state of the s	Pa Box 363 65083
34/13/	11 Morgan L. Kuth	573-349-2131	P.O. BOX 416 65083
44/13/	Jonna Massie	573 369 - 3943	657 HWY C 65083
5 4/13/	Rich Massie	573 364 3943	657 HWY C 65083
6 4/3/	1 Joy Thomas	573-369-2983	451 Huy C 65083
7 4/13/	1 Rough Thomas	573-341-2983	651 Huy C 65083
8 4 131	Gretchme NAWK	573-369-2983	651 Huge 65083
9 4/13	In Enveron son Itt & sever	573 - 369 -250	and the same of th
10 4/13/	11 Som De	573- 216-4052	98 WASHINGTON DR. 65083
11 4-13-	11 Crystal Munoz	573-280-7309	272 Howell loop lesoss
124-13-	1 MARCUS RUSSELL	573-S86 1344	28 countyside Rd
13 430	Mary Russel	575-28-983/	28 county side Rd
14 4.151	Sereny Ences	E12. 3/9.2521	30 COUNTY Side Rd
15			
16			
17			
18			
19			
20			
21			
22			
23			
24			
25			
26			
27		-	
28	-		
29			
30			
31			
32			
33	_		
34			
35			Page 5 of 5

DISTRICT MANAGER, CUSTOMER SERVICE GATEWAY PERFORMANCE CLUSTER

POSTAL SERVICE May 6, 2011

> The Honorable Roy Blunt United States Senate 308 E. High Street, Suite 202 Jefferson City, MO 65101

Dear Senator Blunt:

Reference is made to your correspondence regarding the concerns of Mr. and Mrs. McGowin involving the status of operations at their local post office in Ulman, Missouri.

Let me begin by stating that, at this point, the Ulman Post office is still in the investigative stage of determining service needs in the area. This process requires several steps to ensure the best decision is made. A final determination will not be made unless we conclude that it will provide a maximum degree of regular and effective service necessary.

In addition to the community meeting held, surveys and information on the process were made available to the public to provide input on how they use the postal service. Many customers already choose to have mail delivered to their home or business by the carrier from neighboring Post Offices. We are not proposing to affect this service and no surveys were directed to these customers, but were available at the retail counter. These surveys, along with comments submitted, three years of sales and transaction data, lease status, etc. will continue to be reviewed while the study of this location is completed.

Services provided at the post office are also available from the carrier, and customers will not have to travel to another post office for many services. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Additionally, the postal service has taken great strides to make services more accessible to customers with services available at www.usps.com, by calling 800-STAMP-24, and at many stores, gas stations and ATMs where customers often shop.

Occasionally, we interchange staff, equipment and other resources in order to improve efficiencies, reduce operating costs, and make better use of our resources. Continuous improvement in our postal operations enables the Postal Service to fulfill its mission of providing our nation with mail delivery to every home and business address at affordable prices.

This possible operational change is just one way the Postal Service is becoming more efficient, while delivering excellent service to our customers. Our goal is to keep mail relevant, affordable, and growing.

Please assure Mr. and Mrs. McGowin that they are valued customers, and their opinions and insight regarding his community are appreciated. The Postal Service has very specific regulations regarding the closure of post offices covered in Title 39, United States Code (see enclosed). Should a final determination be made regarding this post office, the decision will be posted in the lobby of the post office along with appeal rights and timelines.

Sincerely,

David F. Martin

1720 MARKET STREET, ROOM 3027 ST. LOUIS, MO 63155-9900 PHONE: (314) 436-4114 FAX: (314) 436-4565

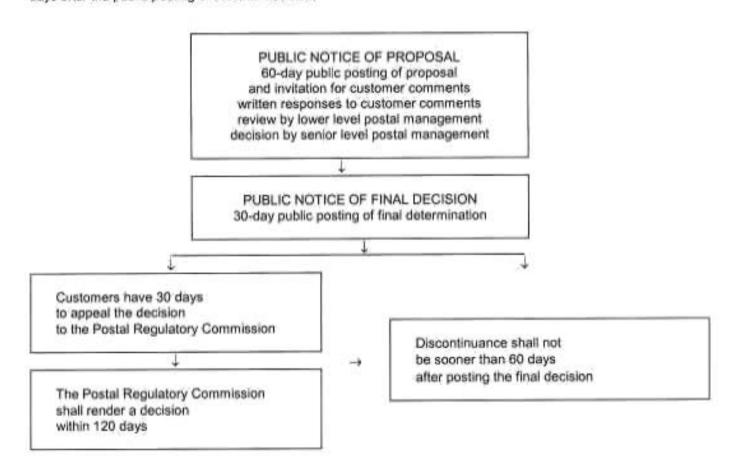


SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a post office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory regulations appears in Title 39, United States Code, Section 404(b), while the implementing regulations appear in Title 39, Code of Federal Regulations, Part 241.3.

An initial investigation and any subsequent formal proposal to discontinue a post office originate with postal field managers responsible for post offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected post offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected post offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no post office may be closed sooner than 60 days after the public posting of the final decision.



ing nor 4



MISSOURI SENATE

MIKE KEHOE

April 18, 2011

Mr. and Mrs. Buster McGowin Post Office Box 398 Ulman, MO 65083

Dear Buster and Myna,

Thank you for your letter and for the list of petitioners urging support for the Ulman Post Office.

While I appreciate the fine merits of keeping small post offices open for the very reasons you state, such decisions are unfortunately not under the jurisdiction of the Missouri General Assembly. Thave taken the liberty of forwarding your letter to Senator Blunt and Congressman Luetkemeyer, asking for their assistance.

Again, thank you for writing. I am in office to serve you and to continue moving the Sixth Senatorial District forward. Please do not he sitate to contact me anytime.

Sincerely

Mike Kehoe

MK/ccl

cc: Senator Blunt

Congressman Luetkemeyer

Mike Kehse

7111154

The U. S. Postal Service has served notice to the customers of the Ulman, Missouri Post Office of a proposal to close the post office. It is doing so under provisions of the Postal Reorganization Act of 1970 and federal law, and over our objections.

Under provisions of the act, the Postal Service is obligated to provide a maximum degree of effective and regular postal service to rural areas, communities and small towns where post offices are not self-sustaining. The Postal Service's proposed action will not serve the best interests of our postal customers.

We appreciate your consideration of our position and encourage you to act in our behalf. We appreciate any support you can give us in our fight to retain our post office in the same status as now exist—a U. S. post office operated by a postmaster.

Please find enclosed petitions with several of our patrons who object to

this proposal...

For your convenience the contact information for the Customer Service Department Manager overseeing this case has been provided below.

Sue Wandersee Gateway District CSDC Coordinator 1720 Market Street room 3000 St. Louis, MO 63155-9900 Tel:3114-436-3645

Thank for your attention.

Buster of myra M. Shrin

Buster of myra mo 65053

Del: 369-2513

We met you at Jerry Rehmai
Suthlay pady. He is a very good

friend of ourse





May 2, 2011

Honorable Roy Blunt United States Senate Office of Constituent Services 308 E. High Street, Suite 202 Jefferson City, MO 65101

Dear Senator Blunt:

The concerns of Mr. & Mrs. Buster McGowin have been received by the office of Consumer Affairs, Gateway District.

Your inquiry has been forwarded to the appropriate postal official to investigate this matter on your behalf. We ask for your patience while this matter is being resolved.

If you have any questions or need additional assistance, please contact our office at (314) 436-4280.

Sincerely,

Sheila McFadden

Consumer Affairs Associate





Date: May 2, 2011

To: MGR OPS
Elaine Davis
Sue Wandersee

SUBJECT: Mr. & Mrs. Buster McGowin Ulman, Missouri

DUE DATE: May 9, 2011

The attached Congressional inquiry is referred for your immediate attention.

Please investigate the customer's concerns and prepare a response as requested in the attached letter from the inquiring Congressional office.

Your response letter should be prepared for the District Manager's signature and be sent directly to the District Manager for her signature and for delivery no later than the due date above.

Please leave a copy of the signed letter in the Marketing slot in your office. If you have any questions about this inquiry, please call me at (314) 436-4280.

Sheila McFadden Consumer Affairs Associate

Proposal Checklist

Section I	Responsiveness to Community Postal Needs
W	Tell what we are doing and why.
-5-	is reason for discontinuance justified and documented in the record?
=	If suspended, what type of alternate service customers are now receiving?
	Reason for vacancy and information on postmaster/OIC
	Number of customers and type of service they received and will receive.
	Hours of service, daily window transaction everage, number of permit mailers, and postage meter users.
~	Last three fiscal years of revenue and revenue units.
	Decline in service workload/reduction in EAS level, if appropriate.
	Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.
/	Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.
/	If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.
~	Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.
	Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.
	Information on petitions and congressional inquiries included with Postal Service responses.
-	Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.
V .	Advantages and disadvantages of proposed alternate service.
	Any other pertinent information concerning Postal Service needs.
Section II	Effect on the Community
-	Brief background of area, community government, population, etc.
_	Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
-	Was Post Office used as meeting place?
_	Was Post Office a shelter for a bus stop?
The second secon	Did the Post Office have a public bulletin board?
- mar-	Were government forms available at the Post Office?
	Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?
	What is the historical value of the office?
	Is an address change necessary?
-	Will the community identity be preserved?
	What are the growth trends (flat, up, down)?
	Were any other nonpostal items identified?
Section III	Effect on Employees
	Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV	Economic Savings		
	A statement of second se		3
		avings includes a breakdown as follow	11211073
		, Minimum, no COLA)	9
	Fringe benefits 33.5%	and the second s	\$)475
	Rental costs, excluding a	utilities	\$ 2.760
	Total annual costs	20gA 7871 cm 200 cm 200 cm	\$ 59411
	Less estimated cost of re	eplacement service	- 2124
4 A	Total annual savings		\$ 57287
A one-time expense of \$		for installation of CBUs and parcel i	
	병하는 아이들이 회사가 있는데 얼마나 없는데 하게 되었다.	ed on the minimum salary without CC	DLA?
	Does postmaster salary	reflect the current office evaluation?	
Section V	Other Factors		
/	The Postal Service has i	dentified no other factors for consider	ration (if appropriate).
	List other factors as appr	승규는 살은 경우 가입하면 살아 없다면 가입하다 하나 없었다.	
		cement service is a CPO	
Section VI	Summary		
	necessary and an asses- negative factors. In takin	de a brief summary that explains why sment of how those factors supportin g competing considerations into acco egular service must be paramount.	g the need for change outweigh any
Section VII	Notices		
/		de that this is a proposal and not a fin discontinue the office, information or	al determination. If a final the appeal process will be provided
Checklist Completed By:	and		
Investigative Coordinator		Date	
Reviewed and Certified By:	AUGERLEE		
District PO Review Coordinato		Date	



04/07/2011

SENIOR VICE PRESIDENT GOVERNMENT RELATIONS AND PUBLIC POLICY 475 L'ENFANT PLAZA SW RM 10804 WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close the ULMAN Post Office Docket No. 1385324

This is to advise you that on 64/16/2011, I will post for public comment a proposal to close the ULMAN Post Office in Miller. Congressional District No. 4th.

If you have any questions, please call SUE WANDERSEE District Review Coordinator at (314) 436-3645.

DAVID MARTIN District Manager GATEWAY PFC District

cc Manager, Customer Service Operations Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920 Proposal



04/18/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of

ULMAN Proposal

Docket No. 1385324 - 65083

Please post the enclosed proposal to close the ULMAN Post Office in the lobby. The proposal must be posted in a prominent place from 04/18/2011 through close of business on 06/19/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it, however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (314) 436-3645.

SUE WANDERSEE

Post Office Review Coordinator

GATEWAY PFC District

Enclosures: PS Form 4920

Proposal

Invitation for Comments Comment Forms Official Record Date of Posting: 04/18/2011

UNITED STATES POSTAL SERVICE

Date of Removal, 05/19/2011

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE ULMAN, MO POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

To the customers of the Ulman Post Office:

The Postal Service is considering the close of the Ulman Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 04/18/2011 through 06/19/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Ulman Post Office and Brumley Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

SUE WANDERSEE 1720 MARKET ST ROOM 3000 SAINT LOUIS, MO 63155-9900

For more information, you may call SUE WANDERSEE at (314) 436-3645 or write to the above address.

Thank you for your assistance.

DEBBIE WILSHUSEN

1720 MARKET ST ROOM 3000

SAINT LOUIS, MD 63155-9900

Photobac	-A	Destina	04/18/2011
Creme	101	r-osung.	04014075011

Posting Round Date:

Date of Removal: 06/19/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE ULMAN, MO POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1385324 - 65083

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Ulman, MO Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Brumley Post Office, located five miles away.

The postmaster position became vacant when the postmaster retired on March 03, 2009. An employee from a neighboring office may be installed as the temporary officer-in-charge (OIC). Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue

The office is being studied for possible closing or consolidation due to the following reasons: decining postal needs in this community in addition to the vacant postmaster position. Other means of providing regualr and effective service are available to the area. The office is heated with a space heater and there is no running water or restroom facilities.

The Ulman Post Office, an EAS-11 level, provides service from 7:30 a.m. to 11:30 a.m. and 12:00 p.m. to 3:45 p.m. Monday - Friday , 7:30 a.m. to 9:15 a.m. Saturday and lobby hours of 7:30 a.m. to 4:00 p.m. on Monday - Friday and 7:30 a.m. to 3:30 p.m. on Saturday to 19 post office box customers and 140 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged nine transaction(s) accounting for 12 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$15,758 (41 revenue units) in FY 2008; \$15,505 (40 revenue units) in FY 2009; and \$9,538 (25 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On March 23, 2011, representatives from the Postal Service were available at the Ulman Post Office to answer questions and provide information to customers. 22 customer(s) attended the meeting.

On March 11, 2011, 25 questionnaires were distributed to delivery customers of the Ulman Post Office. Questionnaires were also available over the counter for retail customers at the Ulman Post Office. 16 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 2 favorable, 6 unfavorable, and 8 expressed no opinion

if this proposal is implemented, delivery and retail services will be provided by the Brumley Post Office, an EAS-13 level office. Window service hours at the Brumley Post Office are from 7:30 a.m. to 12:00 p.m. and 12:30 to 3:45 p.m., Monday through Friday, and 7:30 a.m. to 9:15 a.m. on Saturday. There are 45 post office boxes available.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1	Concern:	Customer expressed a concern about package delivery and pickup
	Response:	The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to % mile off of the line of travel, at a designated place, such as on your porch or under a carport.
2.	Concern:	Customers expressed concern for loss of community identity
	Response:	The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
3.	Concern:	Customers expressed concern over the dependability of rural route service
	Response:	The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, tural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.
4	Concern:	Customers were concerned about a change of address

Customers were concerned about a change of address.

Concern:

Response: The customer expressed a concern about a change in address. Customers will be assigned a 911 address. If you are already using your 911 assigned address, there will be no change in your delivery. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers. in notifying correspondents of the change. 5. Concern: Customers were concerned about a change of address The customer expressed a concern about a change in address. Response: Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change Concern: Customers were concerned about later delivery of mail Response: The customer expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up. one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. Customers were concerned about obtaining accountable mail and large. Concern: parcels Response: The customer expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party. You were concerned about having to travel to another post office for Concern: service Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for oustomer convenience. Concern: Customers expressed concern about having to erect a rural mailbox Response: The customer expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from a whichever neighboring Post Office that is

most convienient.

ounces.

Customers expressed concerns about packages wieghing more than 13

Docker 1385324 - 65083 tops Nhr 33 Prote Nhr 4

Response:

11. Concern:

Response:

12. Concern:

Response:

13. Concern:

Response:

The customer expressed concerns about packages wieghing more than 13 ounces. Mailpieces weighing more than 13 ounces bearing only postage stamps as postage, must be taken by the customer to an employee at the retail counter of a Post Office, Contract Postal Unit, or Approved Shipper location, items with meters or online postage will be accepted.

Customers questioned the economic savings of the proposed discontinuance

The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates a positive annual savings.

Customers wanted the post office to stay the same. Customers said that they wanted to be able to go into the post office to see which stamps they want

The customer stated that you wanted the post office to stay the same. Customers said that they wanted to be able to go into the post office to see which stamps they wanted to purchase. Customers interested in the largest variety of stamps available from the Postal Service are encouraged to look online at usps.com or call 1-800-STAMP24 to place specific orders.

Customers were concerned about obtaining services from the carrier

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R. Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the camer to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certifled, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Doctor: 1385324 - 65063 hare Nhr: 33 Page Nhr: 5

14 Concern:

Customers were concerned about the limited hours of operation at the post office

Response:

The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis determines the number of window service hours as the post office.

Docker 1365324 - 65063 Bene Nhr. 33 Page Nhr. 6

Some advantages of the proposal are:

1. The carrier provides retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.

2 Customers opting for carrier service will have 24-hour access to their mail.

Savings for the Postal Service contribute in the long run to stable postage rates and savings for 3.

customers

CBUs can offer the security of individually locked mail compartments. Parcel lockers provide 4.

convenient parcel delivery for customers.

4 Customers opting for carrier service will not have to pay post office box fees. 6

Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1 The loss of a retail outlet and a postmaster position in the community. Retail services are provided

by the carrier.

2 Meeting the carrier at the box to transact business. However, it is not necessary to be present to

conduct most Postal Service transactions.

A change in the mailing address. The community name will continue to be used in the new address. 3.

A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

IL EFFECT ON COMMUNITY

Ulman is an unincorporated community located in Miller County. The community is administered politically by Miller County. Police protection is provided by the Miller County Sherriff's Department. Fire protection is provided by the Brumley Volunteer Fire District. The community is comprised of retired people, farmers/ranchers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: none. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Ulman Post Office will be available at the Brumley Post Office. Government forms normally provided by the Post Office will also be available at the Brumley Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry.

Customers felt the post office should remain open since they paid Concern: taxes

Response: The customer expressed a concern that since the people of your community paid taxes the post office should remain open. The

Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates

and savings for customers.

Concern: Customers were concerned about senior citizens

Response: The customer expressed a concern about senior citizens. Carrier

> service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the

administrative postmaster for more information.

Concern: Customers expressed concern for loss of community identity

Response: The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office

Directory.

Docket 1385024 - 65083 Stem Nite: 33 Page Nite: 7

4 Concern:

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

Response:

The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster retired on March 03, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 57,287 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA) Fringe Benefits @ 33.5% Rental Costs, Excluding Utilities	\$ 42,480 \$ 14,231 • \$ 2,700
Total Annual Costs Less Annual Cost of Replacement Service	\$ 59,411 -\$ 2,124
Total Annual Savings	3 57.287

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Ulman, MO Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Brumley Post Office, located five miles away.

The postmaster retired on March 03, 2009. If the office has a noncareer PMR, they may be separated from the Postal Service. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Ulman Post Office provided delivery service to 140 customers and 19 PO Box customers. The daily retail window transactions averaged nine. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services will be available from the carrier, alleviating the need to travel to a post office for service. The Postal Service will save an estimated \$57,287 annually. A disadvantage to some may be in meeting the carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VIL NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Ulman Post Office and Brumley Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

DEBBIE WILSHUSEN
Manager, Post Office Operations

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ULMAN Post Office.

1.		Describe any favorable or unfavorable effects you on the regularity or effectiveness of your postal services.
2.	Effect on Your Community. Plea you believe the proposal would ha	ase describe any favorable or unfavorable effects that ave on your community.
3.		e any other views or information that you believe the deciding whether to adopt the proposal.
	of Postal Customer	Signature of Postal Customer
Mailin	g Address	
City, S	tate, and ZIP Code	Date



06/20/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 06/19/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely.

SUE WANDERSEE

Post Office Review Coordinator 1720 MARKET ST ROOM 3000 SAINT LOUIS, MO 63155-9900



A. Office							900000 -0000	OHIO		
Name:	GREAT	Sterr				District:	State: MÓ GATEWAY PFC	Zip.	Code: 6	5083
Area: Concres	sional Distric		4th		_	County:				
EAS On	ide:		11		_	and the state of the	Finance Numbe	2880	22	
Post Off	ice:	1		Classified Station			Classified Branch		CPO	
This for	n is a place.	holde	for nur	nber 36. The round date	d copies o	f the prope	okal have been receive	d.		
Prepare		MICROSPHANE.	Mender					Date:	9	672972011
TRN				PFC Post Office Review	Coordinate	ur .			4	desi
Tele No	K	(314)	436-36	45				Fax No:		651) 65-9708

NOTICE OF TAKING PROPOSAL AND COMMENTS UNDER INTERNAL CONSIDERATION

Date 06/20/2011

Postal Customers of the Ulman Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Ulman Post Office, which was posted 04/18/2011 through 06/19/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Ulman Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

DEBBIE WILSHUSEN

1720 MARKET ST ROOM 3000 SAINT LOUIS, MO 63155-9900

Date of Posting D&A (20)

Posting Round Date: APR 1 B 2011

Date of Removal 05(19/2011

Removal Round Care

JUN 2 D 2011

USPS

PROPOSAL TO CLOSE THE ULMAN, MO POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1385324 - 65083

Conneces

L RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Ulman, MO Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Brumley Post Office, located five miles away.

The postmaster position became vacant when the postmaster retired on March 03: 2009. An employee from a neighboring office may be installed as the temporary officer-in-charge (OIC). Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: decining postal needs in this community in addition to the vacant postmaster position. Other means of providing regualr and effective service are available to the area. The office is heated with a space heater and there is no running water or restroom facilities.

The Ulman Post Office, an EAS-11 level, provides service from 7:30 a.m. to 11:30 a.m. and 12:00 p.m. to 3:45 p.m. Monday - Friday 7:30 a.m. to 9:15 a.m. Saturday and lobby hours of 7:30 a.m. to 4:00 p.m. on Monday - Friday and 7:30 a.m. to 3:30 p.m. on Saturday to 19 post office box customers and 140 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders, special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services, and the acceptance and dispatch of all classes of mail.

The retail window averaged nine transaction(s) accounting for 12 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were \$15,758 (41 revenue units) in FY 2008; \$15,505 (40 revenue units) in FY 2009, and \$9,538 (25 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On March 23, 2011, representatives from the Postal Service were available at the Ulman Post Office to answer questions and provide information to customers, 22 customer(s) attended the meeting.

On March 11, 2011, 25 questionnaires were distributed to delivery customers of the Ulman Post Office. Questionnaires were also available over the counter for retail customers at the Ulman Post Office. 16 questionnaires were returned. Responses regarding the proposed afternate service were as follows: 2 favorable, 6 unfavorable, and 6 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Brumley Post Office, an EAS-13 level office. Window service hours at the Brumley Post Office are from 7:30 a.m. to 12:00 p.m. and 12:30 to 3:45 p.m., Monday through Friday, and 7:30 a.m. to 9:15 a.m. on Saturday. There are 45 post office boxes available.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry.

Continues and a second a second and a second and a second and a second as a se

1	Concern.	changing asbiesagn a concern worth backage delivery and bickup
	Response:	The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to % mile off of the line of travel, at a designated place, such as on your porch or under a carport.
2	Concern:	Customers expressed concern for loss of community identity
	Response:	The outstomer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
3.	Concern:	Customers expressed concern over the dependability of rural route service
	Response:	The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies. Including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal outtomers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.
4.	Concern:	Customers were concerned about a change of address

10. Concern:

Ś

Response: The customer expressed a concern about a change in address. Customers will be assigned a 911 address. If you are already using your 911 assigned address, there will be no change in your delivery. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change. Concern: Customers were concerned about a change of address Response: The customer expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address. forms are available from the Postal Service to assist customers in notifying correspondents of the change. e. Concern: Customers were concerned about later delivery of mail. Response: The customer expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes upone cent per gallon our total gasoline cost rises more than \$6 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the next to minimize the travel distance a route must cover. Customers were concerned about obtaining accountable mail and large Concern: parcels Response: The customer expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken. back to the administrative Post Office. Customers may pick up the item. at the post office, request redelivery on another day or authorize delivery to another party. You were concerned about having to travel to another post office for Concern service Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience Cancern: Customers expressed concern about having to erect a rural mailbox. Response: The customer expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may

most convienient.

ounces.

receive PO Box service from a whichever neighboring Post Office that is

Customers expressed concerns about packages wieghing more than 13.

Disker ESPOIN+65000 from Mr. 83 Finis Mir. 4

Response:

11 Concern:

Response:

12 Concern:

Response:

13. Concern:

Response:

The customer expressed concerns about packages wieghing more than 13 ounces. Mallpieces weighing more than 13 ounces bearing only postage stamps as postage, must be taken by the customer to an employee at the retail counter of a Post Office, Contract Postal Unit, or Approved Shipper location, Items with maters or online postage will be accepted.

Customers questioned the economic savings of the proposed discontinuance

The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates a positive annual savings.

Customers wanted the post office to stay the same. Customers said that they wanted to be able to go into the post office to see which stamps they want.

The customer stated that you wanted the post office to stay the same. Customers said that they wanted to be able to go into the post office to see which stamps they wanted to purchase. Customers interested in the largest variety of stamps available from the Postat Service are encouraged to look online at usps.com or call 1-800-STAMP24 to place specific orders.

Customers were concerned about obtaining services from the carrier

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R. Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for ventication on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Dicker (205324+4506) from Nhr. 15 Page 60s. f

14. Concern:

Response:

Customers were concerned about the limited hours of operation at the post office

The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis determines the number of window service hours as the post office.

Docum 138532#+650#3 Hun. Nor. 53. Page Nile 4

2

3.

Some advantages of the proposal are:

1 The carrier provides retail services, alleviating the need to go to the post office. Stamps by Mail

order forms are provided for customer convenience.

Customers opting for carrier service will have 24-hour access to their mail.

Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.

4 CBUs can offer the security of individually locked mail comportments. Parcel lockers provide

convenient parcel delivery for customers.

5. Customers opting for carrier service will not have to pay post office box fees. ġ.

Saves time and energy for customers who drive to the post office to pick up mail,

Some disadvantages of the proposal arm:

1. The loss of a retail outlet and a postmaster position in the community. Retail services are provided

by the carrier.

Meeting the carrier at the box to transact business. However, it is not necessary to be present to

conduct most Postal Service transactions.

3. A change in the mailing address. The community name will continue to be used in the new address.

A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

IL EFFECT ON COMMUNITY

Ulman is an unincorporated community located in Miller County. The community is administered politically by Miller County, Police protection is provided by the Miller County Sherriff's Department. Fire protection is provided by the Brumley Volunteer Fire District. The community is comprised of retired people, farmers/ranchers, and those who commute to work at nearby communities and work. in local businesses.

Businesses and organizations include none. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Ulman Post Office will be available at the Brumley Post Office. Government forms normally provided by the Post Office will also be available at the Brumley Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry

Customers felt the post office should remain open since they paid Concern:

Response: The customer expressed a concern that since the people of your

community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates.

and savings for customers.

Concern: Customers were concerned about senior citizens.

Response: The customer expressed a concern about senior citizens. Carrier

service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the

administrative postmaster for more information.

3 Concern: Customers expressed concern for loss of community identity

Response: The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office

Directory.

Dockur 1185534 - 65003 from Nhe 33 Page Nhe 2

4. Concern:

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

Response:

The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

UL EFFECT ON EMPLOYEES

The postmaster retired on March 03, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 57,287 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA) Fringe Benefits @ 33.5% Rental Costs, Excluding Utilities	\$ 42.480 \$ 14.231 + \$ 2.700
Total Annual Costs Less Annual Cost of Replacement Service	\$ 59,411 -\$ 2,124
Total Annual Savings	\$ 57.287

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VL SUMMARY

The Postal Service is proposing to close the Ulman, MO Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Brumley Post Office, located five miles away.

The postmaster retired on March 03, 2009. If the office has a noncareer PMR, they may be separated from the Postal Service. No other employeers) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Ulman Post Office provided delivery service to 140 customers and 19 PO Box customers. The daily retail window transactions averaged nine. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services will be available from the carrier alleviating the need to travel to a post office for service. The Postal Service will save an estimated \$57,287 annually. A disadvantage to some may be in meeting the carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Ulman Post Office and Brumley Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

DEBRIE WILSHUSEN Outle

Manager, Post Office Operations

Date of Posting 04/18/2011



UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE ULMAN, MO POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

Date of Removal: 06/19/2011



To the customers of the Ulman Post Office:

The Postal Service is considering the close of the Ulman Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 04/18/2011 through 06/19/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Ulman Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper,

Please return the comment form to

SUE WANDERSEE 1720 MARKET ST ROOM 3000 SAINT LOUIS, MO 63155-9900

For more information, you may call SUE WANDERSEE at (314) 436-3645 or write to the above address.

Thank you for your assistance.

DEBBIE WILSHUSEN

1720 MARKET ST ROOM 3000 SAINT LOUIS, MO 63155-9900

Analysis of 60-Day Posting Comments

Number of comments returned

York questionnaires distributed	25
Paymetia comments	0
Unfavorable comments	29
No opinion expressed	D
Total comments returned	25

Postal Concerns

The following postol concerns were expressed

Consein (No Operant)

Customers were concerned about sensor ottesses

You are related a conterm about motor officers. Cather secure is benefitful to early person officers and those was becspecies that lengths because the control persons between anti-ties persons to notificate outdoors as CBDs Control as control and name to retain a special for the control to retain a special process. systems) resear. To respect an exception for harming delivery, dustances that contact the attributations postmaster for explicated techniques

Concern (No Openior)

You were consumed about having to invest to another post-office for service.

Berronee

Services provided at the book office will be presented him first parties, and publishment will not have to travel to quarties book affice for service. Most transactions to not require mosting the carrier of the medius. Gamps by that and Money Disco-Regulation funts are available for culatomer conventions.

Concern (Unifiavorable).
 Continues asked why their post office was being discontinued write others were retained.

You odded only the distributed that offer was being absorbeing inter-steen were observed. Production are reviewed in a combinery to conduct a subsy of the observed order and the combinery to conduct a subsy of the observed order and investigate the Ness to Ky of proveing service by attenues memp.

Concern (UnFavorable)

Customers expressed contain about madelwared mail

Response

The concern about members in a least trought to the attention of the elementative points are. The Points Solving regists the attention of residences we concern tradeferred stall 4 etc. tensors profilers and applicable when customers report that to us whose if provides an opportunity to take corrective actor

Concern (UniFeveraged)

Customers expressed concern over the dependatority of nursi rauta service

Distriction

Rust letter carriers perform a leter function in the United States Postal Ballock entring thousands of furnises and commenced in runif and addition engine white the develop in device of these days. Much letter content and highly leveleted by the American public. This respect has been element by many years of dedication to the Probat facilities and to second qualitatives. During instruction and be second continued by many years of dedication to the Probat facilities and to second continued the terminate of the Probat facilities and to second continued the second continued to the sec great responsibility in proviping characterise to podal conformers. Bural convers are required to serve the mule expectations, men arrive of looken at obtain his surrouting each day

Concern (UnFeverable)

Customers expressed contain over the departability of naturations were the

Response

Rotal later comers perform a stal function in the United States Posts Service enviry thousands of function and businesses In that accordants release while becoming relate at roles they. Here before some or to prove the party respected by the American purity. This imagest has been as read by many years of deviation in the Propil Genetic and to posts sudo offer. Overall stationar and block emergencies, excluding prelenges periods of extreme member conditions, rural burners being depreciations. great requestably or assessing that service to permit subtracts. Buyal content are request to acree the relative expedit busing that is detailed the first service of acree or a service of acree or a service or a s

Concern (UnFavorable)
Customers were concerned about a mange of againsts.

Customers may chappe to be adolpted a carrier multi-addrash. The new appeared printings to use the continued name Maximit is troopded in accordance with postal regulations, and charge of actions forms are available from the Postal Service to make contaming in notifying do importants of the charge.

Concern (Unifavorable)

Customer's were concerned about having to make an address change on their barn brecks and stationary.

Customers will be assigned a competituite address. The new appliess we continue to use the connectinity have and pin Code Mad yet he forwarded in accompance with postal regulations, and change of accomes forms are submice property inpa case or from the Postal Service to assest customers in accing company detail of the change. Customers may depose their tuners supply of checks and datationery and make the address connections when province new suppliers

Gianger (Linflewstable)

Customers were concerned about having to bave to another Post Office for service.

Services provided at the Post Office will be dividable from the narray and coalcines and not nace to travel to unorse. Four Office for betwee West transactions do not require meating the carrier at the merice. Sharpe by Wall and Migray Green Application Some are available for continues committees Stamps are also as a warness at many states and gas stations where cristomers may alwardy shop, online at usos com, or by buting 1-000-07 AMI-DE

to Concern (UsFavoratie)

Customers were concerned about later delivery of mult

Negrocos

A conserver a productive of a commerta rese of trace (observersa) the take of day took to debyeted. This, of occurs, produced pro-morp early debusy) of this for overly supported from the enterprise is now conserver to the conserver of the conse do, movement, nationally consider the values of shall for each recite so that we can collect the grantest arranged of the all the earliest personal recit. With the largest field of delivery variables in the world to minimize which will be expected we much about part agreet a deferror to a delety private/pooks redealants. When the price of positive games are sent for gallon our total parameter door them cannot find expert from the price of positive games are related to the control of the parameter of the paramet

Concern (UnFavirable)

Cultories was concerned about obtaining accountains may and large parties

Hithe pushioner lives than than one-half may their the line of bases, the carrier will attend delivery of accountage bone and large parcels to the customer's residence. If the customer lives over one-tool mile away or a hot horse when derivary is attenuated, a honce will be left in the mailtax. Large bottets will be left outside fre mailtax strat a location statisfiation by the continues of authorized by the contribute, or a notice will be left at the markets. Aftergrand an early was notice will be taken been to the Post Office. Contamers may pay up the tent of the post office or request redelivery entire of by cading 1.600-ASK-Litting

Concern (Un Payanethie)

12 Contain (prinary were concerned about obtaining accountable mail and large parcels

Masparee

fithe customer tree was then one-had now hom the line of rower, the content of internal delivery of accountable dome and large parcials to the cultiments respicing. If the customer large over one field rate away or is not force when decays is extempted, a roote will be within the market it, any parcers will be wit outside the market of all a location designated by the Eudottor (Fauthorised by the continent; or a notice will be left to the tradicis. Appropriation-will be favor (able to the Post Office Customers may just be the new or the post office or leguest receivery enters or by dainty 1-800-A56-A6F-A6F-A

13. Concern (briffweending)

Customers were concerned about abbeing services from the carrier

You ware concessed about scharing activities from the same), retain earliest provided at the point office are available The carrier Most Surraictions do not require meeting the carrier at the malloco. Bismos in, bhall and Money Order Approxima-turns and averable to equipment connections at Labor tables are some services aparticle from the course and how to obtain Burn

PURCHASING STAMPS BY MAIL

The Diamon by that Program provides customers the opporturity to purchase stamps, envelopes, and posts cards have the present or the cards. Confinences the stamps end stamps to feeting products are also as a latent. The customer advisors the postage past interior inches inches payable to the UE. Postal Service, and mans the form (postage-feet or leaves it in the marties for the carrier to pick up: it but observance processed overnight, and opine displeasing.

PURCHASING POSTAL MONEY GROERS

Customers, they purchase shows distance by meeting the names at the manson, congressing an application, and paying the correction count the properties manay order, plus the ten. The correct global the codestral a receipt to the application. The more; and it is computed when the carrier reduces to the pixel of the money after receipt in left in the questioners. madion on the root netwery day. Most customers provide the corner with a sharqued, each accidenced provides or which the completed money more is maded to its meatinability of quaterning profer. He completed money profers will be returned for erflication on the retis delivery day

SPECIAL SERVICES

Special services such as cattified registrant Express Mai, having confirmation, arguiture confirmation and CDD may be Obtained from the contently system is not in the markets, altery with the expressible trayment. The content will provide the periodes that day and leave a cupitation record is the mallion, on the mail delivery de-

Customers who cold be away for an extendent time, such as a vacation, may recall that their mail for med of the soul office diving their assessm. Used lefters the customer axis the post office to results delivery.

14 Concern (UniFavorable). Customers were concerned about plasining services from the carrier

The rural corner provides all the services that are areastic at the Fost Office with the exception of FO Equipment and outmuli acceptarice. This includes stamp sales, package picture, special earliest unit money anter sains.

15 Concern (LinFaxorable) Customers were concerned about the limited hours of operation at the Proj. Office.

Professater level and office pervise focus are described by a wipóchet afrançais which explores the number of demonse and revenue. A ministral analysis extension of several revenue. A ministral analysis extension of several revenue. Carrier service and princips 24-hour excepts to the liter Should Workload Increase. Apure 1093 increase as see

te Concern (Uniferonable)

You'were consistent about having to travel to another post office for service

Selvices provided at the post after self be available from the pather, and pustomers self-not have to have a product part office for service. Must transactions do not people execute or at the creater at the produce. Storage by Mad and Discour Coder Approached forms are academs for contentor convenience

Concern (Definition)

You were concerned about having to trivel to another post office for service.

Berivices provided at the post office will be available from the carrier, and customers will not have to have to another post.

Office for service. Most transactions do not require meeting the carrier at the market. Stamps by Manarel Markey Center. Appropriat forms are avaluate for customal concenience. Additional services may be obtained unless at page con-

Hompostal Concerns

The totowing conpostal concerns were expressed

Concern (UniFeverating)

Customers expressed concurr for uses of community identity

You expressed a concert staud the lase of the Commutative (death). A community is statistic services from the interest and you've the number of the use of the use of the name. The Posts Service is being to present community decay by continuing the use of the Post Diffuse some insultinesses and at the National Fire-Digit EIP Code and Fast Office Decays.

Concern (Uni*everative)

Customers expressed concern for loss of community identity.

flasponae:

You ourseled a concern about the loss of the Communities' identity. A community is clerify deliver, but the effects and visitly of do residents and their use of its name. The Piretal Service is helong to present community electry by (printing the use of the Pical Office Office (inches made made in addresses and entry habitate) Fig. Cart ZP Corts and Plan Office Office(in).

Contient (ChPaverabet)

Customers depressed consum for these sustainers with disabilities who are not able to go to premodice Foot Office to posup their man

Aestionse:

Customent are not required to dispert to another post of the to leasure mail or other period acresses. These services will be provided by the corner to a reproductive builbox location close to customers, lessberrass, in numeriquesses, dethery year the male to the former of a customer. Changes in the type of detivery are considered where service by emaling mathesis would impose un extrecte gryscal transmit to an immedial distrovol. Any request for a charge in delivery marked mant be extrasted in writing to the administrative postmaster.

Concern II.in Favorable I

Customers expressed concern for those customers with disabilities who are not asse to go to Prox Office to pick up their mail.

Customers are not required to frame to another anal office to second may be obtain until nervices. There are not be provided by the carried to a localistic melbox localisticisms to continue he continues. In health is case, deferry can be made to the home of a customer. Charges in the type of patients are considered enters service by existing methods would impose an extrangle project and method in order to a charge in delivery method must be automost of mynding to the automost are pastings or in the particular or the automost are pastings or the automost are pasting or the automost are

Concam (Unflavorable)

Cultiform is feet the pent office should remain open since they past have

You explicitled a concern that since the people of your continuity past have the joint office enough remain open. The thinks and outsit meet expension by revenue it generates. Openational sources for the thinks Service contributes in the long run to stable politique rates and savings for continuers

Concern (DirFavorable)

Customers were concerned about loss of amployment in the community

Response:

The expressed a concern about the base of employment in the contractly. The positivator product is report and there is no guarantee that any replacement produced except the operations.

Concern (LitFavorable)

Customers were conserved about sever of pare

Response

You expressed a unincent about error observ. Corner serves a beneficial to many servor observationes who because approxi challenges because the carrier periods solvery and retail services to restouce machines or CBNs. Customers do not have to make a special flat to the post office for service. Special process are made for harmonic observe as special question for hardology delivery, customers may contact the administration of approximation for eties information

Concern (I/HFIsvorsible)

Customers were concerned about sersor citizens.

Response

Castern settices of transferents many sector of period those who have special that lengths because the corner can provide platears and small services to marginals mailtacons or Continued Bus limits. Continued so not travel in state a special trig to the Post Office for services. Special provides he made for handship states or special customs incode. To request an exception for handship delivery continues may context the administrative positionals or the more original to.

Customers were concerned about the loss of a gathering place and an information center.

Hespotes.

But darks may opering to these oformally spoolide, and chare information at the other bus interior, chainfelt and

Tou were conceined about having to ower to another post office for service

Response

Services provided at the post office and be available from the commit, and customers will not have to traver to another comoffice for service. Most transactions do not require meeting the carrier at the marbox. Stames by Mail and Rowey Crotic Appreciation from the execution for conformal opposite to

Date of Posting 04/18/2011

Posting Round Date:

Date of Removal: 06/19/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE ULMAN, MO POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE
(REVISED)

DOCKET NUMBER 1385324 - 65083

Concern:

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Ulman, MO Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Brumley Post Office, located five miles away

The postmaster position became vacant when the postmaster retired on March 03, 2009. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: decining postal needs in this community in addition to the vacant postmaster position. Other means of providing regual; and effective service are available to the area. The office is heated with a space heater and there is no running water or restroom facilities.

The Ulman Post Office, an EAS-11 level, provides service from 7:30 a.m. to 11:30 a.m. and 12:00 p.m. to 3:45 p.m. Monday - Friday, 7:30 a.m. to 9:16 a.m. Saturday and lobby hours of 7:30 a.m. to 4:00 p.m. on Monday - Friday and 7:30 a.m. to 3:30 p.m. on Saturday to 19 post office box or general delivery customers and 140 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders, special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services, and the acceptance and dispatch of all classes of mail.

The retail window averaged nine transaction(s) accounting for 12 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$15,758 (41 revenue units) in FY 2008; \$15,505 (40 revenue units) in FY 2009; and \$9,538 (25 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On March 23, 2011, representatives from the Postal Service were available at the Ulman Post Office to answer questions and provide information to customers. 22 customer(s) attended the meeting.

On March 11, 2011, 25 questionnaires were distributed to delivery customers of the Ulman Post Office. Questionnaires were also available over the counter for retail customers at the Ulman Post Office. 16 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 2 favorable, 6 unfavorable, and 8 expressed no opinion.

One congressional inquiry was received on May 03, 2011.

A petition supporting the retention of the Ulman Post Office was received on April 18, 2011, with 133 signatures. If this proposal is implemented, delivery and retail services will be provided by the Brumley Post Office, an EAS-13 level office. Window service hours at the Brumley Post Office are from 7:30 a.m. to 12:00 p.m. and 12:30 to 3:45 p.m., Monday through Friday, and 7:30 a.m. to 9:15 a.m. on Saturday. There are 45 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1	Concern:	Customer expressed a concern about package delivery and pickup
	Response:	The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
2.	Concern:	Customers expressed concern for loss of community identity
	Response:	The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
3.	Concern:	Customers expressed concern over the dependability of rural route service
	Response:	The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes.

at about the same time each day

Customers were concerned about a change of address

Response: The customer expressed a concern about a change in address. Customers will be assigned a 911 address. If you are already using your 911 assigned address, there will be no change in your delivery. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change. Concern: Customers were concerned about a change of address Response: The customer expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address. forms are available from the Postal Service to assist customers in notifying correspondents of the change. Concern: Customers were concerned about later delivery of mail Response: The customer expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$6 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. Customers were concerned about obtaining accountable mail and large 7. Concern: parcels The customer expressed a concern about obtaining accountable mail and Response: large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party. You were concerned about having to travel to another post office for Concern: service Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience Customers asked why their post office was being discontinued while Concern: others were retained

10. Concern:

Response:

Customers expressed concern about misdelivered mail

feasibility of providing service by alternate means.

The customer asked why the suspended post office was being

discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the Response:

11. Concern:

Response:

12. Concern:

Response:

13. Concern:

Response:

The concern about misdelivery has been brought to the attention of the administrative postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.

Customers were concerned about having to make an address change on their bank checks and stationery.

Customers will be assigned a carrier route address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Customers may deplete their current supply of checks and stationery and make the address corrections when ordering new supplies.

Customers were concerned about having to travel to another Post Office for service.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

Customers were concerned about obtaining services from the carrier

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Customers were concerned about obtaining services from the carrier.

Response: The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales. 15 Concern: Customers were concerned about senior citizens. Response: The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. Customers were concerned about the limited hours of operation at the Concern Post Office. Response: Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis indicated the office level had declined and qualified for for less hours of service per week. Carrier service will provide 24-hour access to the mail. Should workload increase, hours may increase as well. 17 Concern: Customers expressed concern about having to erect a rural mailbox. Response: The customer expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from a whichever neighboring Post Office that is most convienient. Customers expressed concerns about packages wieghing more than 13 Concern: ounces. Response: The customer expressed concerns about packages wieghing more than 13 ounces. Mallpieces weighing more than 13 ounces bearing only postage stamps as postage, must be taken by the customer to an employee at the retail counter of a Post Office, Contract Postal Unit, or Approved Shipper location. Items with meters or online postage will be accepted. Customers questioned the economic savings of the proposed 19. Concern: discontinuance Response: The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates a positive annual savings. Customers wanted the post office to stay the same. Customers said that Concern: they wanted to be able to go into the post office to see which stamps. they want The customer stated that you wanted the post office to stay the same. Response: Customers said that they wanted to be able to go into the post office to see which stamps they wanted to purchase. Customers interested in the largest variety of stamps available from the Postal Service are encouraged to look online at usps.com or call 1-800-STAMP24 to place specific orders. Customers were concerned about the limited hours of operation at the 21. Concern: Response: The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of

deliveries and revenue. A workload analysis determines the number of

window service hours as the post office.

2

Some advantages of the proposal are:

The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post 1

office. Stamps by Mail order forms are provided for customer convenience.

2 Customers opting for carrier service will have 24-hour access to their mail.

Savings for the Postal Service contribute in the long run to stable postage rates and savings for 3

customers

4 CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient

parcel delivery for customers.

5 Customers opting for carrier service will not have to pay post office box fees. 6

Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.

Meeting the rural or contract delivery carrier at the box to transact business. However, it is not

necessary to be present to conduct most Postal Service transactions.

A change in the mailing address. The community name will continue to be used in the new address. A 3

carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of affective and regular postal services to the community.

IL EFFECT ON COMMUNITY

Response:

Ulman is an unincorporated community located in Miller County. The community is administered politically by Miller County. Police protection is provided by the Miller County Sherriff's Department. Fire protection is provided by the Brumley Volunteer Fire District. The community is comprised of Communiters and retirees, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Ulman Christian Church Ulman Baptist Church, Uncle Ron's Garage. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Ulman Post Office will be available at the Brumley Post Office. Government forms normally provided by the Post Office will also be available at the Brumley Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1.	Concern:	Customers felt the post office should remain open since they paid taxes	đ

Response: The customer expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates

and savings for customers.

2 Concern: Customers were concerned about senior citizens

Response: The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face

special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact

the administrative postmaster for more information.

Concern: Customers expressed concern for loss of community identity

> The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

Concern:

Concern: Customers expressed concern for loss of community identity. Response: The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory. Customers expressed concern for those customers with disabilities Concern: who are not able to go to adminoffice Post Office to pick up their mail Customers are not required to travel to another post office to Response: receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster. Customers expressed concern for those customers with disabilities Concern: who are not able to go to Post Office to pick up their mail Response: Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster. Customers were concerned about loss of employment in the 7 Concern: community Response: The customer expressed a concern about the loss of employment. in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community. Concern: Customers were concerned about senior citizens. Response: Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery. customers may contact the administrative postmaster for more information Customers were concerned about the loss of a gathering place and a Concern: an information center. Response: Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town. You were concerned about having to travel to another post office Concern: Response: Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Customers expressed concern over the apparent lack of interest by

the Postal Service for the needs of the community

Docker: 1385924 - e3683 Sere Nhr: 41 Page Nhr: 8

Response:

The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on March 03, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 57,287 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 42,460 \$ 14,231 • \$ 2,700
Total Annual Costs Less Annual Cost of Replacement Service	3 59,411 -3 2 124
Total Annual Savings	\$ 57.287

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Ulman, MO Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Brumley Post Office, located five miles away.

The postmaster retired on March 03, 2009. If the office has a noncareer PMR(s), they may be separated from the Postal Service, however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Ulman Post Office provided delivery and retail service to 19 PO Box or general delivery customers and 140 delivery route customers. The daily retail window transactions averaged nine. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$57,287 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VIL NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Ulman Post Office and Brumley Post Office during normal office hours.
- 8. This is a proposal. It is not a final determination to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

DESSIE WILSHUSEN
Manager, Post Office Operations

rout orre	CE CLOSING OR CON Fact She	ISOLIDATION PROPOSA	i.	Y. Date Prepared
1. Fuel Office Rame	7.441.0/10	L Main and ZIF + I Code		06/28/2
ULMAN		MC), 65083-9998	-	
CATEWAY PFC GREAT	Customer Service LAKES	B. Courty Miller	7. Congre	residental Diabrics
B. Reason for Proposal to Discontinue before posterior posteriores in the community in white water posterior Direct means of providing regular and flustree services are evaluable to the area. The fiftee is the state with a part flustree and there is no running water or restricted facilities.	. PO Emergency Suspent Ins Suspension	(Pleason And Date)	19. Progosad Perms	nurd Alternalis Service
ff. Blatting			12. Hours of Service	
Document Control Contr	sam & Date: retired	a Time M-F 7:30 p.m. to 11:30 q.m. an 17:00 p.m. to 3:46 p.m.	541 7:30 p.m. (#9:75 s	Total Window Hours Per Ween
E Camer F	Non-Garner	a. Lobby Time M-F 7:30 e.m. tr 4100 p.m.	5et 7.00 mm, to 3.00 p	40.00
d. No. of Cherks-E No. of Chroser-II No. o	rigrased tips EAS/11 of Non-Careen 8 of Non-Careen 1		li months	X
13. Number of Custamers	Served	-	4. Daily Yourne (Plec-	(1)
General Delivery	b	Types of Mel	Received	Dispatched
LPO Box	10	a. firei-Class	563	42
City Delivery	0	6. Newspaper	71	1
2 Rund Denvery	107	g Panel	T.	1
Highway Contract Round Box	33	d Other	- 12	1 0
Tabe	150	e Total	490	-44
p. No. Receiving Englishin Service	0	C.Mr. of Postage Maters		1
Average No. Daily Fronteeclaria	8.60	g. 46 of Permits		1 0
Inances A. FV			and the second s	
1008		Receipte 9 15,758 9 15,625 9 9,538	it: KAS Step 1 PM Basic Sela (no Gola) 8 42400	
008 008 010	16a. Start of Lamane Suprestor Cher	\$ 15,758 \$ 15,605 \$ 9,508 Guarriers	PM Basic Sela (to Gela) 8 42480	
Occiy cancellation sixuae* Ves V has assisted in Business Home 100 to be being repearabled 11. Bohades and Organization in Services	thanfur casues dispression then to 8 Other	\$ 15,758 \$ 19,650 \$ 19,650 Guarrers U mondorr Sector T Yes	PM Blasic Sela Ino Gola) 5 42400 Armusi i H Yea, must vocate in Hatter Tree (Proposed) EAS Level C 30 a.m. (c 12:00 pm; And 12:30:30	(31.5% of b.) \$14.231 .eece \$ 2750
10000 10000 10010 Photol Owner 10-Gly carcellation slauge† Ves 10-10	thanfur casues dispression then to 8 Other	S 15,758 S 19,000 S 1	PM Blasic Sela Ino Gold) 5 42400 Armusi i 14 Test must vocate by listic? Yes general 2.95 a.m. 10 12:00 pm 440 12:00 pm vi 14 5 pm 14 50 pm vi 14 10 12:00 pm 44 12:00 pm vi 14 10 pm vi 15 10 pm vi 16 10 pm vi	(31.5% of b.) \$14.231 Lease \$ 2700 13
Designation Section of Charten of Charten The Business of Charten in Service Area 15. Suprisuses in Service Area 15. Suprisuses in Service Area	theritar capuse dispressor Clerks Other Our Avea: No. 2	S 15,758 S 19,605 S 1	PM Blasic Sela Ino Gold) 5 42400 Armusi i 14 Test must vocate by listic? Yes general 2 30 a.m. 10 12:00 pm 445 g.m. 7 30 a.m. 10 12:00 pm 45 g.m. 4 50 g.m. wi 7 30 a.m. 10 12:00 pm 40 12:00 g.m. wi 7 30 a.m. 10 12:00 pm 40 12:00 g.m. 14 5 g.m. 7 30 a.m. 10 12:00 pm 40 12:00 g.m. 14 5 g.m. 7 30 a.m. 10 12:00 pm 40 12:00 g.m. to	(31.5% of b.) 514.231 Lesses 8 7750 13 Miles Avery 5.4 7.30 a.m. in 8.15 SATE-RIL 13 Miles Avery 5.4 (3 Miles Avery 5.4 (4 J. 67.50 08.15 7.50 a.m. in 10.00
Occidy cancellation Sixuae* Ves Ves to the cases in Business Home St. Syllate. In Schools, Churches and Organization in Series being researched. If Schools, Churches and Organization in Series being researched. If Schools Church Ultrain States Church.	theritar capuse dispressor Clerks Other Our Avea: No. 2	S 15,758 S 19,000 S 1	PM Blasic Sela Ino Gold) 5 42400 Armusi i 14 Test must vocate by listic? Yes general 2 30 a.m. 10 12:00 pm 445 g.m. 7 30 a.m. 10 12:00 pm 45 g.m. 4 50 g.m. wi 7 30 a.m. 10 12:00 pm 40 12:00 g.m. wi 7 30 a.m. 10 12:00 pm 40 12:00 g.m. 14 5 g.m. 7 30 a.m. 10 12:00 pm 40 12:00 g.m. 14 5 g.m. 7 30 a.m. 10 12:00 pm 40 12:00 g.m. to	(31,5% of b.) 514,231 Lesses 8 7750 (3 Mean Avory 5.4 7 30 a.m. in 9.19 SATE/RIL 13 Miles Avery 5.4 (4 Miles Avery 5.4 (5 Miles Avery 5.4 (6 Miles Avery 5.4 (7 50 a.m. in 10.00



06/29/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record

ULMAN

Docket Number 1385324 - 65083

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

DAVID MARTIN District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

EAS Level.		ULMAN, MO, 65083-8998			
District		11			
District		GATEWAY PFC MILLER			
					Congressions
Proposal		Ciose Consolidate			
Reason For P	ropsed	retred			
Attemate Ser	vice Proposed	Highway Contract Route Service			
Customers At	Merteg				
Post Office		19			
General De	divers.	0			
Rural Route		0			
0.0000000000000000000000000000000000000	ontract Route (HCR)	20			
City Route:	armadi rissae (rissry				
	Pinet.	0			
Intermedian		0			
Intermedian	0.0000	0			
Total numb	ner of customers:	38			
Date	Action				
	Office suspended. Reason suspended. Suspension notice sent to Headquarters.				
03/03/2009	Postmaster vacancy occurred. Reason /				
- Pro-Burger	DIC Career, 9 Noncareer, 1 Other				
07/12/2011	District manager authorization to sludy.				
03/11/2011	Questionnaires sent to customers, Number sent, 25 Number Returned, 16				
DA/18/2011	Analysis: Favorable 2: Unfavorable 6: No Opinion 8 Petrion received, Number of signatures: 133				
	Concerns expressed				
	sactly of the mail, mailing and delivery, money orders, contact mail stations, maximum service				
REMINERAL		overy orders, contact roam standing, maximum service			
05/01/2011	Congressional inquiry received: Yes	overy oversity, contract notes seasons, maximum services			
	Congressional inquiry received: Yes Concerns expressed: closing of Ulman and petition				
55/03/2011 54/18/2011	Congressional inquiry received: Yes Concerns expressed: closing of Ulman and petition Processi and checklist sent to district for	WANTE TO THE PARTY OF THE PARTY			
	Congressional inquiry received: Yes Concerns expressed: closing of Ulman and petition Processi and checklist sent to district for				
04/07/2011 04/07/2011 04/18/2011	Congressional inquiry received: Yes Concerns expressed: closing of Ulman and petition Proposal and drecklist sent to district for Government Relations and Retail Operat whached. Proposal and invitation for comments por	review. Norse notified by district 10 days before the 60-day posting (PS Form 4920 ated and round-dated.			
64/07/2011	Congressional inquiry received: Yes Concerns expressed: closing of Uman and petition Proposal and checklist sent to district for Government Relations and Retail Operat anached). Proposal and invitation for comments per Proposal and invitation for comments ren	review. Norse notified by district 10 days before the 60-day posting (PS Form 4920 ated and round-dated.			
04/07/2011 04/07/2011 04/18/2011	Congressional inquiry received: Yes Concerns expressed: closing of Ulman and petition Proposal and drecklist sent to district for Government Relations and Retail Operat whached. Proposal and invitation for comments por	review. dians notified by district 10 days before the 60-day posting (PS Form 4920 elled and round-dated, moved and round-dated.			
04/18/2011 04/07/2011 04/18/2011	Congressional inquiry received: Yes Concerns expressed; closing of Ulman, and petition. Proposal and checklist sent to distinct for Government Relations and Retail Operational Action for comments post-proposal and invitation for comments ren Comment Analysis. Figurable 0: Unfavorable 25 for Opini Premature PRC appeal received.	review. dians notified by district 10 days before the 60-day posting (PS Form 4920 elled and round-dated, moved and round-dated.			
64/18/2011 04/07/2011 04/18/2011 04/24/2011	Congressional inquiry received: Yes Concerns expressed; closing of Ulman and petition Proposal and checklar sent to district for Government Relations and Retail Operationacted). Proposal and invitation for comments por Proposal and invitation for comments ren Comment Analysis: Favorable 0 Unfavorable 25 to Opini	review. dians notified by district 10 days before the 60-day posting (PS Form 4920 elled and round-dated, moved and round-dated.			
04/18/2011 04/07/2011 04/07/2011 06/24/2011 None	Congressional inquiry received: Yes Concerns expressed: closing of Ulman and petition Proposal and checklar sent to district for Government Relations and Retail Operal attached). Proposal and invitation for comments por Proposal and invitation for comments ren Comment Analysis: Favorable 0 Uniterprates 25 for Opini Premature PRC appeal received. Concerns expressed: n/s.	review. dians notified by district 10 days before the 60-day posting (PS Form 4920 leted and round-dated, moved and round-dated, son © 28			
04/18/2011 04/07/2011 04/07/2011 04/18/0011 06/24/2011 None	Congressional inquiry received: Yes Concerns expressed; closing of Ulman, and petition. Proposal and checklist sent to district for Government Relations and Retail Operations. Proposal and invitation for comments por Proposal and invitation for comments ren Comment Analysis: Favorable 0 Underpressed: The Open Premature PRC appeal received. Concerns expressed: n/s. Updated PS Form 4500 completed of net Conflication of the official receiv.	review. Danis notified by district 10 days helters the 60-day posting (PS Form 4920 elect and round-dated, moved and round-dated, son 0-26 electrons.)			
04/18/2011 04/07/2011 04/18/2011 06/24/2011 None 06/29/2011 07/01/2011	Congressional inquiry received: Yes Concerns expressed; closing of Ulman, and petition. Proposal and checklist sent to district for Government Relations and Retail Operations. Proposal and invitation for comments per Proposal and invitation for comments ren Comment Analysis. Proposal and invitation for comments ren Comment Analysis. Parameter 9 Undergraphic 25 for Opini Premature PRC appeal received. Concerns expressed: n/s. Updated PS Form 4500 completed of net Corollastics of the official record to vice District transmitted of official record to vice	review. dians notified by district 10 days before the 60-day posting (PS Form 4920 leted and round-dated, moved and round-dated, son © 28			
04/18/2011 04/07/2011 04/18/2011 06/24/2011 None 06/29/2011 07/01/2011	Congressional inquiry received: Yes Concerns expressed; closing of Ulman, and petition. Proposal and checklist sent to district for Government Relations and Retail Operations. Proposal and invitation for comments per Proposal and invitation for comments ren Comment Analysis. Proposal and invitation for comments ren Comment Analysis. Parameter 9 Declaration of Congression of the congression of the official record to vice president, Area Operations.	review. Itians notified by district 10 days before the 60-day poeting (PS Form 4920 seted and round-dated, moved and round-dated, son 0.28 costary). It president, Delivery and Retail, and copy of transmittal ligher to vice.			
04/18/2011 04/07/2011 04/18/2011 06/24/2011 None 06/29/2011 07/01/2011	Congressional inquiry received: Yes Concerns expressed: closing of Ulman and petition Proposal and checklist sent to district for Government Relations and Retail Operal anached). Proposal and invitation for comments por Proposal and invitation for comments ren Comment Analysis: Favorable 0: Unfevorable 25 for Opini Promature PRC appeal received. Concerns expressed: (v)s Updated PS Form 4500 commeted of net Conflication of the official record to vice president, Area Operations. Headquarters logged in official record (op Record returned to district for additional of	review. Itions notified by district 10 days before the 60-day posting (PS Form 4920 select and round-dated, moved and round-dated, son 0.28 cossary). It president, Delivery and Retail, and copy of transmittal letter to vice poor entry).			
04/18/2011 04/07/2011 04/18/2011 06/24/2011 None 06/29/2011 07/01/2011 07/08/2011	Congressional inquiry received: Yes Concerns expressed; closing of Ulman and petition Proposal and checklar sent to district for Government Relations and Retail Operationation for comments and invitation for comments ren Comment Analysis: Firstmatic 0 Unferorable 25 for Opini Premature PRC appeal received. Congress expressed: n/s. Lipidated PS Form 4300 completed of net Conflication of the official record to vice president, Answritte of official record to vice president answrittent of official record to vice president answer of official record t	review. Items notified by district 10 days herbre the 60-day posting (PS Form 4920 seed and round-dated, moved and round-dated, son 0.28 scessary). To president, Delivery and Retail, and copy of transmitted letter to vice pton entry), consideration.			
04/18/2011 04/07/2011 04/18/2011 06/24/2011 None 06/29/2011 07/01/2011	Congressional inquiry received: Yes Concerns expressed; closing of Ulman and petition Proposal and checklast sent to district for Government Relations and Retail Operat whethed). Proposal and invitation for comments por Proposal and invitation for comments ren Comment Analysis: Favorable 0 Unfavorable 25 for Opini Premature PRC appeal received. Concerns expressed: n/s Updated PS Form 4500 completed of net Conditional of the official record to vice precident, Area Operations. Headquarters logged in official record to Record returned to discret for additional of Record returned to discret for additional Record returned to discret for additional	review. Blank notified by district 10 days herbire the 60-day posting (PS Form 4920 seed and round-dated, moved and round-dated, son 0.28 cossary). To president, Delivery and Retsit, and copy of transmittal letter to vice phon entry), consideration. The (a) and round-dated.			
04/18/2011 04/07/2011 04/18/2011 06/24/2011 None 06/29/2011 07/01/2011 07/08/2011	Congressional inquiry received: Yes Concerns expressed; closing of Ulman, and petition. Proposal and checklist sent to district for Government Relations and Retail Operations. Proposal and invitation for comments por Proposal and invitation for comments ren Comment Analysis: Favorable 0 Unfavorable 25 for Opini Premature PRC appeal received. Concerns expressed: n/s. Updated PS form 4500 completed of net Conflication of the official record to vice president, Area Operations. Headquarters logged in official record operations of the official record of Record returned to district for additional of Record returned to district for additional of Final determination removed and found-final determination removed and round-of-final determination removed and remove	review. Itians notified by district 10 days helter the 60-day poeting (PS Form 4920 seled and round-dated, moved and round-dated, son 0.28 ccessary). It president Delivery and Retsit, and copy of transmittal letter to vice pson entry), consideration. Tice(s) and round-dated, dated.			
04/18/2011 04/07/2011 04/18/2011 05/24/2011 None 06/29/2011 07/01/2011 07/01/2011	Congressional inquiry received: Yes Concerns expressed: dosing of Ulman and petition Proposal and criecklist sent to district for Government Relations and Retail Operal anached). Proposal and invitation for comments por Proposal and invitation for comments ren Commerc Analysis: Favorable 0: Unfevorable 25 for Opini Premature PRC appeal received. Concerns expressed: n/s Updated PS Form 4500 compreted of net Conflication of the official record to vice president. Area Operations. Headquarters logged in official record (op Record returned to district for additional of Record returned as not warranted. Final determination posted at affected of Final determination removed and rounds. Postal Bullish Past Office Change Anno. No appeals letter received from Headque	review. More notified by district 12 days helper the 60-day poeting (PS Form 4920 leted and round-dated, moved and round-dated, won 0-26 letesary). To president, Delivery and Retsal, and copy of transmittal letter to vice pron entry). Some derution. Tice(s) and round-dated.			
04/18/2011 04/07/2011 04/18/2011 06/24/2011 None 06/29/2011 07/01/2011 07/08/2011	Congressional inquiry received: Yes Concerns expressed: closing of Ulman and petition Proposal and checklar sent to district for Government Relations and Retail Operal anactived. Proposal and invitation for comments por Proposal and invitation for comments ren Comment Analysis: Favorable 0 Unfevorable 25 for Opini Premature PRC appeal received. Concerns expressed: (vis) Updated PS Form 4500 commeted of net Conflication of the official record to vice president, Area Operations. Headquarters logged in official record (op Record returned to district for additional of Record returned as not warranted. Final determination posted at affected off Final determination removed and round-of- Postal Bulletin Post Office Change Anno. No appeals letter received.	review. More notified by district 12 days helper the 60-day poeting (PS Form 4920 leted and round-dated, moved and round-dated, won 0-26 letesary). To president, Delivery and Retsal, and copy of transmittal letter to vice pron entry). Some derution. Tice(s) and round-dated.			
04/18/2011 04/07/2011 04/18/2011 06/24/2011 None 06/29/2011 07/01/2011 07/01/2011	Congressional inquiry received: Yes Concerns expressed; closing of Ulman and petition Proposal and checklar sent to district for Government Relations and Retail Operativation for comments and invitation for comments ren Comment Analysis. First Proposal and invitation for comments ren Comment Analysis. First part of Uniterpretise 25 for Opini Premature PRC appeal received. Congress expressed: rivial United States of the Conflication of the official record to vice president. Area Operations. Headquarters logged in official record to vice president. Area Operations. Headquarters logged in official record for Record returned as not warranted. Final determination posted at affected of Final determination removed and round-conditional calculations. Proposal setter received from Headqua Appeal to PRC received.	review. Items notified by district 10 days herbre the 60-day posting (PS Form 4920 select and round-dated, moved and round-dated, son 0.28 rosssary). Ite president, Delivery and Retail, and copy of transmittel lietler to vice pton entry), consideration. Tice(s) and round-dated, dated, unconsent form sent to Headquarters, arters.			
04/18/2011 04/07/2011 04/18/2011 06/24/2011 None 06/29/2011 07/01/2011 07/01/2011	Congressional inquiry received: Yes Concerns expressed; dosing of Ulman and petition Proposal and checklast sent to district for Government Relations and Retail Operat whethed). Proposal and invitation for comments por Proposal and invitation for comments ren Comment Analysis: Pavarable 0 Unfavorable 25 for Opini Premature PRC appeal received. Concerns expressed: n/s Updated PS Form 4500 completed of net Conflication of the official record to vice precident, Area Operations. Headquarters logged in official record to vice precident, Area Operations. Headquarters logged in official record of Record returned to dispect for additional of Record returned for dispect for additional of Record returned as not warranted. Final determination posted at affected of Final determination removed and round- Postal Bullion Plast Office Change Anno. No appeals letter received from Headque Appeal to PRC received. PRC opinion received on appeals. Afformed flemended:	review. Items notified by district 10 days before the 60-day posting (PS Form 4920 seed and round-dated, moved and round-dated, won 0.26 cossary). The president Delivery and Retsit, and copy of transmittal letter to vice poor entry), consideration. The (s) and round-dated, dated, unresement form sent to Headquarters, arters. USPS Withdrawn.			
04/18/2011 04/07/2011 04/18/2011 06/24/2011 None 06/29/2011 07/01/2011 07/01/2011	Congressional inquiry received: Yes Concerns expressed; closing of Ulman and petition Proposal and checklar sent to district for Government Relations and Retail Operativation for comments and invitation for comments ren Comment Analysis. First Proposal and invitation for comments ren Comment Analysis. First part of Uniterpretise 25 for Opini Premature PRC appeal received. Congress expressed: rivial United States of the Conflication of the official record to vice president. Area Operations. Headquarters logged in official record to vice president. Area Operations. Headquarters logged in official record for Record returned as not warranted. Final determination posted at affected of Final determination removed and round-conditional calculations. Proposal setter received from Headqua Appeal to PRC received.	review. Items notified by district 10 days before the 60-day poeting (PS Form 4920 select and round-dated, moved and round-dated, son 0.26 ccessary). Items notified by district 10 days before the 60-day poeting (PS Form 4920 select and round-dated, moved and round-dated, and copy of transmittal letter to vice pson entry), consideration. Tice(s) and round-dated, dated, uncertent form sent to Headquarters, arters. USPS Withdrawn, outdated AWS report.			
04/18/2011 04/07/2011 04/18/2011 06/24/2011 None 06/29/2011 07/01/2011 07/01/2011 07/01/2011 07/01/2011	Congressional inquiry received: Yes Concerns expressed; closing of Ulman and petition Proposal and checklast sent to district for Government Relations and Retail Operat attached). Proposal and invitation for comments por Proposal and invitation for comments ren Comment Analysis: Favorable 0 Unfavorable 25 for Opini Premature PRC appeal received. Concerns expressed: n/s Updated PS Form 4500 completed of net Continuous of the official record of received and transmittal of official record to vice president, Area Operations. Headquarters logged in official record op Record returned to district for additional of Record returned to district for additional of Protal Buttern Post Office Change Anno. No appeals letter received in front Headque Appeal to PRC received. PRC opinion received on appeal. Afformed Remended: Addition management systems rooffed to Addition management systems rooffed to	review. Items notified by district 10 days before the 60-day poeting (PS Form 4920 elect and round-dated, moved and round-dated, won 0.26 cossary). The president Delivery and Retail, and copy of transmittal letter to vice pean entry), consideration. The (s) and round-dated, uncertent form sent to Headquarters, arters. USPS Withdrawn, o updated AMS report.			
04/18/2011 04/07/2011 04/18/2011 06/24/2011 None 06/29/2011 07/01/2011 07/01/2011 07/01/2011 07/01/2011	Congressional inquiry received: Yes Concerns expressed; closing of Ulman and petition Proposal and checklar sent to district for Government Relations and Retail Operal anactive). Proposal and invitation for comments ren Comment Analysis: Favorable 0: Unfevorable 25 for Opini Premature PRC appeal received. Congress expressed: r/w Lipidated PS Form 4300 completed of net Conditionation of the official record to vice president. Area Operations. Headquarters logged in official record for Record returned as not warranted. Final determination posted at affected off Final determination posted at affected off Final determination removed and round-c Postal Buttern Post Office Change Anno. No appeals letter received from Headque Appeal to PRC received. PRC opinion received on appeal. Afformed Remended: Address management systems routled to Discontinuance announced in Powal Buttern accompensor most familiar with the case.	review. Items notified by district 10 days herbre the 60-day posting (PS Form 4920 select and round-dated, moved and round-dated, son 0.28 ccessary). Ite president, Delivery and Retail, and copy of transmittel letter to vice pton entry), consideration. Tice(s) and round-dated, dated, uncertaint form sent to Headquarters, arters. USPS Withdrawn, o updated AMS report.			
04/18/2011 04/07/2011 04/18/2011 06/24/2011 None 06/29/2011 07/01/2011 07/01/2011 07/01/2011 07/01/2011	Congressional inquiry received: Yes Concerns expressed: closing of Ulman and petition Proposal and checklist sent to district for Government Relations and Retail Operal anached). Proposal and invitation for comments por Proposal and invitation for comments ren Comment Analysis: Favorable 0: Unfevorable 25 for Opin Premature PRC appeal received. Concerns expressed: n/s Updated PS Form 4500 compreted of net Conflication of the official record to vice president, Area Operations. Headquarters logged in official record (op Record returned to district for additional of Record returned as not warranted. Final determination posted at affected off Final determination proced and round- Postal Bullion Paul Office Change Anno. No appeals letter received from Headque Appeal to PRC received. PRC opinion received on appeals Address management systems retified to Discontinuance announced in Postal Bullion Concentration and procedure received.	review. Items notified by district 10 days herbre the 60-day posting (PS Form 4920 seed and round-dated, moved and round-dated, son 0.26 costary). To president, Delivery and Retsit, and copy of transmittal letter to vice phon entry), consideration. The cost of the control			
04/18/2011 04/07/2011 04/18/2011 06/24/2011 None 06/29/2011 07/01/2011 07/01/2011 07/01/2011 07/01/2011	Congressional inquiry received: Yes Concerns expressed; closing of Ulman and petition Proposal and checklar sent to district for Government Petations and Retail Operat whethed). Proposal and invitation for comments ren Comment Analysis. Favorable 0 Unfavorable 25 top Opini Premature PRC appeal received. Concerns expressed: n/s Updated PS Form 4500 compreted of net Conditional of the official record to vice precident, Area Operations. Headquarters logged in official record to precident, Area Operations. Headquarters logged in official record for Record returned to discret for additional of Record returned as not weighted. Final determination removed and round- Pootal Sultein Post Office Change Anno. No appeals letter received from Headqua Appeal to PRC received. Afformed Removed on appeal. Afformed Removed in Postal Bull Discontinuance announced in Postal Bull	review. Items notified by district 10 days herbre the 60-day posting (PS Form 4920 select and round-dated, moved and round-dated, son 0.28 ccessary). Ite president, Delivery and Retail, and copy of transmittel letter to vice pton entry), consideration. Tice(s) and round-dated, dated, uncertaint form sent to Headquarters, arters. USPS Withdrawn, o updated AMS report.			



07/01/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS UNITED STATES POSTAL SERVICE 475 L'ENFANT PLAZA ROOM 5621 WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Ulman Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Sue Wandersee, Post Office Review Coordinator, at (314) 436-3645 or Cynthia Bolles Manager Post Office Operations.

DAVID MARTIN DISTRICT MANAGER 1720 MARKET ST ROOM 3000

SAINT LOUIS, MO 63155-9900

Enclosures:

One copy of record (http://hqcsopps.usps.gov/public/dis/4J/P1385324.pdf)
Headquarters acknowledgment of receipt of official record (optional)
Self-addressed envelope

ce: Vice President, GREAT LAKES Area (no enclosures)

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the ULMAN was received by 07/05/2011.

Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700 WASHINGTON DC 20250-6700

Enclosure: (self-addressed envelope)

*Note: The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum and and a self-addressed return envelope if you wish to receive an acknowledgment of Headquarters receipt of the record,

Date of Posting: 07/11/2011

Date of Removal: 08/12/2011

FINAL DETERMINATION TO CLOSE THE ULMAN, MO POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1385324 - 65083

Customers were concerned about having to travel to another Post Office Concern: for service Response: Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for oustomer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24 Concern: Customers were concerned about obtaining services from the carrier Response: The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for oustomer convenience. Listed below are some services available from the carrier and how to obtain them. PURCHASING STAMPS BY MAIL The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. PURCHASING POSTAL MONEY ORDERS Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day. SPECIAL SERVICES Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day HOLDING MAIL Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery. Concern: Customers were concerned about obtaining services from the camer. Response: The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales. Concern: Customers were concerned about senior citizens Response: The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to

information.

Concern:

Customers were concerned about the limited hours of operation at the Post Office.

roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more

as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. Customers were concerned about obtaining accountable mail and large Concern: parcels Response: The customer expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party. You were concerned about having to travel to another post office for Concern: service Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available. from the carrier, and customers will not have to travel to another post. office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Concern: Customers expressed concern about having to erect a rural mailbox Response: The customer expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from a whichever neighboring Post Office that is most convienient. Customers expressed concerns about packages wieghing more than 13 Concern 10. ounces. Response: The customer expressed concerns about packages wieghing more than 13 ounces. Mailpieces weighing more than 13 ounces bearing only postage stamps as postage, must be taken by the customer to an employee at the retail counter of a Post Office, Contract Postal Unit, or Approved Shipper location. Items with meters or online postage will be accepted. Customers questioned the economic savings of the proposed 11. Concern: discontinuance The customer questioned the economic savings of the proposed Response: discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates a positive annual savings. Customers wanted the post office to stay the same: Customers said that 12 Concern: they wanted to be able to go into the post office to see which stamps they want The oustomer stated that you wanted the post office to stay the same. Response:

Concern:

Response:

Customers said that they wanted to be able to go into the post office to see which stamps they wanted to purchase. Customers interested in the largest variety of stamps available from the Postal Service are encouraged to look online at usps.com or call 1-800-STAMP24 to place specific orders.

Customers were concerned about the limited hours of operation at the post office

Therefore, when structuring a route, we must balance our goal to deliver

The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis determines the number of window service hours as the post office.

Response: The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory. Concern: Customers expressed concern for loss of community identity. Response: The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory. Customers expressed concern for those customers with disabilities Concerns who are not able to go to adminoffice Post Office to pick up their mail Response: Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrtive postmaster. Customers expressed concern for those customers with disabilities Concern: who are not able to go to Post Office to pick up their mail Response: Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster. Customers were concerned about loss of employment in the Concern: community Response: The customer expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community. Concern: Customers were concerned about senior citizens. Response: Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special oustomer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. Customers were concerned about the loss of a gathering place and Concern: an information center. Response: Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in You were concerned about having to travel to another post office Concern: for service

VI. SUMMARY

This is the final determination to close the Ulman, MO Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Brumley Post Office, located five miles away.

The postmaster retired on March 03, 2009. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Ulman Post Office provided delivery and retail service to 19 PO Box or general delivery customers and 140 delivery route customers. The daily retail window transactions averaged nine. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$44,855 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Ulman Post Office and Brumley Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Ulman Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Ulman Post Office and Brumley Post Office during normal office hours.

Dean J Granholm
Vice President of Delivery and Post Office Operations

07/08/2011

Date



07/11/2011

OFFICER-IN-CHARGE/POSTMASTER Ulman Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Ulman Post Office Final Determination Docket No. 1385324 - 65083

Please post in the lobby the enclosed final determination to close the Ulman Post Office. The final determination must be posted in a prominent place from 07/11/2011 through close of business on 08/12/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 08/13/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (314) 436-3645.

Sincerely.

SUE WANDERSEE

POST OFFICE REVIEW COORDINATOR

1720 MARKET ST ROOM 3000 SAINT LOUIS, MO 63155-9900



Date of Posting: 07/11/2011

Date of Removal, 08/12/2011



FINAL DETERMINATION TO CLOSE THE ULMAN, MO POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1385324 - 85083

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Ulman, MO Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Brumley Post Office, located five miles away.

The postmaster position became vacant when the postmaster retired on March 03, 2009. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: decining postal needs in this community in addition to the vacant postmaster position. Other means of providing requalr and effective service are available to the area. The office is heated with a space heater and there is no running water or restroom facilities.

The Ulman Post Office, an EAS-11 level, provides service from 7:30 a.m. to 11:30 a.m. and 12:00 p.m. to 3:45 p.m. Monday -Friday, 7:30 a.m. to 9:15 a.m. Saturday and lobby hours of 7:30 a.m. to 4:00 p.m. on Monday - Friday and 7:30 a.m. to 3:30 p.m. on Saturday to 19 post office box or general delivery customers and 140 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders, special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services: and the accordance and dispatch of all classes of mail.

The refail window averaged nine transaction(s) accounting for 12 minute(s) of retail workload daily. With minimal workload, the Postal Service feets that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$15,758 (41 revenue units) in FY 2008; \$15,505 (40 revenue units) in FY 2009; and \$9,538 (25 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On March 23, 2011, representatives from the Postal Service were available at the Ulman Post Office to answer questions and provide information to customers, 22 customer(s) attended the meeting.

On March 11, 2011, 25 questionnaires were distributed to delivery customers of the Ulman Post Office. Questionnaires were also available over the counter for retail customers at the Ulman Post Office, 16 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 2 favorable, 6 unfavorable, and 8 expressed no opinion.

One congressional inquiry was received on May 03, 2011.

A p	etition supporting the retention of the Ulman Post O	ffice was received on April 18, 2011, with 133 signatures.
ave	en this final determination is implemented, delivery of office, Window service hours at the Brumley Post rugh Friday, and 7:30 a.m. to 9:15 a.m. on Saturday	and retail services will be provided by the Brumley Post Office, an EAS-13 Office are from 7:30 a.m. to 12:00 p.m. and 12:30 to 3:45 p.m., Monday There are 45 post office boxes available.
The	proposal to close the Ulman Post Office was poste ce from April 18, 2011 to June 19, 2011. The follow	d with an invitation for comment at the Ulman Post Office and Brumley Post ing additional concerns were received during the proposal posting period:
t,	Concern:	Customers asked why their post office was being discontinued while others were retained.
	Response:	The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
2	Concern:	Customers expressed conbern about misdelivered mail
	Response:	The concern about misdelivery has been brought to the attention of the administrative postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.
3.	Concern:	Customers were concerned about having to make an address change on their bank checks and stationery.
	Response:	Customers will be assigned a carrier route address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available online at usps. com or from the Postal Service to assist customers in notifying correspondents of the change. Customers may deplete their current supply of checks and stationery and make the

address corrections when ordering new supplies.

4. Concern: Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer

Customers were concerned about having to travel to another Post Office

convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

Customers were concerned about obtaining services from the carrier

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

for service.

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox; along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Customers were concerned about obtaining services from the camer,

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

Customers were concerned about senior citizens:

The customer expressed a concern about service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Customers were concerned about the limited hours of operation at the Post Office.

5. Concern:

Response:

6 Concern:

Response:

7. Concern:

Response:

8. Concern:

Response:

Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis indicated the office level had declined and qualified for for less hours of service per week. Carrier service will provide 24-hour access to the mail. Should workload increase, hours may increase as well.

earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the concressional inquiry:

Customer expressed a concern about package delivery and pickup Concern: Response: The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to 1/2 mile off of the line of travel, at a designated place, such as on your porch or under a carport, Customers expressed concern for loss of community identity Concern: Response: The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory. Customers expressed concern over the dependability of rural route service 3 Concern The customer expressed a concern over the dependability of rural route Response: service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions; rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day. Concern: Customers were concerned about a change of address: The customer expressed a concern about a change in address. Response: Customers will be assigned a 911 address. If you are already using your 911 assigned address, there will be no change in your delivery. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change. Customers were concerned about a change of address K. Concern: The customer expressed a concern about a change in address. Response: Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change. Customers were concerned about later delivery of mail 6. Concern: The customer expressed a concern about delivery time. A customer's Response: location on a camer's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no mafter how we structure a route, somebody. must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the

Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

Customers were concerned about obtaining accountable mail and large parcels

The customer expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

You were concerned about having to travel to another post office for service

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Customers expressed concern about having to erect a rural mailbox

The customer expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from a whichever neighboring Post Office that is most convienient.

Customers expressed concerns about packages weighing more than 13 ounces.

The customer expressed concurns about packages wieghing more than 13 ounces. Mailpiecas weighing more than 13 ounces bearing only postage stamps as postage, must be taken by the customer to an employee at the retail counter of a Post Office. Contract Postal Unit, or Approved Shipper location. Items with meters or online postage will be accepted.

Customers questioned the economic savings of the proposed discontinuance

The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmisser position. The Postal Service estimates a positive annual savings.

Customers wanted the post office to stay the same. Customers said that they wanted to be able to go into the post office to see which stamps they want

The customer stated that you wanted the post office to stay the same. Customers said that they wanted to be able to go into the post office to see which stamps they wanted to purchase. Customers interested in the largest variety of stamps available from the Postal Service are encouraged to look online at usps, com or call 1-800-STAMP24 to place specific orders.

Customers were concerned about the limited hours of operation at the post office

The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis determines the number of window service hours as the post office.

7. Concern:

Response:

8. Concern:

Response:

9. Concorn:

Response:

10. Concern:

Response:

11. Concern:

Response:

12. Concern:

Response:

13. Concern:

Response:

Some advantages of the proposal are:

- The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
- Customers opting for carrier service will have 24-hour access to their mail.
- 3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
- CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
- Customers opting for carrier service will not have to pay post office box fees.
- Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

- The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
- Meeting the rural or contrast delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
- A change in the mailing address. The community name will continue to be used in the new address. A carrier route address
 will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

1.

Concern:

Ulman is an unincorporated community located in Miller County. The community is administered politically by Miller County. Police protection is provided by the Miller County Sherriff's Department. Fire protection is provided by the Brumley Volunteer Fire District. The community is comprised of Communities and retirees and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Ulman Christian Church Ulman Baptist Church, Uncle Ron's Garage. Residents may travel to nearby communities for other supplies and services.

Customers felt the gost office should remain open since they paid

Nonpostal services provided at the Ulman Post Office will be available at the Brumley Post Office. Government forms normally provided by the Post Office will also be available at the Brumley Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

		and the same of th
	Response:	The customer expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.
2.	Concern:	Customers were concerned about senior citizens
	Response:	The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside maliboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
3.	Concern:	Customers expressed concern for loss of community identity

Response: The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory. Concern: Customers expressed concern for loss of community identity. Response: The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory Customers expressed concern for those customers with disabilities Concern: who are not able to go to adminoffice Post Office to pick up their mail Response: Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrave postmaster. Customers expressed concern for those customers with disabilities Concern: who are not able to go to Post Office to pick up their mail Response: Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster. Customers were concerned about loss of employment in the Concern: community Response: The customer expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community. Concern: Customers were concerned about senior citizens. Response: Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. Customers were concerned about the loss of a gathering place and Concern: an information center. Response: Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in

for service

10 Concern:

You were concerned about having to travel to another post office

Response:

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

11. Concern:

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

Response:

The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service; using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on March 03, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 44,855 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	+ \$ 2,700
Total Annual Costs	\$ 46,979
Less Annual Cost of Replacement Service	- \$ 2,124
Total Annual Savings	\$ 44.855

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

This is the final determination to close the Ulman. MO Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Brumley Post Office, located five miles away.

The postmaster retired on March 03, 2009, if the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Ulman Post Office provided delivery and retail service to 19 PO Box or general delivery customers and 140 delivery route customers. The daily retail window transactions averaged nine. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$44,855 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Ulman Post Office and Brumley Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Ulman Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-000l. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Ulman Post Office and Brumley Post Office during normal office hours.

Dan Health		
Carlo During	07/11/2011	
Dearr J Granholm Vice President of Delivery and Post Office Operations	Date	_

AUG 01 2011

July 25, 2011

RECEIVED Office of PAGR

POSTAL REGULATORY COMMISSION 2011 AUG - 3 A 10: 39
901 NEW YORK AVENUE NW SUITE 200
WASHINGTON, DC 20268-0001

A2011-39

POSTAL REGULATORY

The Postal Service has informed us of a decision to close our Post Office here in Ulman, MO. This action is being taken after meeting the provisions of the Postal Reorganization Act of 1970, and over our protestations.

We, the customers of the Ulman Post Office, rigorously protest this action, in view of the provision in the Postal Reorganization Act that calls for the Postal Service to provide a maximum degree of effective and regular postal service to rural areas, communities and small towns where the post office is not self-sustaining.

The Postal Service's decision to consolidate our post office with the Brumley Post Office is being done over our objections. We will no longer have a postmaster to whom we can take our problems, complaints and compliments. We will be directed to a distant postmaster; we will have to drive about 7 miles one way to this office to do our postal business. Their hours of service are not conducive to the needs of our community.

If we have to rely on rural delivery, we see inconveniences in purchasing stamps, money orders, etc. We will have to know the exact time of the delivery to our box and have the exact amount of money. If we have to make an application for said services, we will be leaving cash in our boxes and that is not acceptable. There is also a concern for receipt of accountable mail, such as certified letters, registered letters and COD.s. During the winter, snow removal from the boxes is a concern for much of our community; we have several older patrons for which this would be a big problem.

It was stated that this closing would save the Postal Service several thousand dollars (Postmaster's salary, rental, etc.) This is not entirely true, somebody will have to be paid for the additional workload of delivery to the entire community the rental and other expenses were miniscule to the overall budget of the post office. It was also stated that the current building was heated by space heaters and this is false! There is a propane wall furnace that has sufficiently heated this building for the past fifty years.

We cannot see any major savings to the Postal Service for the consolidation. As citizens of the United States, we are entitled to the same efficient postal service provided to our counterparts in urban areas. The Postal Reorganization Act is explicit in pointing this out. We petition you,

Ulman Post Onice Petition

Date	Name	Phone Number	Adeciress
Assessment Services	Myers		<u> </u>
1/2/11 50	son Keeth		L /
1/9/4 0	TY MYELT		1
1/9/11 /2	Printer Somian		
1/1/11 25	my frigg)		
Hilli	(Amyon		
VIVII A	Lina Springer		
4/11/11 2	and Sound		
4/1/11 2/3	~ 3Bell		
4/10/4 /	m Kf		
Popul 1	NO BOX		
7/12/11	1. Inales		
11/19/11/3	20 Cleans	.	
44/4: 1	Nes Alica 8		
dala de	in legath		
9-15-11 Ch	in letters		
4-12-11 Kare	y Poduson		
4-12-11 100	INIT PATTERSON		
4-12-11 1	and Carlos		
4-12 1/8	welle Priviley		
4-12 7	Josh Kiele		
4-12 1	In tage	-	
4-12- 1	anny Cons		
4.12 14	262		
AD A	Ch KM		
9/12 >	widow Know		
4112	trade of bre		
4/12 1	excley Tolling		
	seil Thompson		
4/12	of record		
4/12 7	Sime By Change		
41170	fel Syles		168
4/12 4	mmy \$1000		**
4	V		

Ulman Post Omce Petition

Date	Name	Phone Number	Add	resa
14/8/11 Ken	inveth Carico		4	
24/8/11 MG	arilyn Carico		1	
34-10-11 DB	rik Cario			
44 -10-11 M	elissa Carro			
54-1045 E	ARL JOHNSON		1	
64-10-11 PI	ATTI JOHNSON	,	1	
74-10-15 17	TINNE JOHNSON	<u>/</u>	:	
84-10-11 15	ICK JOHNSON			
9 4-10-11	aura Patherson		8	
104-10-11 I	Daniel Patterson		1	
14/10/11 W	Allian Lisker		1	
12 4-14 D	SPIN HR/+214			
13 4-11-11 1	urward Tradget			
14 A-4-4 W	an et Kodgen	5		
16 4-11-1	alio smoth			
16 4/1/2 36	1 my 7/1-4			
17 4111	ANDION	7		
18 4/11/11	and Justey	7		
19 4/11/11 0	Down to the land			
20 9 111/11	1 1 1 1 1			
21 7/4/4 2	all Alall			
22 4/4/4 10	in Patrickin			
43	arm textus			
25 41-11	any Patterion			
00 4/11	1 2244-			
27 4/1/1 8	Emmy Pallerin			
	huren - Colo			
29 / R	Ray J	4		
384-17-117	Nauter Jak	Strate.		
319-11-11	ian Pathasa			
32				
33			_	
34			-	
35				Page_3 of_6

Ulman Post Office Petition

Date	Name 🔿	Phone Number	Address
4-13-11	DONALD D. PATTERONY	~~,	
2 413-11	marian a. Lotterson		
3 4/13/11	Margaret Keeth		
4 1/12/11	Jonata Massie		
5 4/12/1	Dick Harris		
8 4/8/4	Joy Thomas		
7 14/13/11	Raych Thomas		
9 4 12111	Gretchine Hawk		
9 7 1311	English Jan Jan Sower		
1	E IS		
-	Truited Williams		
124-137	MARCOS RUSSELL		
13 400	Mary Russil	10	
14 4-15/	Sereny Suces	3	
15	- Litting Country		
16			
17			
18			
19			
20			
21			
22			
23			
24			
25			
28			
27			
28			-
29			
30			-
31			-
32			-
33			-
34			-
35			Page 5 of 5